

**THE METROHEALTH SYSTEM
QUALITY & SAFETY COMMITTEE
BOARD OF TRUSTEES
REGULAR MEETING MINUTES**

DATE: April 26, 2016

TIME: 10:00a.m.

PLACE: MetroHealth Medical Center
K107, Business Services Building

COMMITTEE TRUSTEE: Mr. Moss, Mr. McDonald, Ms. Kiedio, Dr. Silvers, Mr. Spain

STAFF: Dr. Boutros, Dr. Boulanger, Dr. Connors, Ms. Conti, Ms. Delp, Dr. Kaelber, Mr. Kaufmann, Ms. Kline, Mr. Lewis, Dr. Li, Ms. Rabic, Mr. Roker, Mr. Phillips, Dr. Pujana, Mr. Stern

(ABSENT): Ms. Bechtle, Ms. Dee, Dr. Emerman, Dr. Laskey, Dr. Minor, Mr. Richmond, Mr. Schneider, Ms. Whiting

Mr. Moss called the regular meeting of the Quality & Safety Committee to order at 10:02 a.m.

- I. **APPROVAL OF MINUTES – January 26, 2016**
The minutes of the January 26, 2016 Quality & Safety Committee were approved as presented.
- II. **DISCUSSION ITEMS**
 - A. **2015 Patient Safety and Quality End of Year Report – Mr. Kaufmann**
Mr. Kaufmann stated that the Center for Quality 2015 Quality and Patient Safety Annual Report is now available for committee members.
 - B. **Infection Prevention Presentation - Jennifer Conti & Nicole Rabic**
Incidence of hospital acquired infections has improved. Hand Hygiene is 98% compliant. They are improving signage for patients and washing hands. There has also been a major initiative to assure a consistent, high quality room cleaning process. QI Specialist takes the lead in training the EVS staff. They have upgraded discharge and daily room cleaning by double cleaning the room and using UV light for high risk rooms. There is consistent monitoring, testing, inspection and training with fluorescent dots. The Antibiotic Stewardship Team has set goals such as to increase appropriate use of antibiotics, use fewer antibiotics and reduce days on multiple antibiotics. The benefits from this are fewer patients with MDRO, reduce costs of isolation and Tx of MDRO, reduce infections caused by MDRO and reduces antibiotic costs. Every C-Diff and high risk room gets black light inspection.

C. **Enhancing Cancer Survivorship at our Cancer Center – Dr. Benjamin Li**

Dr. Li stated that in the 1980's, 50% of cancer patients' lived 5 years. Today, if you are diagnosed with cancer, you have a greater than 75% chance of being alive 5 years from now. Success is a direct result of multidisciplinary cancer care. With this success, millions of Americans survive cancer. Patient's experience very intense treatment and once the treatment ends they have difficulty transitioning to a new life. They have physical and emotional changes. The impact of family and personal relationships and dealing with the anxiety of cancer recurrence can be challenging. The MetroHealth Cancer Center's goal is to make sure the patient receives the best cancer care during this acute phase. The Cancer Center has a single floor dedicated to cancer care with no visiting hour limitations and family can stay with the patient in a single occupancy room. Also patients can avoid the emergency room by a direct admit to the cancer floor. The Cancer Center works directly with Nutrition, Psychiatry, Cardio-oncology, massage therapy, PM&R and the Art in Medicine Program. They have a strong partnership with Primary Care to provide follow-up in education and support from the primary care providers. Each cancer patient will have an individualized Survivorship Care Plan with a full spectrum of cancer care. In cancer, the mission is simple: Prevent it when we can, if it's there find it early, get our patients cancer-free as soon as we can, minimize complications of treatment and get patients back to being as normal and functional as quickly as we can. Keeping cancer patients' disease free, healthy and at home reduces healthcare costs.

D. **2016 Patient Safety and Quality Goals – Dr. Connors & Mr. Kaufmann**

Matt stated that all the data that can be collected at this time is included. Population Health is a composite score. These are cumulative and the percentages will continue to grow. All targets are significantly better. This is a difficult metric because the numbers are small. The PSI data is more accurate. There are two standard ratings for CLABSI. Postoperative sepsis had a spike and they are investigating. We know we can do better.

E. **MetroHealth Quality Institute – Dr. Connors & Ms. Delp**

Every key element of the MetroHealth System's organization will have a quality focus and quality goals. The Quality Goals will be aligned with the systems goals of a steady movement to a population health focus. It will focus on every employee. The Quality Institute will partner with Risk Management, Regulatory Quality, Information Services, Performance Improvement, Safety, Infection Prevention, Environment of Care, Facilities Management, Patient Experience, Data Collection, Compliance, Population Health and QI Education. The Quality Institute Customers will be the seven Service Lines, Essential Clinical and Diagnostic Services, 17 Clinical Departments, Operational Sites (Hospital & Ambulatory), Non-Clinical Operations and Population Health. The Board of Trustees will set and monitor goals and all quality structures report to the BOT.

F. CMS Star Rating – Dr. Connors

Dr. Connors stated that CMS has derived a new star rating for Quality. There is a lot of controversy regarding this. The ratings are 1 through 5 with most hospitals getting 2, 3 or 4. This is CMS data not ours. AHA, EHN, AAMC, FAH and others have requested a delay to assess the impact and determine if any category is disproportionately disadvantaged. CMS announced on April 20th they will delay the release of the Star Ratings. This will allow for more feedback from stakeholders and will also allow inquires about data and methodology. This will also allow education of hospitals in new ratings method. Most of the things we are already working on.

III. NON-CONSENT/ACTION ITEMS

None

IV. CONSENT ITEMS

- A. Recommendation to the Board of Trustees for the Observance of National Nurses Week, May 9, 2016 through May 13, 2016.

The Committee approved the recommendation for full Board action.

There being no further business to come before the Committee, the meeting was adjourned at 12:09p.m.

Respectively submitted,

Mr. John Moss, Chairman
Board of Trustee