

**THE METROHEALTH SYSTEM
QUALITY & SAFETY COMMITTEE
BOARD OF TRUSTEES
REGULAR MEETING MINUTES**

DATE: January 24, 2017

TIME: 10:00 a.m.

PLACE: MetroHealth Medical Center
K107, Business Services Building

**COMMITTEE
TRUSTEE:** Mr. Moss, Mr. McDonald, Mr. Spain

STAFF: Dr. Boulanger, Dr. Boutros, Dr. Chehade, Dr. Connors, Ms. Delp, Mr. Kaufmann, Ms. Kiedio, Mr. Lewis, and Mr. Stern

(ABSENT): Ms. Dee, Ms. Kline, Dr. Minor, Mr. Monnolly, Dr. Silver, Mr. Schneider, and Ms. Whiting

Mr. Moss called the regular meeting of the Quality & Safety Committee to order at 10:04 a.m.

I. Approval of Minutes – October 25, 2016

The minutes of the October 25, 2016 Quality & Safety Committee Meeting were approved as presented.

II. DISCUSSION ITEMS

A. Population Health – Dr. Chehade

Dr. Chehade stated that it is very important for Population Health to have a tight relationship with Quality so that they can be aligned and work for the same goals. Regular monthly meetings have been set up to move both parts. Population Health also works with government programs regarding Payment Reform, Clinical Practice Guidelines, Knowledge Management, Quality Improvement, Continuous Practice Transformation and Patient Engagement and Community Involvement. Population Health is concerned about the health of populations and not individuals which elevates the care for everyone.

B. Performance on 2016 S&Q Goals – Matthew Kaufmann

Mr. Kaufmann discussed the Performance Goals for Safety & Quality for 2016. Population Health had nice improvement, Cdiff performed the same as last year but is the best in the State, VAP (Ventilator Associated Pneumonia) decreased from last year, MRSA (Methicillin-resistant Staph aureus) had a spike but met annual target, CLABSI (Central Line Associated Blood Stream) met target, CAUTI will meet our goal. Patient Safety Indicators (PSI) impact the Star Rating and it saw significant improvement. 30-day readmissions are continuing to trend down and work is still needed for Sharp Injury and Order Set Utilization.

C. The MetroHealth Quality Institute – Dr. Alfred Connors & Matthew Kaufmann

-Mission and Vision – Inspiring excellence in quality through collaboration, empowerment and commitment. MetroHealth will be renowned nationally for consistently striving for flawless care and achieving exceptional health outcomes for the individuals and the populations we serve.

-Institute Structure -

- Accreditation/Regulatory
- Infection Prevention
- Quality Improvement/Data Management
- Patient Safety

-Quality Committee and Reporting Structures – The Managers of Infection Prevention, Accreditation and Regulatory Affairs, Quality Measure Improve/RPT and Patient Safety Officer all report to the Director of the Quality Institute who then reports to the Chief Quality Officer. The Accreditation Oversight Committee, Patient Quality Risk Safety and Compliance (PQRSC) Committee, Essential Services Quality Improvement Committee and the Clinical Quality Improvement Committee report to the Executive Quality Oversight Council who then reports to the Board of Trustees Quality & Safety Committee Meeting.

-Institute Strategy -

1. Establish the Quality Institute
2. Put in place the infrastructure needed for sustained process change.
3. Change the culture to support cross-continuum care for populations
4. Achieve excellence compared to national benchmarks

D. Presentation of 2017 Quality Goals – Dr. Alfred Connors

Dr. Connors stated that he went through a different process for the Quality Goals. He met with all the Service Line Directors and the Dyad to get their input. The 2017 Quality Goals represents the institutions goals.

III. NON-CONSENT/ACTION ITEMS

- A. Dr. Connors asked for recommendation of the Board to approve 2017 goals
– Approved
- B. Dr. Connors asked for recommendation of the Board for affirmation of a
Quality Institute at MetroHealth – Approved

IV. CONSENT ITEMS

None

There being no further business to come before the Committee, the meeting was adjourned at 12:02p.m.

Respectively Submitted,

Mr. John Moss, Chairman
Board of Trustees