

The MetroHealth System Board of Trustees

QUALITY, SAFETY & EXPERIENCE COMMITTEE

DATE: Wednesday, August 10, 2022

TIME: 12:00 pm – 2:00 pm

PLACE: MetroHealth Board Room (K-107) / Via Zoom,

<https://us02web.zoom.us/j/82916817885>

AGENDA

I. Approval of Minutes

Committee Meeting Minutes of May 11, 2022

II. Information Items

- A. Patient Story – Jennifer Lastic
- B. Patient Experience System Goal Performance – Katrina Dubovikova
- C. Experience Improvement Initiatives – Maureen Sullivan
- D. Review of Quality System Goals – Joseph Golob MD, Nicole Rabic, RN
- E. Special Update – FQHC-LA Quality Program – Kate Nagel, Harry Walker, MD

III. Executive Session

Return to Open Meeting

IV. Recommendation/Resolution Approvals

None