Christine Alexander-Rager, MD
President and CEO
The MetroHealth System
2500 MetroHealth Drive
Cleveland, Ohio 44109

October 2026

President's Report to the Board of Trustees

Good afternoon, Trustees:

Thank you for your service to our system, our patients, our caregivers and our community. Here are a few highlights to share since we last met:

● **Health and Human Services Levy Rally:** Last week, the Cuyahoga County Health and Human Services levy campaign leased the Rammelkamp Atrium on our Main Campus for an Issue 11 support rally.

The organizers asked me to speak, and I used this opportunity to thank Cuyahoga County's residents for their decades of support of MetroHealth and to share how resources from the HHS levies help us serve our community. The funds assist those residents who are uninsured or unable to pay for care. An example of this assistance: funds that help uninsured families with high-risk pregnancies get high-quality prenatal, birthing and postpartum care, including home visits.

While Ohio law does not permit MetroHealth to advocate for or against the levy, it does allow MetroHealth to provide equal access to both levy campaigns – supporting and opposing – for the purpose of holding events at MetroHealth.

● **Measuring our Employee Engagement and Culture of Safety:** Our Annual Employee Engagement Survey is an excellent opportunity for our caregivers to share their experiences working at MetroHealth, the progress that's been made and – most important – how MetroHealth can do better.

Feedback from this survey has guided our decision-making and made our system an even better, safer and more fulfilling place to work.

This year, because of feedback from our staff about survey fatigue, we combined the annual Culture of Safety Survey with the Employee Engagement Survey.

The survey runs through this Friday, October 30. As always, we will share the results with our caregivers and with you.

● **"We Give Metro":** We are nearing the end of The MetroHealth Foundation's Annual Employee Giving Campaign, which runs through October 31.

This year's campaign – "We Give Metro" – set a goal of 450 employees making new or increased gifts. The Foundation is on pace to reach that ambitious goal.

That says so much about MetroHealth caregivers: They step up. Their support of our Foundation sends a powerful message, that we believe in our mission and in each other.

Thank you to every caregiver who contributes to our mission through the MetroHealth Foundation.

MetroHealth

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● **Two Examples of Our Innovation:** MetroHealth's robot-assisted surgery program reached an exciting milestone recently as surgical teams at the Brecksville Health and Surgery Center and The Glick Center performed their first procedures using the da Vinci 5 – the latest, most advanced robotic surgical system available. Since introducing the program in 2013, MetroHealth caregivers have performed more than 4,700 robot-assisted surgeries. In 2025 alone, the number of such surgeries at Main Campus surpassed 1,000.

Also, patients receiving radiation therapy at MetroHealth now have access to a second state-of-the-art TrueBeam linear accelerator, expanding the Cancer Center's treatment capacity and strengthening its ability to deliver highly precise cancer care. When the Outpatient Health Center opened in July, a new TrueBeam linear accelerator was in place. To bring a second system online, the Radiation Oncology team undertook a complex, carefully coordinated process to decommission the existing accelerator at the former Cancer Center location, relocate it to the OPHC, and complete the necessary installation, testing and commissioning.

● **Good News tidbits:** Here are some bits of excellent news we've received since we last met:

- MetroHealth recently received a five-year, $2.5 million grant from the Health Resources and Services Administration, an agency within the U.S. Department of Health and Human Services, to better prepare physicians to care for individuals experiencing homelessness. MetroHealth's **Ifeolorunbode Adebambo, MD**, Interim Chair of the Department of Family Medicine and Principal Investigator of the grant, said the program will train medical residents to care for people experiencing homelessness wherever they are, including in clinics, on the streets, in shelters and through community organizations. The five year-grant began July 1.
- Building on more than 50 years of supporting families across Cuyahoga County, MetroHealth has been awarded $4.2 million in federal funding to continue operating the Special Supplemental Nutrition Program for Women, Infants and Children (WIC). The funding, administered through the Ohio Department of Health, will support MetroHealth's ongoing efforts to improve maternal and child health by providing nutritious foods, nutrition education, breastfeeding support and healthcare referrals to low-income pregnant and postpartum individuals, as well as infants and children up to age 5 who are at nutritional risk.
- Researchers from the MetroHealth Center for Rehabilitation Research and the Department of Biomedical Engineering at Case Western Reserve University have been awarded a five-year, $3.7 million grant from the National Institutes of Health's HEAL Program. The grant supports the "COSMIIC tSNIP: Innovative Treatment for Chronic Knee Pain" research project. It focuses on developing an implantable light delivery system to deliver tSNIP (transient selective neural inhibition via photobiomodulation) therapy for the treatment of chronic pain.
- MetroHealth Emergency Medicine physician **Lance Wilson, MD**, and a multidisciplinary team have been awarded a three-year, $825,000 grant to study cardiac arrest outcomes using artificial intelligence. Sudden cardiac arrest is a leading cause of death and a major public health challenge. The grant – "Improving Cardiac Arrest Outcomes Using Artificial Intelligence Guided Precision Treatments"– was awarded through the Case Western Reserve University Clinical and Translational Science Collaborative, a

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National Institutes of Health-sponsored program focusing on translating scientific discovery into interventions that improve the health of individuals and the public.

- The MetroHealth System was recognized by the Greater Cleveland Partnership at Best of Tech 2026, an awards program that highlights companies, organizations and innovators moving the region forward. MetroHealth was recognized in the Companies Embracing Tech for Growth category, which recognizes businesses and organizations putting technology to work to solve problems, improve operations and create new opportunities for growth.

● **Honoring our APPs:** In September, MetroHealth celebrated National Advance Practice Provider Week. This annual celebration honors our Nurse Practitioners, Physician Assistants/Associates, Certified Registered Nurse Anesthetists, Clinical Nurse Specialists, Certified Nurse Midwives and Certified Midwives, and Certified Anesthesiologist Assistants.

We have more than 450 APPs who contribute knowledge, skill, compassion, leadership and innovation to our System. A highlight of the weeklong celebration is the APP Awards. Congratulations to the 2026 recipients:

- Community Service Champion Award: **Lisa Stone, APRN-CNP**
- Advanced Practice Provider of the Year: **Joanna Kazmierczak, APRN-CNP**
- APP Preceptor for the Year: **Jason Lu, APRN-CNP**
- APP Wellness Warrior: **Brooke Rayokovich, PA-C**
- Physician APP Champion: **Laura Kreiner, MD**
- Rising Star: **Claire Kantor, APRN-CNP**
- Lifetime Achievement Award: **Andrea Adoni, ACNP, FNP**
- Scholarly or Quality Project Award: **Halee Johnson, APRN-CNP**

Thank you again, Trustees, for all you do for MetroHealth.

With deep appreciation,

Christine Alexander-Rager, MD
President and CEO
The MetroHealth System

Report to the Board of Trustees

Christine Alexander-Rager, MD

President and CEO

October 2026

The following report is proprietary information and constitutes trade secrets of the MetroHealth System and may not be disclosed in whole or part to any external parties without the express consent of The MetroHealth System. This document is intended to be used internally for the MetroHealth System discussion.

ONE TEAM.
ONE MISSION.

Northeast Ohio's Home for Health

Easy Access. Compassionate Care. Every Time.
Make it easy to get care and deliver safe, high-quality experiences — owning results through continuous improvement.

Invest in People. Develop the Workforce. *Build a strong culture of learning, developing people as caregivers, teachers, and innovators; earning trust, and supporting well-being.*

New Ways of Working. New Ways of Delivering Care. *Challenging conventional models to better meet the needs of patients now and in the future.*

Growth with Purpose. Expand Our Reach.
Attract new patients and grow to serve more of our community.

MetroHealth

Everyday Excellence Means



We work as One Team, with One Mission to create **safe**, **reliable**, **respectful** and **coordinated** experiences for our patients, our people, and our community — every day.

MetroHealth

2026 Goal Performance

MetroHealth

October Snapshot: 2026 System Goals

Financial Health	Strategy and Growth	Quality, Safety and Experience	Employee Engagement and Retention	Research and Teaching
	*Updates forthcoming*			

 Off track; adjustments needed

 Generally on track with minor issues

 On track to meeting goals

 Exceeding goals; approaching stretch

Financial Health

Goal: Achieving 2026 Adjusted Operating Income (Loss)Target

Status: ON TRACK

The Measure: Operating Income (Loss) is a key performance indicator for an organization's financial health.

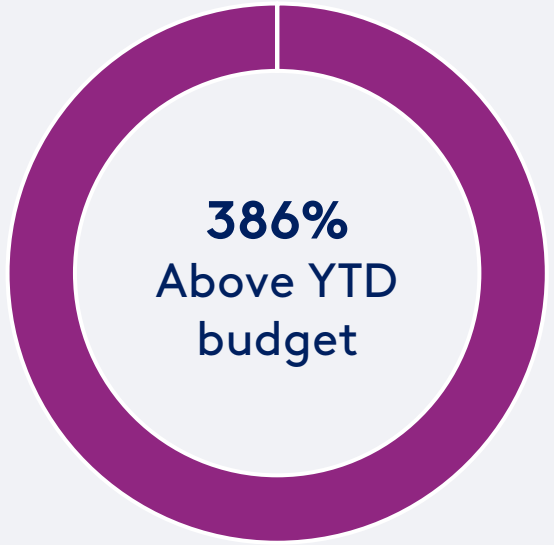
Why It Matters: As an institution, we are committed to ensuring our caregivers have the resources they need to provide the highest level of care.

Recent highlights/initiatives:

- Adjusted operating income is $91.2M favorable YTD, primarily driven by state-directed payments recorded in 2026.
- Department expenses are favorable to budget by $39.5M YTD.
- Unrestricted cash & investments remain stable at $723.6M, an increase of $50.6M from FYE 2025

Goal Owner: Jeff Rooney

YTD Adjusted Operating Income (Loss)



YTD Actual: $67.6M
YTD Budget: ($23.6M)
Variance: $91.2M
2026 Target: $0 (Break-Even)

*YTD as of September 30, 2026

MetroHealth

Strategy and Growth

Composite Goal: Access and Strategic Growth Performance

Status: *Updates on the metrics in this composite are forthcoming.*

The Measure: Composite score of components that represent proxies for Access, Share of Wallet, Market Share and sustainable growth. Metrics include the improvement on the amount of medical revenue received by MetroHealth compared to the total patient medical expenditures, improvement in ambulatory clinic visit volumes and new patient growth.

Goal Owner: Nabil Chehade, MD

Quality, Safety and Experience

Goal #1: Elimination of Harm Goal with Sepsis Risk Adjusted Mortality

Status: EXCEEDING GOALS

The Measure: Patient harm is defined as any preventable condition that occurs because of medical care in a healthcare setting. This composite score covers 16 publicly reported preventable harms, including pressure ulcers, post-operative sepsis, in-hospital falls with hip injury and hospital-acquired infections like MRSA and C-diff. In addition, this measure now includes sepsis-related mortality as part of the composite score.

Why It Matters: In addition to simply being the right thing to do, our performance in this area is reflected in our CMS Care Compare Star Ratings, Leapfrog grades and CMS performance-based penalty and incentive programs.

2026 COMPOSITE TARGET	YTD HARM SCORE	YTD SEPSIS MORTALITY	YTD COMPOSITE SCORE
0.98	0.87	1.15	0.87

Recent highlights/initiatives:

- The September year to date performance is 13% better than the 2025 end-of-year performance
- The August Sepsis Observed to Expected Ratio had another low month with a rate of 1.06, which has led to the year to date Observed to Expected Ratio getting closer to the Min
- In the FY2027 Value Based Purchasing Program, MetroHealth achieved a score of 28.5 points, which was close to the State and National Average of 30 points. This performance enabled the organization to recover the full 2% withheld and earn additional 0.03%. The Mortality domain was the strongest contributor, with a score of 65 points.

Goal Owner: Joseph Golob, MD

Quality, Safety and Experience

Goal #2: Improving the Patient Experience

Status: GENERALLY ON TRACK

The Measure: Our Patient Experience score is a composite of all 9 domains of the HCAHPS patient survey as well as two questions from both the Emergency Department and Ambulatory real-time survey. This composite reflects our patients' perception of communication with providers, staff responsiveness, cleanliness and other factors.

Why It Matters: Every person at MetroHealth contributes to the patient experience, and this measure reflects our commitment to ensuring everyone receives high-quality and compassionate care.

2026 TARGET	YTD 2026 (August)
3.0	3.06

Recent highlights/initiatives:

- August year to date overall summary performance reflects a 4% improvement over 2025 baseline.
- HCAHPS Communication About Medicines and Discharge Information achieved 4-star performance in August.
- Publicly reported OAS (Outpatient and Ambulatory Surgery) CAHPS: MetroHealth achieved the highest score among Cleveland hospitals for Preparation for Discharge and Recovery
    - Tied for the highest score for Communication About Your Procedure and About Facilities and Staff (e.g. check-in, cleanliness, courtesy and respect, etc.)

(Source: https://www.medicare.gov/care-compare/)

Goal Owner: Joseph Golob, MD

Quality, Safety and Experience

Goal #3: Ambulatory Quality Metrics Improvement

Status: GENERALLY ON TRACK

The Measure: As part of our commitment to elevating the level of care we provide, we are tracking 13 key ambulatory metrics that cover a variety of services and quality measures.

Why It Matters: Our performance on these metrics are important for the health and well-being of our patients but also our value-based arrangements with key payers. They are also reflected in our quality scores and rankings.

About Composite Scoring: Each quality measure has a minimum, target and maximum performance goal: 1 point for meeting minimum; 2 for target and 3 for max.

2026 SCORING	2026 YTD COMPOSITE
Threshold: 13 pts	13 pts
Target: 17 pts	
Stretch: 21 pts	

Measures	Baseline	2026 Target	YTD 2026	Points
Cervical Cancer Screening (%)	66%	67%	68%	3
Breast Cancer Screening (%)	75%	76%	74%	0
Colorectal Cancer Screening (%)	63%	64%	64%	2
Kidney Health Evaluation (%)	61%	62%	51%	0
Diabetes: Glycemic Status Assessment Greater Than 9% (Lower is Better) (%)	22%	21%	25%	0
Controlling Blood Pressure (%)	72%	73%	73%	2
7 Day Follow Up for SUD ED Patients (%)	11%	13%	11%	1
Timeliness of Prenatal Care (%)	82%	83%	84%	3
Well-Child Visits in First 15 Months (%)	61%	62%	57%	0
TFU for Inpatient Discharges (7 day) (%)	52%	53%	52%	1
Pharmacy Capture Rate (%)	57%	61%	60%	1
Completion of Medicare Wellness Visits (N)	16796	17500	12776	0

Goal Owner: Nabil Chehade, MD

Employee Engagement and Retention

Goal: Improvement of Employee Engagement Survey Engagement Index Score

Status: n/a (survey launched 10/6)

The Measure: The Engagement Index is a composite measure that reflects employees' motivation, commitment and connection to the organization. Perceptyx builds the index from a small set of core engagement items that assess intent to stay, pride, advocacy and willingness to give extra effort.

Why It Matters: This survey is one of the many ways our caregivers can tell us about their experience working at MetroHealth, the progress we have made, and, most importantly, how we can do better.

2026 Target Goal	2026 Performance
81.4%	n/a - Survey launched 10/6

Recent employee engagement activities include:

- In preparation for the annual engagement survey, leaders were provided participation plan training, equipping them with strategies to communicate effectively, reinforce importance of employee feedback, and encourage survey participation. Training emphasized close-the-loop feedback, accountability for action planning, and creative ideas to engage teams during the survey period.
- Human Resources continues to partner with departments to strengthen relationships and collaboration using interactive activities to improve understanding of different work styles and enhance teamwork. Recently, HR partnered with External Affairs team to host a teambuilding retreat which included conducting a DiSC assessment.



Goal Owner: Deborah Southerington

Employee Engagement and Retention

Goal: Reduction in Turnover Rate Within First Year of Employment

Status: ON TRACK

The Measure: This measure is defined by taking the number of employee departures within first year of employment and dividing it by the number of employee departures in 2026.

Why It Matters: An organization's ability to retain new hires is an indicator of its total rewards offerings, organizational culture and management.

2025 Year-End Baseline	2026 Target Goal	Through Q3 2026
35.6%	33.8%	31.4%

Recent retention highlights include:

- In support of ongoing efforts to improve retention and enhance the employee experience, HR partnered with Emergency Department leadership to conduct listening sessions with the Main Campus EMR team in late September and early October. These sessions provided valuable insights into team strengths, opportunities, and the overall employee experience. Additional listening sessions are scheduled across the remaining Emergency Department locations in late October to gather broader feedback and help inform strategies that strengthen engagement, satisfaction, and retention across all sites.
- The New Employee Orientation video was recently updated to support employee engagement and retention by reinforcing MetroHealth's mission, culture, and commitment to our workforce and patient care. In the updated video, Dr. Alexander reflects on her decision to join MetroHealth and what has inspired her to continue to choose MetroHealth.
- The Everyday Excellence workstreams were recently launched. Workstream leads have begun to establish tactics that advance our efforts to enhance culture and quality across the System.

Goal Owner: Deborah Southerington

System News and Accomplishments

The MetroHealth Foundation

Notable Gifts ($25,000+)

- An estate commitment of $500,000 in support of **The Dwight M. Allgood, Jr. Endowment**.
- An estate commitment of $100,000 in support of MetroHealth.
- A gift of $50,000 in support of the **James W. Campbell, MD, MS Endowment in Geriatric Medicine in memory of William S. Gaskill**.
- A gift of $40,000 in support of the **Center for Health Equity Engagement Education Research Fund**.
- A gift of $40,000 in support of the **Irving Kushner, MD Rheumatology Endowment**.
- A grant of $36,876 from the **Ohio Arts Council** in support of the **Center for Arts in Health**.

We Give Metro Employee Giving Campaign (Ends October 31)

- In 2025, the **total number of unique donors** to the campaign **increased by 114%**. Employee and community gifts helped the Foundation contribute over $7.2 million to MetroHealth.
- This year, our goal is to **engage 450 MetroHealth team members** in supporting We Give Metro throughout October. With more than 2 weeks to go, 298 participants so far, for a **66% participation rate**.
- If every employee gave $5 per pay period, we could raise over $1 million for programs and services.

National Estate Planning Awareness Week (October 19-25)

- A segmented outreach campaign to current and lapsed donors, employees, Foundation Board members, alumni and retirees, offering free estate planning resources and legacy giving opportunities through MetroHealth's partnership with FreeWill.
- Tailored appeal emails featuring compelling stories from a grateful patient and a retired employee and longtime employee donor who have included the Foundation in their estate plans, demonstrating the lasting impact of legacy giving.
- Increased awareness of Generations Society membership to extend their impact on MetroHealth for future generations.



The MetroHealth Foundation

Thank a MetroHealth Caregiver on MyChart

- Patients and families can now recognize a caregiver directly through MyChart by sharing a message of gratitude or making a gift in their honor through the Guardians of Health program.
- Honored caregivers receive special recognition, and grateful patients have a simple new way to express thanks for the compassion, expertise and support that made a difference in their healthcare journey.

Partners in Good Health

- MetroHealth and Foundation representatives visited Cleveland-Cliffs to learn more about its operations and workforce while sharing how the company's support is advancing professional development opportunities for MetroHealth's Community Health Workers.
- The 5th Annual Charlie's Challenge continued the legacy of Charles Martin Corvi by bringing our community together to support families experiencing pregnancy and infant loss, with proceeds helping provide compassionate assistance and hope through the Foundation.
- Howard Hanna Real Estate Services visited MetroHealth to present a generous contribution in support of the Child Life & Education Program, celebrating more than 15 years of philanthropic partnership.

People and Celebrations

- Champions of Philanthropy: Through their leadership of the Resiliency Run, Anthony Zalewski, Tina Nickell and Andrew Neading have helped build a decade-long tradition that brings together trauma survivors, families, caregivers and first responders. The 10th annual event raised more than $120,000 this year to support burn and trauma survivor programs.
- Leaders from MetroHealth and the Frances Payne Bolton School of Nursing at Case Western Reserve University gathered to install Dr. Candace Mori as chair of the JoAnn Zlotnick Glick Professorship in Community Health Nursing, celebrating the philanthropy of JoAnn and Bob Glick and the power of academic-health system partnership to advance nursing education, research and community health.



Thank a Caregiver



Cleveland-Cliffs Tour



5th Annual Charlie's Challenge



Howard Hanna



Champions of Philanthropy



JoAnn Zlotnick Glick Professorship in Community Health Nursing

MetroHealth

Nursing

- Nursing recently launched two new committees:
    - Nursing Amplified: This communications and engagement committee will help highlight the meaningful difference nurses make through compassionate care, innovation, leadership and collaboration. They will help highlight stories across social media, recruitment efforts, internal communications and other communication channels.
    - The Nursing Advocacy Group: This committee will serve as the collective voice for Nursing by advancing advocacy efforts that influence healthcare policy, strengthen the nursing profession, improve patient outcomes and promote health equity. Through collaboration among clinical nurses, nurse leaders, faculty, researchers and students, the council will prepare and empower nurses and nursing students to become influential advocates for patients, communities and the profession.
- More than 1,300 MetroHealth nurses have completed the Empathy in Action program, a mandatory training developed through a partnership between Patient Experience and Nursing Excellence that helps caregivers better understand the patient perspective. The program's success was recently highlighted when Christine Conklin, Andrea Gudel and Laura Schmidt presented the initiative at the Emergency Nurses Association conference in Phoenix.
- Nursing hosted a morning-long retreat focused on celebrating key accomplishments from 2026 while looking ahead to the future. Leaders and team members engaged in discussions around successes, challenges and emerging opportunities as they laid the groundwork for the 2027 Nursing Strategic Plan, ensuring MetroHealth Nursing remains focused on delivering exceptional care and advancing the profession.





Government and Community Relations

- In early September, we welcomed elected officials, community partners, local leaders, members of the faith community and fellow caregivers to The Glick Center. The gathering was an opportunity to share more about MetroHealth, what sets us apart and what's ahead for our patients and the communities we serve, while connecting with others who are committed to a healthier, stronger Northeast Ohio.
- Congressman Bob Latta joined us for a tour of our new Outpatient Health Center and the Metro Life Flight facility at our Main Campus. Prior to the tour, Congressman Latta Dr. Alexander met to discuss the future of health policy and opportunities support and increase access to affordable care for our communities.
- MetroHealth Chief Clinical Officer David Stepnick, MD, delivered the keynote address at the Beachwood Chamber & Community Health & Wellness Summit on October 21. Rebecca Lowenthal, MD, and Sheng Liu, MD, also participated in panel discussions. (Rita will provide photo from event)







Communications

News stories

- 19 News covered the new 24/7 pharmacy here with interviews from Ryan Mezinger and Joaquin Cuatepitzi.
- 19 News also reported on MetroHealth's grant to expand street medicine training.
- A reporter from Healthcare Design Magazine visited Main Campus for a tour of the Outpatient Health Center with Jim Bicak. Their in-depth piece, plus a sidebar on Walter Jones is expected to be published in the coming weeks.
- The Lown Institute published a list of the top academic medical centers in the nation. MetroHealth ranked #21 and was the only Cleveland hospital in the top 100. Here's a news release.

Expert Placements

- Lisa Ramirez, PhD, discussed the psychological impact on children/teens from gun violence with WEWS.
- Laura Shefner, MD, published her latest column – "Protect your family from flu, RSV, other winter viruses" – in Cleveland Jewish News. Dr. Shefner writes a monthly column for CJN.
- Sarah Benuska, PhD, appeared on ideastream/Sound of Ideas to discuss trauma/mental health as it relates to sexual assault.
- Anthony Zalewski, Injury Prevention Coordinator, was interviewed by both Fox 8 and News 5 Cleveland about e-bike injuries on the rise.
- Meera Kondapaneni, MD, and Jasneet Devgun, DO, appeared on 19 News in September for AFib Awareness Month, along with our partners at American Heart Association.

MetroHealth opens 24/7 drive-thru pharmacy as Ohio locations close

Hospital system says it's one of the first in Ohio to offer round-the-clock drive-thru access



MetroHealth awarded $2.5M federal grant to expand street medicine training in Cleveland



MetroHealth

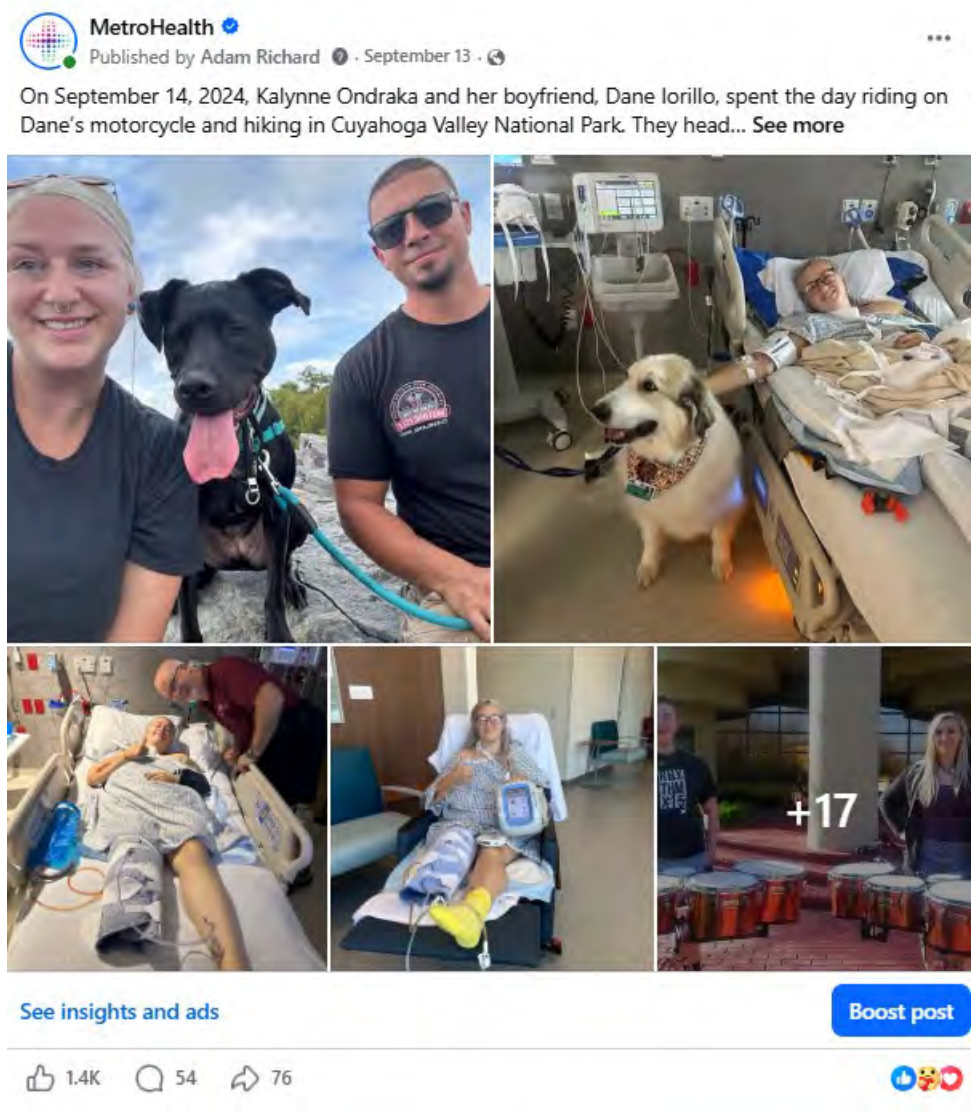
Communications

Social Media

- Total Impressions (September): 3.2 million
- MetroHealth claimed the #1, #4 and #10 top performing posts of the month on social media among local health systems.
- A great patient story on Facebook in early September performed exceptionally well – it was the 2nd highest engaged post YTD across all social media. This story showcases the seamless care MetroHealth provides across the continuum, from lifesaving trauma care and surgery to inpatient rehabilitation, physical therapy and long-term recovery support.

CEO Communications

- MetroHealth President and CEO Christine Alexander-Rager, MD, took her fireside chat on the road on September 10, meeting with caregivers at Parma Medical Center for an informal conversation about organizational priorities, challenges and opportunities across the health system.
- The event was held in response to employee feedback from previous fireside chats, with many caregivers expressing interest in bringing the discussions to MetroHealth's ambulatory locations. Employees joined both in person and via livestream, asking questions and sharing perspectives on topics affecting their work and MetroHealth's future.

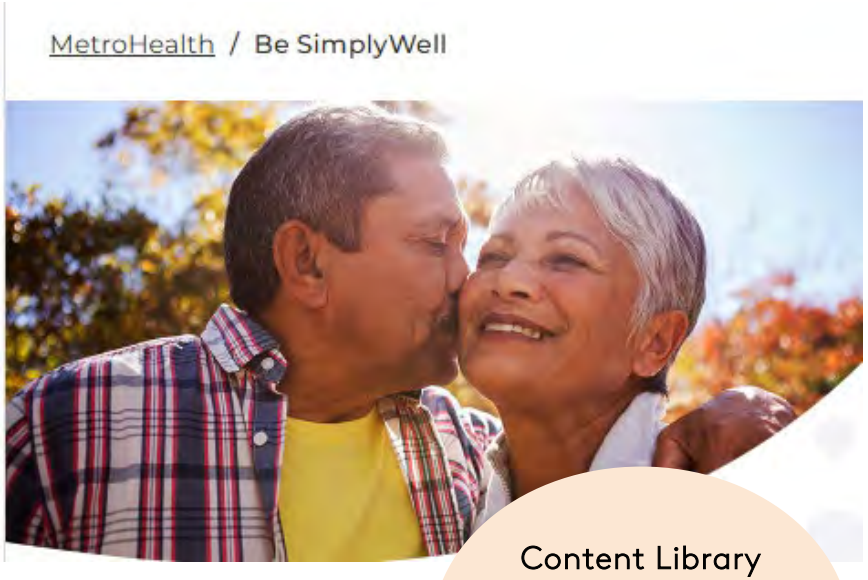


Marketing be SimplyWell

Be SimplyWell: Connecting Health Education to Care

MetroHealth's newly enhanced health content platform, helping people find trusted information, connect with care and take action.

Built →	New & Improved →	Impact
• Dedicated content hub within MetroHealth.org • Connected providers, services, locations and events • Expanded content formats: ✓ Expert Health Articles ✓ Recipes ✓ Patient Stories ✓ Health Talks ✓ Videos	• Smarter search and content discovery • Personalized content recommendations • Greater visibility across MetroHealth.org • Provider-reviewed content that builds trust	• Stronger pathways from education to care • Increased provider and service discovery • Better measurement of engagement and conversion • Scalable foundation for future digital growth



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Transformed a standalone blog into a connected digital engagement platform that drives education, discovery and action.

MetroHealth

Awards and Recognition

- Anastasia Rowland-Seymour, MD, received Case Western Reserve University School of Medicine's Special Recognition Award for outstanding leadership in medical education, curriculum innovation and compassionate, community-focused patient care.
- Christopher McHenry, MD, was named Secretary of the American College of Surgeons, joining the organization's leadership team responsible for guiding policy and strategic direction.
- Joaquin Cuatepitzi, Dayleen Rodriguez and Gudiel Rodriguez-Hernandez were recognized among Ohio's 100+ Latinos You Must Know for their leadership and contributions to the Hispanic/Latino community.
- MetroHealth was honored by the Greater Cleveland Partnership at Best of Tech 2026 in the Companies Embracing Tech for Growth category for leveraging technology to improve operations, solve challenges and drive innovation.
- Nancy Phuong, MPH, Residency Coordinator in Pediatrics, received the Accreditation Council for Graduate Medical Education's 2027 Debra L. Dooley GME Program Coordinator Excellence Award, a national honor recognizing her leadership and outstanding contributions to MetroHealth's Pediatric Residency Program.

Awards and Recognition

The incredible care our nurses deliver wouldn't be possible without the support from their non-nursing colleagues across The MetroHealth System. That's why the Department of Nursing recently hosted its inaugural Friends of Nursing Week to recognize and celebrate the caregivers who help nurses and patients every day.

Excellence in Leadership: Erica Lewis, PCNA, Medical Step Down

Heart of Compassion: Kayleigh Metro, PCNA, Oncology

Excellence in Patient Care: Alecia Urban, MA, Ambulatory Float Pool

Excellence in Teamwork: Cleveland Young, CSP, Postpartum









ABOUT METROHEALTH

Founded in 1837, MetroHealth is leading the way to a healthier you and a healthier community through service, teaching, discovery, and teamwork. Cuyahoga County's public, safety-net hospital system, MetroHealth meets people where they are, providing care through five hospitals, four emergency departments and more than a dozen health centers. **For more information, visit metrohealth.org.**

connect **@metrohealthcle**

MyChart
metrohealth.org/mychart

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