

# The MetroHealth System Board of Trustees

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## QUALITY, SAFETY AND EXPERIENCE COMMITTEE

**DATE:** Wednesday, February 28, 2024

**TIME:** 12:00 pm – 1:30 pm

**PLACE:** MetroHealth Board Room (K-107) / Via Zoom  
<https://us02web.zoom.us/j/85825425936>

### AGENDA

- I. **Approval of Minutes**  
Committee Meeting Minutes of October 25, 2023
- II. **Information Items**
  - A. Patient Story -J. Lastic
  - B. Continuous Improvement and MetroWAY *Forward* Update – I. Berkel

Return to Open Meeting

- III. **Recommendation/Resolution Approvals**

None