

**THE METROHEALTH SYSTEM  
BOARD OF TRUSTEES  
JOINT MEETING  
QUALITY & SAFETY AND PATIENT EXPERIENCE**

DATE: August 12, 2020  
TIME: 12:00 p.m.  
PLACE: MetroHealth Medical Center  
Rammelkamp R170

**AGENDA**

**I. Approval of minutes of the joint meeting of the Quality & Safety and Patient Experience Committees – May 13, 2020**

**II. INFORMATION ITEMS**

- |                                   |                                |
|-----------------------------------|--------------------------------|
| A. Engaging through the Arts      | Linda Jackson                  |
| B. Quality/Safety YTD Performance | Matthew Kaufmann               |
| C. Experience YTD Performance     | Seona Goerndt                  |
| D. Care Gap Optimization          | Nabil Chehade, M.D.            |
| E. Experience Across Patients     | Seona Goerndt                  |
| F. Executive Session              | Stacey Booker & Kelly Connelly |

**III. NON-CONSENT/ACTION ITEMS**

None

**IV. CONSENT ITEMS**

None