



Board of Trustees Meeting

The MetroHealth System

MetroHealth Board Room (K107) - 2500 MetroHealth Dr. Cleveland, OH
44109

2026-04-29 15:00 - 17:00 EDT

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The MetroHealth System Board of Trustees

FULL BOARD MEETING

DATE: Wednesday, April 29, 2026
TIME: 3:00pm – 5:00pm
PLACE: MetroHealth Board Room (K107) or via YouTube Stream:
<https://www.youtube.com/@metrohealthCLE/streams>

AGENDA

- I. **Approval of Minutes**
Minutes of 3/25/2026 meeting of the Board of Trustees
- II. **Mission Moment**
- III. **Committee Reports**
 - A. Executive Committee - E. Walker, MD
 - B. Population & Community Health Committee - N. Mendez
 - C. Facilities & Planning Committee - E. Walker, MD
 - D. Governance Committee - M. Summers
 - E. Finance Committee - J. Moss
- IV. **Consent Agenda**
 - A. Approval of Expenditures for Space Planning, Programming, and Design Services
 - B. Approval of Selection of Preauthorized Professionals
 - C. Approval of Human Resources & Compensation Committee Charter Updates
 - D. Approval of Change in Nonprofit Affiliation
- V. **President and CEO's Report** – C. Alexander-Rager, MD
- VI. **Medical Staff Report** – J. Tagliaferro, MD
 - A. Approval of Medical Staff Providers Appointments, Actions and Reappointments for March 2026

The MetroHealth System Board of Trustees

VII. Informational Items

- A. Resiliency Run – C. Nickell, A. Neading
- B. MetroHealth Community Health Centers- E. Walker, MD, K. Nagel

VIII. Executive Session

IX: Return to Open Meeting

X: Recommendation / Resolution Approvals

- A. Reaffirmation of Commitment to Maintain a Level I Adult and Level II Pediatric Trauma Center at MetroHealth Medical Center
- B. Reaffirmation of Commitment to Maintain a Verified Adult and Pediatric Burn Center at MetroHealth Medical Center
- C. Approval of Naming of Facilities in Recognition of Contributions Made for the Benefit of The MetroHealth System

The MetroHealth System Board of Trustees

FULL BOARD MEETING

Wednesday, March 25, 2026

3:00pm - 5:30pm

MetroHealth Board Room (K107) / Virtual

Meeting Minutes

Trustees: Artis Arnold, III-I, John Corlett-I, Ronald Dziedzicki-I, Dolores (Lola) Garcia-I, Nancy Mendez-I, John Moss-R, Michael Summers-I, E. Harry Walker, M.D.-I¹

Staff: Christine Alexander-Rager, M.D.-I, Peter Benkowski-I, James Bicak-I, Kate Brown-I, Robert (Doug) Bruce, M.D.-R, John Chae, M.D.-I, Nabil Chehade, M.D.-R, Joseph Golob, M.D.-I, Gregory Heintschel, M.D.-I, Ryan Johnson-I, Natalie Joseph, M.D.-I, Dr. Candy Mori-I, Kate Nagel-I, Allison Poullos-I, Jon Presnell-R, Jeff Rooney-I, Tamiyka Rose-I, Aparna Roy, M.D.-I, Deborah Southerington-I, David Stepnick, M.D.-I, Joseph Tagliaferro, M.D.-I, James Wellons-I¹

Invited Guests: None

Other Guests: Guests not personally invited to the meeting by the Board Chair are not listed as they are members of the public and some were not appropriately identified.

Dr. Walker called the meeting to order at 3:00pm, in accordance with Section 339.02(K) of the Ohio Revised Code with a quorum present.

(The minutes are written in a format conforming to the printed meeting agenda for the convenience of correlation, recognizing that some of the items were discussed out of sequence.)

I. Approval of Minutes

Dr. Walker requested a motion to approve the minutes of the February 25, 2026 meeting as presented, which was given, seconded, and unanimously approved.
RESOLUTION NO. 19731

After the approval of minutes, Dr. Walker proceeded to announce that the MetroHealth Community Health Center's Board will be invited to the next MetroHealth System Board of Trustees meeting on April 29, 2026, from 3pm – 5pm. This Board oversees MetroHealth's Federally Qualified Center's Look-a-Like and explained the importance of understanding how the Board interacts with the System.

¹ I-In-person, R-Remote

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II. Mission Moment

Dr. Alexander-Rager introduced the Mission Moment video, highlighting the work of the MetroHealth Trauma Program with a focus on holistic, patient-centered care. The video featured the “Threads of Hope” initiative, a team-based effort led by the Trauma Department to provide handmade blankets to trauma patients as a gesture of comfort and compassion. The initiative was described as an interprofessional collaboration involving physicians, nurses, therapists, social workers, administrative staff, patients, survivors, and family members, reflecting the comprehensive team approach required to deliver trauma care. The Mission Moment emphasized MetroHealth’s continued commitment to addressing both medical and emotional needs of patients, as well as longstanding dedication to community service and trauma excellence.

III. Committee Reports

A. Audit & Compliance Committee – J. Moss

Interim Audit & Compliance Committee Chair, Mr. Moss, reported on the Committee’s meeting held earlier in the day. The Committee received an update from Plante Moran, the System’s external auditors, regarding the audit of the System’s financial statements for the year ending December 31, 2025. Plante Moran advised that audit procedures were substantially complete and that the financial statements remained in draft form pending Committee approval, execution of the management representation letter, and completion of required subsequent event review procedures. The auditors reported an expectation of issuing an unmodified (clean) audit opinion and indicated that there were no disagreements with management, no significant audit difficulties, and no uncorrected misstatements. No material weaknesses or significant deficiencies were identified in internal controls over financial reporting. As part of the Single Audit related to federal awards, Plante Moran identified one material weakness associated with compliance with Federal Funding Accountability and Transparency Act (FFATA) reporting, attributable to the absence of sufficient review control over subaward reporting. Management was notified and indicated that corrective actions would be implemented. After the audit presentation, the Committee voted to recommend acceptance of the 2025 audit opinion by the full Board. The Committee also received updates on the Ethics and Compliance Program, including a review of 2025 accomplishments, policy reviews, staff training activities, use of the MetroHealth Ethics Line, and final compliance work plan completion rates. The Internal Audit Department provided an update on audit activities, including a review of Board oversight responsibilities, the Department’s 2026 goals, and alignment with its three-year strategic plan. Following executive session, the Committee approved the 2026 Compliance Work

The MetroHealth System Board of Trustees

Plan, the 2026 Internal Audit Plan, and the Internal Audit Function's three-year strategic plan.

B. Human Resources & Compensation Committee – J. Corlett

Mr. Corlett presented a summary of the Finance Committee meeting held earlier in the day. The Committee reviewed proposed amendments to the Executive Compensation Policy (Board of Trustees Policy BOT-06), the at-risk compensation plan document, and related technical revisions. Following executive session, the Committee voted to recommend several matters for Board approval, including a resolution expressing appreciation for the System's accomplishments in 2025, approval of amendments to the BOT-06 policy and ratification of the 2026 At-Risk Compensation Plan, approval of 2026 System Performance Goals, and approval of the 2026 at-risk compensation financial thresholds.

IV. Consent Agenda

A. Audit & Compliance Committee -

The Board approved the Acceptance of the 2025 Audit Opinion for the System's Annual Financial Statements. RESOLUTION NO. 19732

B. Human Resources & Compensation Committee -

The Board approved the Approval of 2026 System At-Risk Compensation Threshold. RESOLUTION NO. 19733

C. Human Resources & Compensation Committee -

The Board approved the Approval of 2026 System Performance Goals. RESOLUTION NO. 19734

D. Human Resources & Compensation Committee -

The Board approved the Approval of Amendments to Executive Compensation Policy BOT-06 and Ratification of 2026 At-Risk Compensation Plan. RESOLUTION NO. 19735

E. Human Resources & Compensation Committee -

The Board approved the Resolution of Appreciation of the System's Accomplishments in 2025. RESOLUTION NO. 19736

V. Recommendation of Presiding Officers of The MetroHealth System

A. Election of Presiding Officers of The MetroHealth System

As part of the System's annual meeting requirements, the Board considered the election of presiding officers. The Chair of the Governance Committee, Mr. Summers, reported that the terms of the Chair and Secretary had expired and that both Trustees had agreed to continue serving. The Governance Committee confirmed that Board members had been provided an opportunity to express interest in leadership positions and recommended continuity in leadership. The Governance Committee presented a resolution to elect E. Harry Walker, MD as

The MetroHealth System Board of Trustees

Chairperson and John Corlett as Secretary for new three-year terms, consistent with the bylaws. Upon motion duly made and seconded, the Board approved the resolution by unanimous vote. RESOLUTION NO. 19737

VI. **President and CEO's Report – C. Alexander-Rager**

Dr. Alexander-Rager highlighted key points from the President & CEO's Report, beginning with the 50th anniversary of the Clement Center, MetroHealth's first community health center and a cornerstone of its community-based care network. Dr. Alexander-Rager noted that the anniversary will launch a yearlong series of celebrations honoring Dr. Kenneth Clement, recognizing both his leadership and the Clement Center's foundational role in MetroHealth's growth and commitment to the community. Dr. Alexander-Rager emphasized Dr. Clement's broader impact in Cleveland, including his civic leadership, advocacy for equity in medicine, and lasting influence on generations of physicians and community members. Dr. Alexander-Rager also highlighted community impact beyond hospital walls through trauma prevention efforts, specifically the *Stop the Bleed* training program. Dr. Alexander-Rager shared an example in which a community member, trained through a county and city collaboration, successfully saved a life by applying those skills in a real-world emergency, underscoring the program's tangible, life-saving value. Dr. Alexander-Rager concluded by noting that additional updates, including information on the Hall of Honor, were included in the written report for board members' review.

VI. **Medical Staff Report**

Dr. Walker introduced Dr. Joseph Tagliaferro to present the medical staff report. Dr. Tagliaferro reported several updates to the Board, including the successful Hall of Honor induction ceremony held on March 15, 2026, which drew more than 175 attendees and honored Dr. Louis Karnosh, Dr. James Campbell, Dr. Brian Mercer, Dr. Hunter Peckham, Dr. John Moore, Dr. Robert Bilenker, and William Andrews. Dr. Tagliaferro noted that the medical staff is currently completing an AMA biopsy survey measuring burnout, with results expected to be shared with the Board later this summer. Dr. Charles Emerman, Chair of the Department of Emergency Medicine, was recognized for his appointment as a Director to the American Board of Preventive Medicine for Addiction Medicine for a three-year term. Upcoming events include the Doctors' Day celebration on March 30, 2026, with an open house at the Medical Staff Wellness Resource Center. Dr. Natalie Joseph added that this would be her final board meeting, as leadership responsibilities are being transitioned to Dr. Tagliaferro, with an upcoming election for president-elect, and expressed gratitude for the opportunity to serve. Dr. Walker requested a motion to approve the Medical

The MetroHealth System Board of Trustees

Staff Providers Appointments, Actions and Reappointments for February 2026, which was given, seconded and unanimously approved. RESOLUTION NO. 19738

VII. Executive Session

Dr. Walker asked for a motion to move into executive session to discuss hospital trade secrets as defined by ORC 1333.61; and to consider the appointment, employment, dismissal, discipline, promotion, demotion, or compensation of a public employee, or the investigation of charges or complaints against a public official, and to conference with the public body's attorney to discuss disputes involving the public body that are the subject of pending or imminent court as defined by ORC 121.22(G). Ms. Garcia made a motion and Mr. Arnold seconded. The Board held a roll call vote with all Trustees in attendance voting to approve the motion to go into executive session for the purposes stated by Dr. Walker. Members of the public were excused, and the Board went into executive session to discuss the identified matters at approximately 3:18pm.

Return to Open Meeting

Following the executive session, the meeting reconvened in open session at approximately 4:13 pm and welcomed back the public virtually and those members of the public who remained in-person.

With no further business to bring before the Board, the meeting adjourned at approximately 4:14pm.

NEXT MEETING: **Wednesday, April 29, 2026 – 3:00 pm - 5:00 pm**
MetroHealth Board Room (K107) and Virtual

Respectfully Submitted,

E. Harry Walker, MD, Chairperson
Board of Trustees

RECOMMENDATION FOR APPROVAL OF EXPENDITURES FOR SPACE PLANNING, PROGRAMMING, AND DESIGN SERVICES

Recommendation

The Facilities and Planning Committee of the Board of Trustees ("Board") of The MetroHealth System ("System") and the Senior Vice President, Facilities, Construction and Campus Transformation of the System recommend that the Board approve expenditures for space planning, programming, and design services ("SPPDS Project") as more fully described in **Attachment A** hereto.

Background

The SPPDS Project has been created by System management as part of Campus Transformation 2.0 to plan, program, and design the System's main campus and other locations after the opening of The Glick Center and the Outpatient Health Center. Objectives of the SPPDS Project include demolishing outdated buildings, relocating administrative and support functions, and creating space for future growth consistent with the System's Strategic Plan 2030. Tasks to be performed as part of the SPPDS Project include main campus master planning; regional campus master planning; departmental consolidation and relocation; and planning, programming and design services in the following areas: utilities; mechanical, electrical, plumbing, and technology; parking; transportation; demolition; construction and renovation; and cost estimating and scheduling.

The System issued a Request for Qualifications for the SPPDS Project. Nine firms responded, and Perspectus Architecture was determined by the System's selection committee as the most qualified to perform the services and was awarded the work.

**Approval of Expenditures for
Space Planning, Programming, and Design Services**

RESOLUTION **XXXXX**

WHEREAS, the Board of Trustees ("Board") of The MetroHealth System ("System") has been presented a recommendation for approval of expenditures for space planning, programming, and design services ("SPPDS Project") as more fully described in **Attachment A**.

WHEREAS, the Facilities and Planning Committee of the Board has reviewed this recommendation and now recommends its approval to the Board.

NOW, THEREFORE, BE IT RESOLVED, the Board hereby approves the expenditures for the SPPDS Project to be paid out of operating and capital funds.

BE IT FURTHER RESOLVED, the President and Chief Executive Officer of the System, or her designee(s), are hereby authorized to take necessary actions, including to negotiate and execute agreements and other documents consistent with this resolution.

AYES:

NAYS:

ABSENT:

ABSTAINED:

DATE:

CONFIDENTIAL: THIS DOCUMENT CONTAINS TRADE SECRETS AND INFORMATION THAT IS CONFIDENTIAL AND PROPRIETARY PROPERTY OF THE METROHEALTH SYSTEM AND MAY NOT BE COPIED, PUBLISHED, OR DISCLOSED TO OTHERS WITHOUT THE EXPRESS WRITTEN AUTHORIZATION OF AN AUTHORIZED OFFICER OF THE METROHEALTH SYSTEM. THIS DOCUMENT MUST BE KEPT ONLY IN CONFIDENTIAL FILES WHEN NOT IN USE.

RECOMMENDATION FOR APPROVAL OF SELECTION OF PREAUTHORIZED PROFESSIONALS

Recommendation

The Facilities and Planning Committee of the Board of Trustees ("Board") of The MetroHealth System ("System") and the Senior Vice President, Facilities, Construction and Campus Transformation of the System recommend that the Board approve certain Preauthorized Qualified Professionals ("Preauthorized Professionals") consistent with System policy GEN-88 (Procurement and Management of Professional Services), for services to be provided during the period of May 1, 2026 through May 30, 2027, with aggregate costs not to exceed \$50,000 per assigned project per Professional. The fees for the Preauthorized Professionals will be paid out of available and authorized operating and capital funds as needed. The list of Preauthorized Professionals is shown in the attached **Exhibit A**.

Background

System policy GEN-88 (Procurement and Management of Professional Services) permits the annual selection and authorization of certain Preauthorized Professionals subject to project-based spending limits as approved by the Board.

Seventy-six (76) Professionals responded to the System's publicly advertised Request for Qualifications ("RFQ"). Following review, all seventy-six (76) Professionals were determined to meet the prequalification requirements listed in the RFQ, and management recommends that the Professionals listed in **Exhibit A** be listed as Preauthorized Professionals.

**Approval of Selection of
Preauthorized Professionals**

RESOLUTION XXXXX

WHEREAS, the Board of Trustees ("Board") of The MetroHealth System ("System") has been presented a recommendation for appointment of certain Pre-Authorized Professionals consistent with System policy GEN-88 (Procurement and Management of Professional Services); and

WHEREAS, the Facilities and Planning Committee of the Board has reviewed this recommendation and now recommends its approval to the Board.

NOW, THEREFORE, BE IT RESOLVED, the Board hereby approves certain Preauthorized Professionals consistent with System policy GEN-88 (Procurement and Management of Professional Services) , for services to be provided during the period of May 1, 2026 through May 30, 2027, with aggregate costs not to exceed \$50,000 per assigned project per Professional. The fees for the Preauthorized Professionals will be paid out of available and authorized operating and capital funds as needed. The list of Preauthorized Professionals is shown in the attached **Exhibit A**.

BE IT FURTHER RESOLVED, the President and Chief Executive Officer, or her designee(s), is hereby authorized to take necessary actions, including to negotiate and execute agreements and other documents consistent with this resolution.

AYES:

NAYS:

ABSENT:

ABSTAINED:

DATE:

Exhibit A

2026

Preauthorized Qualified Professional Service Firms

Architecture and Engineering

+Detail

2BEngineering

Advanced Engineering Consultants

AVID Architects

Barber & Hoffman, Inc.

Behnke Landscape Architecture

Bostwick Design Partnership

CBLH Design

City Architecture

Cosmos Technologies Inc.

CPL Architects, Engineers and Landscape Architects

DESMAN INC.

DRAW Collective

DS Architecture, LLC

Glaus, Pyle, Schomer, Burns & DeHaven, Inc. DBA GPD Group

H.F. Lenz Co.

Hasenstab Architects, Inc.

HOK

IKM Incorporated DBA IKM Architecture

IMEG

Karpinski Engineering

KPFF Consulting Engineers

LaBella Associates, D.P.C. dba LaBella Associates, P.C.

LevelHEADS, Inc.

LGA Partners

MCF / McKinley Architecture & Engineering

McHenry & Associates, Inc.

Metropolitan Architecture Studio

Architecture and Engineering (continued)

MOREgroup
NBBJ LLC
Osborn Engineering
Perspectus Architecture, LLC
PTA Engineering, Inc.
Robert P. Madison International, Inc.
Scheeser Buckley Mayfield
Sixmo Inc.
TC Architects
Tec Inc. Engineering & Design
Technical Assurance, Inc.
THP Limited
Walker Consultants

Specialty Services

ACER Environmental, Inc.
American Abatement
Atlas Technical Consultants LLC
Behr Geo Environmental LLC
Blue Ridge Solutions
Construction Consulting and Estimating LLC (CC&E)
Construction Resources, Inc.
CTL Engineering, Inc.
EA Group
ECS Midwest, LLC
Fulton & Associates Balance Company dba Integra Testing Services
G. Stephens, Inc.
Geo-Sci Laboratory, Inc.
Hammel, Green, and Abrahamson (HGA)
Infinity Construction Co., Inc.
Intertek-PSI
Jensen Hughes, Inc.
Konsentriks LLC
M.W. Holmes Construction, Inc.

Specialty Services (continued)

Mass Technologies LLC

Moody Nolan

MSL Healthcare Partners Inc

N.E.O. Construction Services LLC.

NV5 Consultants, Inc.

Partners Environmental Consulting, Inc.

PIONEER ECO SOLUTIONS, LLC

Refrigeration Sales Company, LLC

Regency Construction Services, Inc.

Relocation Specialists, Inc.

Richards Communications

Square Fix LLC

Swath Design LLC

Terracon Consultants, Inc.

The Whiting-Turner Contracting Company

Wa-Fi, LLC (dba. PLANIT Studios)

RECOMMENDATION FOR THE APPROVAL OF HUMAN RESOURCES & COMPENSATION COMMITTEE CHARTER UPDATES

Recommendation

The Governance Committee of the Board of Trustees (“**Board**”) for The MetroHealth System (“**System**”) recommends that the Board approve modifications to the Human Resources and Compensation Committee charter as described in **Exhibit A**.

Background

The Human Resources and Compensation Committee of the Board has updated its charter to reflect naming updates to the System’s at-risk compensation plan as described in **Exhibit A**.

APPROVAL OF HUMAN RESOURCES & COMPENSATION COMMITTEE
CHARTER UPDATES

RESOLUTION XXXXX

WHEREAS, the Board of Trustees ("Board") of The MetroHealth System ("System") and the Governance Committee of the Board recommends that the Board approve modifications to the Human Resources and Compensation Committee charter as described in **Exhibit A**;

WHEREAS, the Governance Committee of the Board has reviewed the modifications to the Human Resources and Compensation Committee charter and now recommends their approval to the Board.

NOW, THEREFORE, BE IT RESOLVED, the Board hereby approves the modifications to the Human Resources and Compensation Committee charter as described.

AYES:

NAYS:

ABSENT:

ABSTAINED:

DATE:

Exhibit A



The Charter of the Human Resources and Compensation Committee of The MetroHealth System Board of Trustees

Purpose

The Human Resources and Compensation Committee ("Committee") is responsible for assisting The MetroHealth System ("MetroHealth") in attracting and retaining qualified and committed employees who will work to achieve MetroHealth's goals of providing high quality care in accordance with its mission. The Committee also oversees the total compensation program for the President and Chief Executive Officer ("CEO") and other members of executive leadership as determined by policies of the MetroHealth Board of Trustees ("Board").

Responsibilities

In fulfilling its charge, the Committee is responsible for the following activities and functions:

I. Workforce Responsibilities

- Oversee workforce optimization matters and receive reports at least annually from the Chief Human Resources Officer on employee engagement, recruitment and retention strategies, benefit plan design and annual spend, workforce development initiatives, and other matters.
- Review and recommend a policy and succession plan for the CEO, and make available upon request executive succession plans.
- Annually review and evaluate the CEO's performance and adherence to the MetroHealth's Code of Conduct.

II. CEO and Executive Compensation (including At-Risk Compensation Plan)

- Review and propose revisions, as needed, to the Board's policies on executive compensation.
- Review annually and revise, as needed, MetroHealth's executive compensation philosophy and ~~at risk—Performance Based—Variable—Compensation~~At-Risk Compensation Plan ("PBVC-ARC Plan") to ensure the total compensation program is administered accordingly.
- Review and make recommendations regarding the CEO's and other members of executive leadership's total compensation as set forth in Board policy.
- Recommend the compensation, benefits, and all other components of total compensation for the CEO in advance of payment, as well as the terms of any employment agreement for the CEO as set forth in Board policy.
- In accordance with Board policy, review the compensation, benefits, and all other components of total compensation for members of executive leadership to ensure they are consistent with the organization's executive total compensation philosophy, PBVC-ARC Plan, and any awards payable under the PBVC-ARC Plan.
- In accordance with Board policy, review and make recommendations regarding all other executive incentive compensation plans, including approval of goals for the CEO and any awards payable under such plans.
- Ensure the Committee's independent and direct access to qualified consultants and to independently published compensation survey data.
- Review provider compensation strategies and philosophies used by MetroHealth to properly balance the needs of MetroHealth, the Medical Staff, patients, and the community, in alignment with MetroHealth's mission and overall strategy.

Composition

The Committee shall be led by a board member with an interest and background in personnel matters and consist of additional board members, as identified by the Board Chairperson. All Committee members shall be free from any material conflicts of interest that preclude them from making decisions pertaining to executive compensation. The Committee shall be staffed by the following members of management: the CEO, the Chief Human Resources Officer, the Chief Financial Officer, the Chief Physician Executive and Clinical Officer, and other relevant leaders of the executive team as needed. For issues or actions pertaining to executive leadership compensation, the Committee shall be staffed by the CEO and the Chief Human Resources Officer only, with any executive excused at any point the Committee discusses or approves of any issues or actions that may apply to such executive directly. All Trustees are invited to attend the Committee meetings, but only members of the Committee may vote on matters before the Committee.

Meeting Schedule

The Committee shall meet at least two times per year, or more frequently as needed. The Committee shall end each meeting in executive session without any MetroHealth executives or management present to discuss and approve any issues or actions that directly impact executives. At least annually, the Committee shall meet separately in executive session with each of the following: (a) the Chief Human Resources Officer; (b) the Chief Physician Executive and Clinical Officer; and (c) Chief Legal Officer; and (d) the Chief Financial Officer.

RECOMMENDATION FOR THE APPROVAL OF CHANGE IN NONPROFIT AFFILIATION

Recommendation

The Governance Committee ("Committee") of the Board of Trustees ("Board") for The MetroHealth System ("System") recommends a change to the System's affiliation with a nonprofit business entity as further described in Exhibit A.

Background

The Board previously approved the System's affiliation with a nonprofit business entity for the purpose of providing certain health services. The Committee, with the support of System leadership, now recommends a change to the System's affiliation with the nonprofit business entity as more fully described in Exhibit A.

APPROVAL OF CHANGE IN NONPROFIT AFFILIATION

RESOLUTION XXXXX

WHEREAS, the Board of Trustees ("Board") of The MetroHealth System ("System") previously approved the System's affiliation with a nonprofit business entity for the purpose of providing certain health services;

WHEREAS, the Board has been presented a recommendation by the Governance Committee ("Committee") of the Board regarding a change to the System's affiliation in the nonprofit business entity as more fully described in Exhibit A; and

WHEREAS, the Committee has reviewed this recommendation and, with the support of System leadership, now recommends its approval to the Board.

NOW, THEREFORE, BE IT RESOLVED, the Board hereby authorizes and directs the System's President and Chief Executive Officer or her designee to prepare and execute the documentation necessary to effectuate the change to the System's affiliation in the nonprofit business entity as more fully described in Exhibit A.

AYES:

NAYS:

ABSENT:

ABSTAINED:

DATE:

Exhibit A

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Christine Alexander-Rager, MD
President and CEO
The MetroHealth System
2500 MetroHealth Drive
Cleveland, Ohio 44109

April 2026

President's Report to the Board of Trustees

Good afternoon, Trustees:

Thank you for your service to our system, our patients, our caregivers and our community. Here are a few highlights to share since we last met:

● **Caregiver safety:** As I've said many times, nothing is more important than the safety of MetroHealth caregivers. Violence against healthcare workers is a growing and disturbing trend. While healthcare workers make up 10% of the U.S. workforce, they experience 48% of all workplace-violence injuries. This is unacceptable. Every nurse, physician, support staff member and first responder deserves to feel safe in the environments where they care for our community.

Earlier this month, we submitted a statement to the Cleveland City Council's Safety Committee, which is considering legislation that would increase penalties for violence against healthcare workers. In that statement, we shared our grave concerns about this issue and offered our support for efforts to address it.

The statement also provided important context for the committee: Our vital role as the community's safety-net hospital system means that we operate in complex care environments, including trauma centers, shelters and jails. As a result, we owe it to our caregivers to approach this issue in the most effective and comprehensive way possible – an approach rooted in prevention, early intervention and coordination. MetroHealth invests heavily in de-escalation training, trauma-informed care and behavioral-health integration to reduce the likelihood of violent incidents before they occur. Our teams use evidence-based screening tools to identify patients at risk of agitation or crisis, and we deploy specialized behavioral-health professionals to support both patients and staff in real time. We also use environmental design strategies such as secure care zones, controlled access points, and panic-alert technology to create safer clinical environments. These efforts are paired with robust incident reporting, data analysis and continuous-improvement processes that help us identify trends and implement targeted interventions.

Protecting our caregivers is paramount. We can do that while also maintaining a compassionate approach to care that directs patients in mental-health or substance-use crises toward treatment rather than unnecessary criminalization. In other words, efforts to prevent violence must align with our mission and go far beyond purely punitive measures.

● **Visits from council members:** In March, members of Cuyahoga County Council and Cleveland City Council's Health, Human Services & the Arts Committee visited MetroHealth and toured our Main Campus Emergency Department, Level I Trauma Center and Metro Life Flight. These visits gave council members a chance to get an up-close look at how our work as our



Christine Alexander-Rager, MD

President and CEO
The MetroHealth System
2500 MetroHealth Drive
Cleveland, Ohio 44109

region's premier trauma center is vital to Cleveland and beyond. I am grateful for their interest, their time and their service to our city and county.

● **Outpatient Health Center update:** We are just over a month away from the opening of our Outpatient Health Center. On April 17, caregivers participated in a "day in the life" simulation inside the building. This allowed them to get comfortable in the new space and to begin making the OPHC their new professional home. I hope all of you can join us on Saturday, May 16, for the Outpatient Health Center Opening Celebration, which will feature a breakfast, ribbon-cutting and public open house. You should have received an invitation in your in-box.

● **10th Annual Resiliency Run:** While you are marking your calendars, make sure to include the 10th Annual MetroHealth Resiliency Run on Saturday, June 6, at the Cleveland Metroparks Zoo. This is one of my favorite events. It honors the courage, strength and resiliency of trauma and burn survivors, their families and friends, and our dedicated caregivers who helped guide their recovery. Proceeds from the event support trauma and burn survivors treated at MetroHealth. Events include a 5K run/walk, a 1-mile walk, a kids dash and virtual options. I will be there, and I hope you can join us.

● **System goals:** Last week, I sent a message to our caregivers about our 2026 System Goals. As you know, these goals include targets in five key areas: Financial Health; Strategy and Growth; Quality, Safety and Experience; Employee Engagement and Retention; and Academics. Setting clear goals is so important to how we operate as a system. Goals help us stay accountable, strengthen our financial foundation and support our long-term strategy. They also keep us focused on what matters most – delivering excellent care. Thank you for your guidance in helping us set these goals. Every caregiver, no matter their role, contributes to our success. I encouraged all of our employees to align their individual goals with our 2026 System Goals. I told them by challenging ourselves and focusing on these essential areas, we will make certain that our work benefits the people who matter most: our patients, our community members and our colleagues.

● **City Club:** Last Friday, I had the honor of appearing at the City Club of Cleveland. The forum, a conversation with Emily Campbell from The Center for Community Solutions, allowed me to share with the wider community an update on what's happening at MetroHealth, to highlight all the things we do – often quietly, without fanfare – to outline some of the challenges we face and to share some of our vision for the future of MetroHealth. Thank you so much to the City Club for hosting me and to those of you who attended the event.

Thank you again, Trustees, for all you do for MetroHealth.

With deep appreciation,

Christine Alexander-Rager, MD

President and CEO
The MetroHealth System



MetroHealth

Report to the Board of Trustees

Christine Alexander-Rager, MD

President and CEO

April 2026

System Goal Performance

April Snapshot: 2026 System Goals



 Off track; adjustments needed  Generally on track with minor issues  On track to meeting goals  Exceeding goals; approaching stretch

These goals align with and support our mission of service to our community. Achieving them allows us to continue lifting the health and improving the lives of our patients, especially those who are most at-risk. This is what we've done for Greater Cleveland since 1837.

Financial Health

Goal: Achieving 2026 Adjusted Operating Income (Loss) Target

Status: **ON TRACK**

The Measure: Operating Income (Loss) is a key performance indicator for an organization's financial health.

Why It Matters: As an institution, we are committed to ensuring our caregivers have the resources they need to provide the highest level of care.

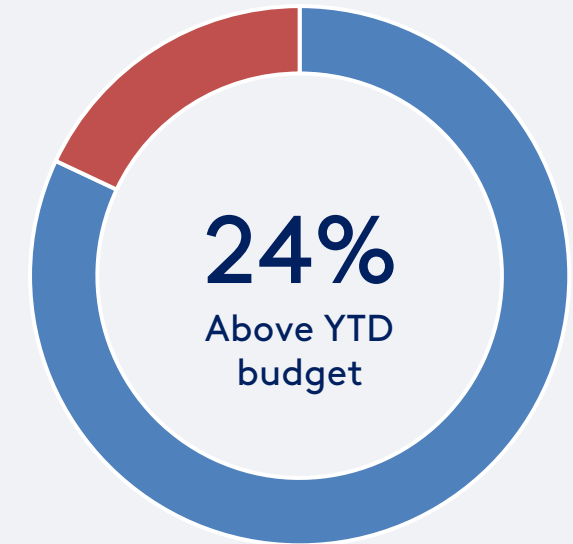
Recent highlights/initiatives:

- Cash position has stabilized and at highest level since 2022.
- Retail Pharmacy revenue has increased \$8.4M or 7.2% from last year. Capture rates have increased from 56.3% in prior year to 59.5% this year.
- Operating Expenses were \$13M below budget in the 1st quarter due to improved cost management.

Goal Owner: Jeff Rooney



YTD Adjusted Operating Income (Loss)



YTD Actual: (\$13.7) million
YTD Budget: (\$18.1) million
Variance: \$4.4 million
2026 Target: \$0 (Break-Even)

*YTD as of March 31, 2026



Strategy and Growth



Composite: Access and Strategic Growth Performance

Status: **OFF TRACK**

The Measure: Composite score of components that represent proxies for Access, Share of Wallet, Market Share, and sustainable growth.

2026 COMPOSITE TARGET	Component Weight	Min	Target	Max	YTD Performance	Tracking
Share of Wallet	50%	BL + 0.25%	BL + 0.75%	BL + 1.25%	N/A	N/A *
Ambulatory Clinic Visits	40%	1,441,519	1,461,261	1,481,273	0.6% below Target	
New Patient Growth	10%	66,977	70,502	74,027	10.3% below Target	

* 2025 Baseline performance will be recast when all components are available and validated with the StrataJazz financial software migration and completed no later than May 31, 2026. Recast is in the final stages of validation.

Strategy and Growth



Component 1: Increase Share of Wallet Over Prior Year

2026 COMPOSITE TARGET	Component Weight	Min	Target	Max	YTD Performance	Tracking
Share of Wallet	50%	BL + 0.25%	BL + 0.75%	BL + 1.25%	N/A	N/A *

Status: N/A

The Measure: Improvement on the amount of medical revenue received by MetroHealth compared to the total patient medical expenditures. Share of Wallet metric is Domestic Spend/Total Spend.

Why It Matters: Share of Wallet reflects the organization's ability to serve the medical and care needs of existing patients. This provides continuity of care and a proxy measure of patient experience and access.

Recent highlights/initiatives: * 2025 Baseline performance will be recast when all components are available and validated with the StrataJazz financial software migration and completed no later than May 31, 2026.

Progress will be reported once the new baseline has been validated and approved.

Strategy and Growth



Component 2: Improvement of Ambulatory Clinic Visit Volumes

2026 COMPOSITE TARGET	Component Weight	Min	Target	Max	YTD Performance	Tracking
Ambulatory Clinic Visits	40%	1,441,519	1,461,261	1,481,273	0.6% Below Target	

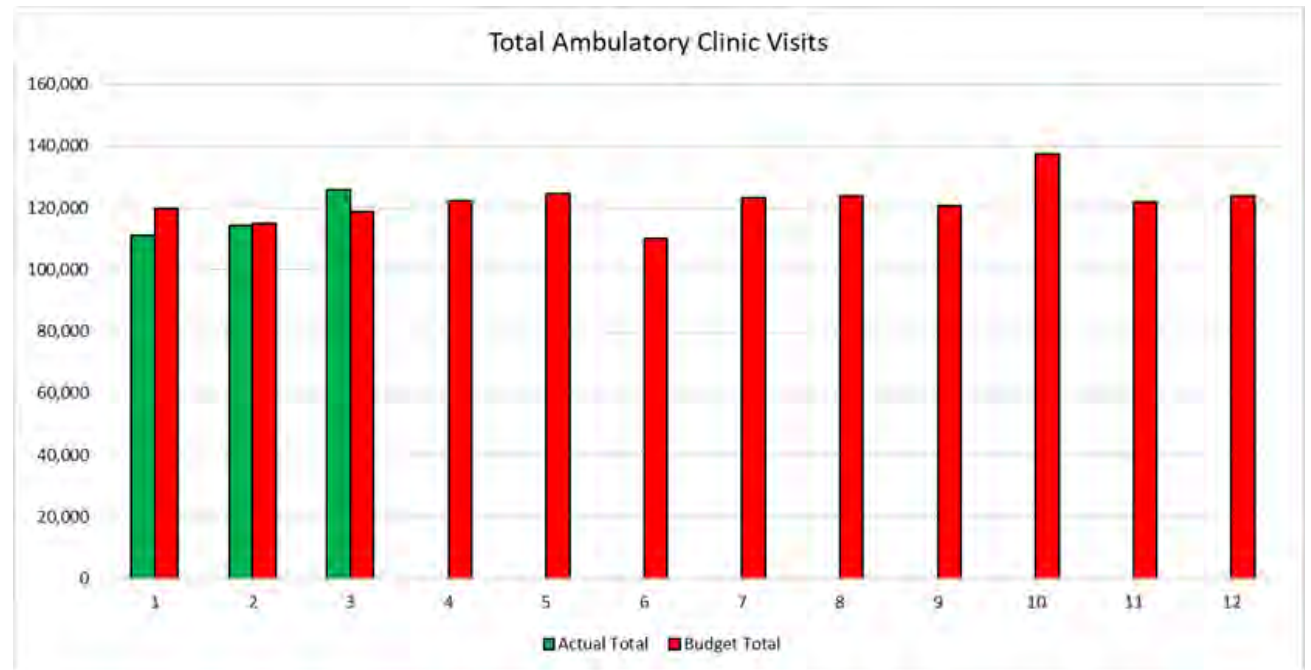
Status: Generally on Track

The Measure: Reported Ambulatory Clinic Visits completed between January 1, 2026 and December 31, 2026.

Recent highlights/initiatives:

January and February performances were under budget, while March volumes were able to exceed budget.

In-person clinic visits YTD through March are nearly 2% below Target.



Strategy and Growth



Component 3: New Patient Growth Over New Baseline

2026 COMPOSITE TARGET	Component Weight	Min	Target	Max	YTD Performance	Tracking
New Patient Growth	10%	66,977	70,502	74,027	10.3% below Target	

Status: **OFF TRACK**

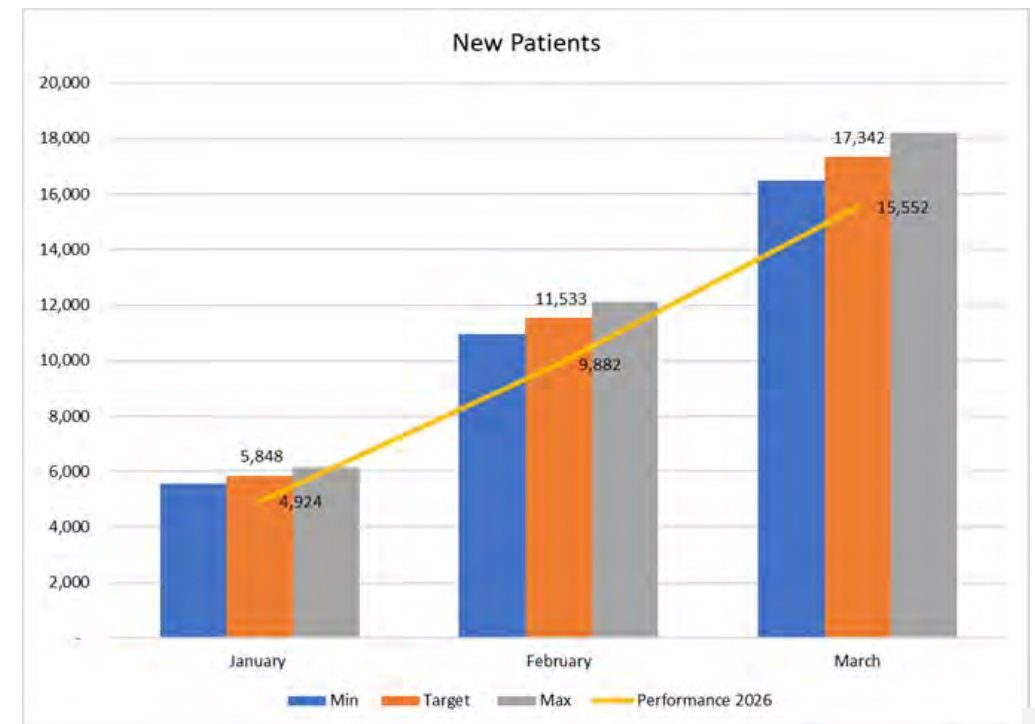
The Measure: Improvement to the number of new patients seen in 2026 from Baseline (prior 3-yr historical average). New Patients are individuals that have not had a financial transaction with The MetroHealth System in the prior 3 years.

Why It Matters: New patients are required for sustainability and growth of our patient population as natural churn occurs.

Recent highlights/initiatives:

Health Exchange has trended ~300 fewer new patients each month compared to last year.

Self-Pay has trended ~100 fewer new patients each month compared to last year (but continues to rise in overall unique patients – meaning not new).



Goal Owner: Nabil Chehade, MD

Quality, Safety and Experience



Goal #1: Elimination of Harm Goal with Sepsis Risk Adjusted Mortality

Status: **ON TRACK**

The Measure: Patient harm is defined as any preventable condition that occurs because of medical care in a healthcare setting. This composite score covers 16 publicly reported preventable harms, including pressure ulcers, post-operative sepsis, in-hospital falls with hip injury and hospital-acquired infections like MRSA and C-diff. In addition, this measure now includes sepsis-related mortality as part of the composite score.

Why It Matters: In addition to simply being the right thing to do, our performance in this area is reflected in our CMS Care Compare Star Ratings, Leapfrog grades and CMS performance-based penalty and incentive programs.

2026 COMPOSITE TARGET	YTD HARM SCORE	YTD SEPSIS MORTALITY	YTD COMPOSITE SCORE
0.98	0.78	1.32	0.79

Recent highlights/initiatives:

- The Anthem Quality-Hospital Incentive Program (Q-HIP) Survey was successfully submitted at the end of March. The survey is designed to incentivize hospitals to follow quality guidelines set by national organizations and ultimately enhance the quality of care provided to patients. The metrics are aligned with CMS Star Ratings and the Hospital Readmission Reduction Program (HRRP), ensuring consistency across quality frameworks.
- The Leapfrog Computerized Physician Order Entry (CPOE) test achieved an all-time high score of 87%! This score places MetroHealth at full credit on this section of the Leapfrog Hospital Survey. The CPOE test assesses the effectiveness of our order entry and ensures that EPIC is alerting prescribers of potential errors based on evidence-based clinical decisions.
- The CMS Age Friendly Structural measure was also submitted to CMS and will appear on the CMS Care Compare website, in the coming months. MetroHealth achieved the full 5 points available for this measure, demonstrating the organization's strong commitment to delivering high quality care for patients 65 and older.

Goal Owner: Joseph Golob, MD

Quality, Safety and Experience



Goal #2: Improving the Patient Experience

Status: **ON TRACK**

The Measure: Our Patient Experience score is a composite of all 9 domains of the HCAHPS patient survey as well as two questions from both the Emergency Department and Ambulatory real-time survey. This composite reflects our patients' perception of communication with providers, staff responsiveness, cleanliness and other factors.

Why It Matters: Every person at MetroHealth contributes to the patient experience, and this measure reflects our commitment to ensuring everyone receives high-quality and compassionate care.

2026 TARGET	YTD 2026 (February)
3.0	3.67

Recent highlights/initiatives:

- In collaboration with Office of Professional Affairs and Nursing Professional Development, patient experience continues to offer the following service sessions to improve communication: Empathy in Action, Service Recovery and Compassionate Communication in Care.
- Patient Experience Week 2026-Compassion Connect Us: The Office of Patient Experience is hosting a keynote speaker and a series of events in collaboration with Arts in Health and MetroHealthy to celebrate the high-quality, compassionate care that our caregivers provide to our patients, families, and each other.
- Thirty-day grievance resolution performance is at 100% for YTD 2026 (February).

Goal Owner: Joseph Golob, MD

Quality, Safety and Experience



Goal #3: Ambulatory Quality Metrics Improvement

Status: **ON TRACK**

The Measure: As part of our commitment to elevating the level of care we provide, we are tracking 13 key ambulatory metrics that cover a variety of services and quality measures.

Why It Matters: Our performance on these metrics are important for the health and well-being of our patients but also our value-based arrangements with key payers. They are also reflected in our quality scores and rankings.

About Composite Scoring: Each quality measure has a minimum, target and maximum performance goal: 1 point for meeting minimum; 2 for target and 3 for max.

2026 SCORING	2026 YTD COMPOSITE
Threshold: 14 pts	3 pts
Target: 18 pts	
Stretch: 22 pts	

Measures	Baseline	2026 Target	YTD 2026	Points
Cervical Cancer Screening (%)	66%	67%	64%	0
Breast Cancer Screening (%)	75%	76%	73%	0
Colorectal Cancer Screening (%)	63%	64%	60%	0
Kidney Health Evaluation (%)	61%	62%	19%	0
Diabetes: Glycemic Status Assessment Greater Than 9% (Lower is Better) (%)	22%	21%	54%	0
Controlling Blood Pressure (%)	72%	73%	68%	0
7 Day Follow Up for SUD ED Patients (%)	9%	11%	10%	1
Timeliness of Prenatal Care (%)	82%	83%	83%	2
Well-Child Visits in First 15 Months (%)	61%	62%	57%	0
TFU for Inpatient Discharges (7 day) (%)	56%	57%	51%	0
Pharmacy Capture Rate (%)	57%	61%	59%	0
Completion of Medicare Wellness Visits (N)	16796	17500	3412	0
Improving Annual Comprehensive Assessments of Care Conditions (%)	69%	72%	51%	0

Goal Owner: Nabil Chehade, MD

Employee Engagement and Retention



Goal: Improvement of Employee Engagement Survey Engagement Index Score

Status: ON TRACK

The Measure: The Engagement Index is a composite measure that reflects employees' motivation, commitment and connection to the organization. Perceptyx builds the index from a small set of core engagement items that assess intent to stay, pride, advocacy and willingness to give extra effort.

Why It Matters: This survey is one of the many ways our caregivers can tell us about their experience working at MetroHealth, the progress we have made, and, most importantly, how we can do better.

2026 Target Goal	2026 Performance
81.4%	n/a - Survey has not yet launched

Recent employee engagement activities include:

- Q1 2026 Milestone Anniversary breakfast was held March 25 to celebrate 320 employees for their years of service.
- Employee Appreciation Day celebration was held March 6. Employees were gifted MetroHealth-branded keychains.
- HRBP/Engagement team continues to support leaders in developing department-specific Action Plans based on the results of the 2025 Employee Engagement Survey.



Goal Owner: Deborah Southerington

Employee Engagement and Retention



Goal: Reduction in Turnover Rate Within First Year of Employment

Status: ON TRACK

The Measure: This measure is defined by taking the number of employee departures within first year of employment and dividing it by the number of employee departures in 2026.

Why It Matters: An organization's ability to retain new hires is an indicator of its total rewards offerings, organizational culture and management.

2025 Year-End Baseline	2026 Target Goal	Q1 2026
35.6%	33.8%	32.6%

Recent retention highlights include:

- Ongoing retention strategies for EVS and PCNA are demonstrating improved outcomes, with higher retention achieved in these high-turnover, hard-to-fill roles.
- To strengthen early-career recruitment into MetroHealth, Talent Acquisition began engaging clinical nursing students through weekly on-unit visits during rotations, sharing information on current and post-graduation opportunities and connecting them with hiring managers.
- Created and launched a new incentive structure for Respiratory Therapists to earn up to \$1,000 annually for obtaining and maintaining specialty certifications. This directly supports professional growth, increases clinical expertise, and strengthens long-term retention.
- HR partnered with Respiratory Therapy (RT) to gather staff testimonials and professional photos for our RT Careers page, showcasing authentic employee experiences and strengthening recruitment.
- HR and Patient Experience teams implemented asynchronous rounding with RT employees to efficiently identify needs and improvement opportunities. Feedback from these discussions contributed to the accelerated approval of the capital request for new ventilators, reinforcing leadership responsiveness and a supportive work environment.

Research and Teaching



Goal: Increase Grant Applications

Status: **OFF TRACK**

The Measure: This measure tracks the number of grant applications (federal, state or Foundation-level) our faculty and staff submit to public and private sources for funding to support research, education and training programs. MetroHealth/Case Western Reserve University is the primary award recipient.

Why It Matters: As an academic medical center, research and education are at the heart of what we do. One of our strategic priorities as a System is to build upon our role as an academic institution, and securing funding from outside sources is an important component of that work.

2025 Year-End Baseline	2026 Target Goal	YTD 2026
116 applications	90 applications	17 (Annualized 68)

Recent academic highlights include:

- 3 JTs received from NIH (K Sossey-Alaoui, Shi, Xiaojun, G Song)
- MetroHealth Match: 98% match (n=113)
 - Asian: 40.7%
 - African American: 8.8%
 - Hispanic: 7%
 - White: 25.6%
 - Middle Eastern: 14.1%
 - NA: 3.5%
 - Female: 50.5%; Male: 49.5%

Local medical school match with MetroHealth

- CWRU: 8
- NEOMED: 8
- OU: 8

Goal Owner: John Chae, MD

System News and Accomplishments

The MetroHealth Foundation



Notable Gifts (\$25K+)

- \$325,000 grant from the **John P. Murphy Foundation** in support of the Main Campus Emergency Department transformation.
- \$50,000 grant from the **Abington Foundation** in support of Healthcare for Those Experiencing Homelessness.
- \$35,000 gift in support of Food as Medicine and The Leadership Fund
- \$30,000 gift in support of the **Neuro Rehabilitation Fund**.
- \$25,000 gift from **Equity Trust** in support of the Institute for H.O.P.E.™.
- \$25,000 grant from the **Reuter Foundation** in support of Food as Medicine.

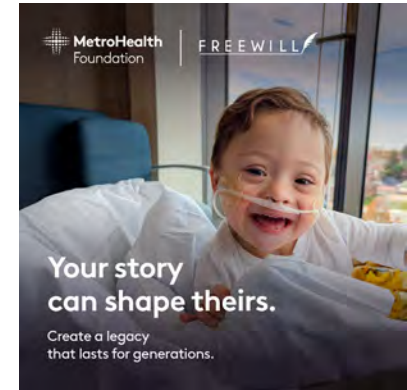
Healthcare Appreciation Month

In April, we celebrated the caregivers whose compassion, skill and commitment strengthen our community every day – like **Dr. Michael Seidman**. He helps bring dignity and healing to individuals experiencing homelessness – providing medical care, behavioral health support and compassion in shelters, encampments and on the street. [Read his story.](#)

April is also Financial Literacy Month – a perfect time to think about long-term planning. The Foundation partners with **FreeWill**, a free and secure estate planning tool that helps you create a legal will in about 20 minutes. You can also choose to include the Foundation in your legacy plans. [Create your free will today.](#)

Partners in Good Health

- **Giant Eagle, Inc.** donated 6,900 reusable grocery bags to MetroHealth's Mobile Pantry Program. These bags help patients and neighbors bring home fresh, nutritious foods with dignity.
- **The Delta Delta Delta (Tri Delta) Cleveland Alumnae Chapter** hosted the Mad for Metro Spring Fashion Show and Brunch – a beautiful event with an even more meaningful purpose. Proceeds will benefit our Child Life and Education Program and Burn and Trauma Center.
- **Dr. J. Daryl J. Thornton** was honored as MetroHealth's inaugural **Mary Elizabeth Connors Professor in Critical Care Research**, made possible through the extraordinary generosity of **Dr. Alfred Connors** and **Dr. Mimi Lam**. Since 2005, Dr. Thornton's leadership and dedication to critical care research and health equity continue to advance care for our patients and community.



The MetroHealth Foundation

Mark Your Calendars

Outpatient Health Center Opening Celebration: Saturday, May 16, at Main Campus. Refer to your email invitation for more details.

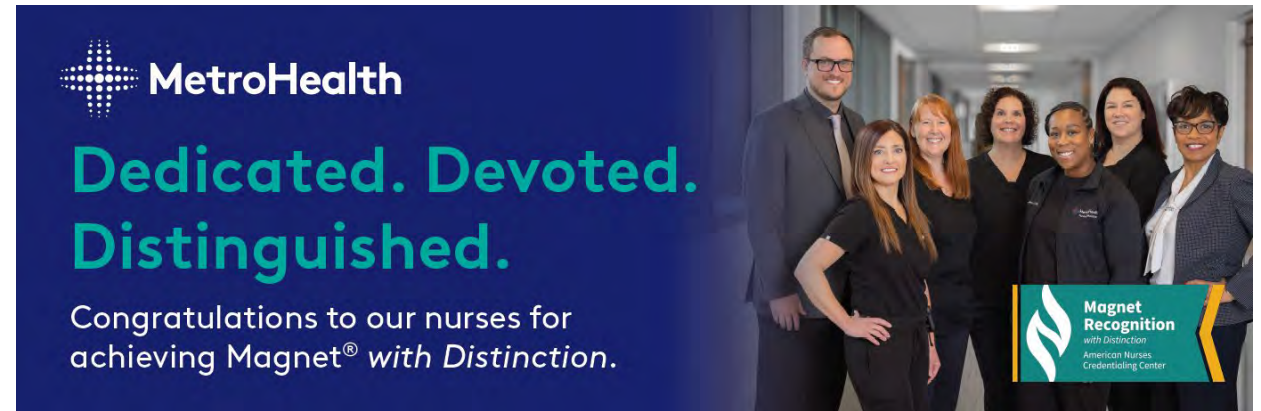
10th Annual Resiliency Run: Saturday, June 6, at the Cleveland MetroParks Zoo. Register today, or to sponsor, contact Abbie Sender at 440-592-1390 or asender@metrohealth.org.

Clyde L. and Katherine S. Nash Professorship Installation of Harry Hoyen, MD: Tuesday, July 14, 4:30-6:30 p.m., at The Glick Center, Main Campus.



Nursing

- As shared earlier, MetroHealth earned its fifth **Magnet designation** – this time with distinction, making us the only hospital in Ohio to receive the program’s highest honor. To celebrate, we are installing this banner on a Main Campus parking garage.
- **Nina DiCapua, RN**, is the latest winner of the Critical Care Nurse of the Quarter Award. The award, presented by the Critical Care Practice Council, honors nurses for outstanding commitment and dedication to patients and teamwork, along with STAR-IQ values.
- Nursing leadership recently presented the **AACN Beacon Award for Excellence** to the Neurocritical Care Nursing Team on 6W, recognizing the unit’s strong teamwork, evidence-based practice, and exceptional care for patients and families.
- **Kristina “Krissy” Cox, RN**, is the latest recipient of the DAISY Award for Extraordinary Nurses. Krissy has been with MetroHealth for three years and works in the Perinatal float pool.



Kristina "Krissy" Cox, RN



Nina DiCapua, RN



Community Engagement



We were proud to participate in the 35th annual **Homeless Stand Down** at Cleveland Public Auditorium earlier this month. Caregivers from our Pharmacy and Ear, Nose & Throat teams provided ear cleanings and vaccinations to Cleveland’s unsheltered community.

Our visitors also received personal care items – soap, combs, first aid kits, pill boxes, sunglasses and handwarmers – along with information about our women’s health, pediatric behavioral health, stress management and pharmacy services.



Local Government Relations



Members of Cuyahoga County Council and Cleveland City Council’s Health, Human Services & the Arts Committee recently visited MetroHealth and toured our Main Campus Emergency Department, Level I Trauma Center and Metro Life Flight.

These visits gave council members a chance to get an up-close look at how our work as our region’s premier trauma center is vital to Cleveland and beyond.

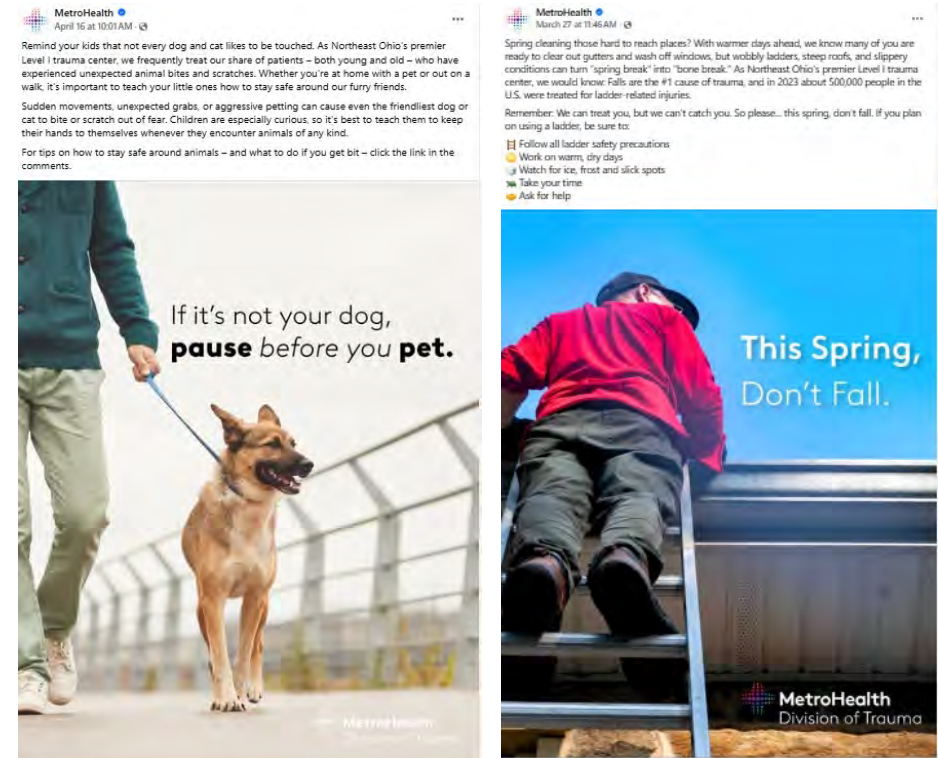


Communications

Media Highlights

- MetroHealth President and CEO Christine Alexander-Rager, MD, quoted in Becker's story, ["How systems are extending care access beyond 9-5."](#)
- [CWRU, MetroHealth develop targeted therapy for relapsed leukemia](#) – Cleveland.com/Plain Dealer
- MetroHealth's Dr. Brittany Myers quoted in ideastream story, ["For Northeast Ohio youth, spring break brings increased risk of suicide."](#)
- [Q&A: Inside the debate over Cleveland Clinic's planned Level 1 trauma center](#) – ideastream.
- [It's not gunshots or car crashes. Why falls are the leading cause of trauma in Northeast Ohio](#) – Signal Cleveland
- Three MetroHealth caregivers were included in Crain's Cleveland Business' [Notable Leaders in Healthcare feature](#): Spry Healthcare's Drs. [Lauren O'Byrne Gopal](#) and [Raisa Lerner](#) as well as [Dr. Justin Mistovich](#), Chief of Pediatric Orthopedic Surgery.
- Dr. Laura Shefner published her latest column – ["Simple steps for tick safety"](#) – in the Cleveland Jewish News
- [MetroHealth briefs city council about risk of a third Level 1 trauma](#) – Spectrum News
- MetroHealth featured in Signal Cleveland story, ["Has a new program allowing Cleveland EMS to give blood transfusions saved lives? Early numbers are promising"](#)

Social Media: Trauma Awareness



>> Trauma-prevention tips are a core element of MetroHealth's social media strategy, helping proactively educate the community and reduce preventable injuries. This consistent expert guidance reinforces MetroHealth's leadership as the region's premier Level I trauma center.

Marketing

2026 Cleveland Metroparks Trail Challenge

MetroHealth partnered with Cleveland Metroparks for the 2026 Trail Challenge to encourage current, former and prospective patients to stay active by prescribing nature as a tool for movement, recovery and overall physical and mental well-being. Join us! Sign up for the Trail Challenge with Dr. Alexander. [Click here to get started.](#)

Current Promotional Tactics:

- Collaborative press release with Cleveland Metroparks
- Video interview with Dr. Alexander/Brian Zimmerman
- Posts on MetroHealth/Metroparks Facebook and X
- Be SimplyWell email newsletter
- Be SimplyWell blog
- Internal Communications

Ongoing Awareness Tactics:

- Recurring section in Be SimplyWell newsletter
- Continue to promote in media outreach and on all social media platforms

Ctrl+Click the images below to view

Dr. Alexander Interview/Video



Social Posts



Be SimplyWell Blog



Be SimplyWell Newsletter



The following Appointments to the MetroHealth System Medical Staff will be reviewed by the Credentials Committee on March 24, 2026. The appointments will then be reviewed and accepted by the Medical Executive Committee on April 10, 2026.

Active

<i>Name</i>	<i>Department</i>	<i>Division</i>	<i>Effective</i>
Lamorgese, Michael, DO	Anesthesiology		4/27/2026
Phillips, William, MD	Anesthesiology		4/27/2026

Associate

<i>Name</i>	<i>Department</i>	<i>Division</i>	<i>Effective</i>
Dauch, Raquel, APRN-CNP	Surgery	Trauma/Burn/Critical Care	3/25/2026
Dhami, Pravin, PA-C	Emergency Medicine		3/25/2026
Miller, Eric, PA-C	Surgery	Urology	4/27/2026

Privileged Non-Member

<i>Name</i>	<i>Department</i>	<i>Division</i>	<i>Effective</i>
Alekseyenko, David, PA-C	Surgery	Cardiothoracic	3/25/2026
Blackwell, Meagan, APRN-CNP	Pediatrics		3/25/2026

Non-Reviewable Clean List Files

Privileged Non-Member

<i>Name</i>	<i>Department</i>	<i>Division</i>	<i>Effective</i>
Adair, Troy, PharmD	Pharmacy		3/25/2026
Alli, Maryam, PharmD	Pharmacy		3/25/2026
Baird, Jennifer, PharmD	Pharmacy		3/25/2026
Decker, Nida, PharmD	Pharmacy		3/25/2026
Dugovics, Matthew, LPCC	Psychiatry	Social Work	3/25/2026
Garofalo, Annunziato, PharmD	Pharmacy		3/25/2026
Heimann, Kathryn, PharmD	Pharmacy		3/25/2026
Hoffman, Ashley, PharmD	Pharmacy		3/25/2026
Imasuen, Esosa, MD	Medicine	Internal Medicine	3/25/2026
Kang, Sukhi, PharmD	Pharmacy		3/25/2026
Kelly, James, PharmD	Pharmacy		3/25/2026
Ko, Vanessa, PharmD	Pharmacy		3/25/2026
Longhi, Nicholas, PharmD	Pharmacy		3/25/2026
Martin, Alysha, PharmD	Pharmacy		3/25/2026
McCartney, Jessica, PharmD	Pharmacy		3/25/2026
Passerell, Brittany, PharmD	Pharmacy		3/25/2026
Phung, Linh, PharmD	Pharmacy		3/25/2026
Schirmer, Kelly, PharmD	Pharmacy		3/25/2026
Shepard, Emily, PharmD	Pharmacy		3/25/2026
Soltész, Brandon, PharmD	Pharmacy		3/25/2026
Vitakis, Irene, PharmD	Pharmacy		3/25/2026

The following actions to the MetroHealth System Medical Staff will be reviewed by the Credentials Committee on March 24, 2026.
The Actions will then be reviewed by the Medical Executive Committee on April 10, 2026.

Resignations

<i>Name</i>	<i>Department</i>	<i>Division</i>	<i>End Date</i>
Kakish, Daniel, DO	Surgery	Trauma/Critical Care	3/15/2026-R
Khalid, Faiza, MD	Medicine	Pulmonary Medicine	2/27/2026-R
Lengu, Ketrin, PhD	PM&R		3/12/2026-R
Pagano, Brian, MD	Radiology		3/6/2026-RL
Reed, Steven, MD	Radiology		2/18/2026-R
White II, Parnell, MD	Anesthesiology		2/27/2026-R

CC=Contract Complete, Fellowship Complete
R=Resigned
RL-Relocated
RT-Retired
ET-Employment Terminated
CT-Contract Terminated

March 2026 Reappointments

Last Name	First Name	Degree	Department	Division
Abboud	Salim	MD	Radiology	
Adkison	Elizabeth	APRN-CNP	Family Medicine	
Armagno	Elizabeth	APRN-CNP	Psychiatry	
Aurand	Kathryn	PA-C	Emergency Medicine	
Barton	Edward	MD	Neurology	
Bates	James	MD	Surgery	Ophthalmology
Bettinger	Brooke	APRN-CNP	Family Medicine	Express Care
Castro	Chloe	MD	Medicine	Pulmonary Medicine
Collins	Lauren	PA-C	Neurosurgery	
Conner	Morgan	PA-C	Emergency Medicine	
Craig	Chanelle	PA-C	Family Medicine	
Cupach	Dawn	APRN-CNP	Medicine	Nephrology
Damko	Julie	APRN-CNP	Medicine	Palliative Care
Davidson	Jon	MD	Radiology	
Dewald	Denise	MD	Medicine	Pulmonary Medicine
Dickow	Haley	PA-C	Family Medicine	
Edmiston	Marissa	MD	Medicine	Cardiology
Gonzalez	Melanie	APRN-CNP	Pediatrics	Pediatric Nephrology
Himidan	Sharifa	MD	Pediatrics	Pediatric Surgery
Jain	Alok	MD	Medicine	Gastroenterology
Kim	Albert	Ph.D.	Surgery	Urology
Lee	Susan	LISW	Psychiatry	Social Work
Lynch	Jaclyn	APRN-CNP	Pediatrics	
Malakooti	Shahdi	MD	Medicine	Rheumatology
Middleton	Sheena	APRN-CNP	Family Medicine	
Neifer	Holland	LPCC-S	Psychiatry	
O'Connor	Maureen	LISW	Psychiatry	Social Work
Rimola-DeJesus	Yahaida	DO	Family Medicine	
Sinick	Scott	PT	Physical Medicine & Ref	
Smith	Crystal	APRN-CNP	Psychiatry	
Snyder	Jonathan	MD	Surgery	General Surgery
Sokol	Nathanial	APRN-CNP	Emergency Medicine	
Sonnenlitter	Luciana	APRN-CNP	Medicine	Gastroenterology
Stetler	Stephanie	APRN-CNP	Family Medicine	
Sutter	Christopher	MD	Radiology	
Szegedy	Ashley	APRN-CNP	Family Medicine	Express Care
Tanis	Jacquelyn	APRN-CNP	Pediatrics	
Tse	William	MD	Medicine	Hematology/Oncology
Uhler	Kristen	APRN-CNP	Pediatrics	Neonatology
Vega-Dudenas	Jeanette	APRN-CNP	Emergency Medicine	
Volker	Stacy	APRN-CNP	Surgery	Urology
Wachsman	Ari	MD	Neurology	
Whitehead	AnnAleada	PA-C	Emergency Medicine	
Willner	Deborah	PA-C	Family Medicine	
Zlatic	Chrystyna	APRN-CNP	Family Medicine	Express Care





MetroHealth

10th Annual Resiliency Run

Saturday, June 6th, 2026





Background

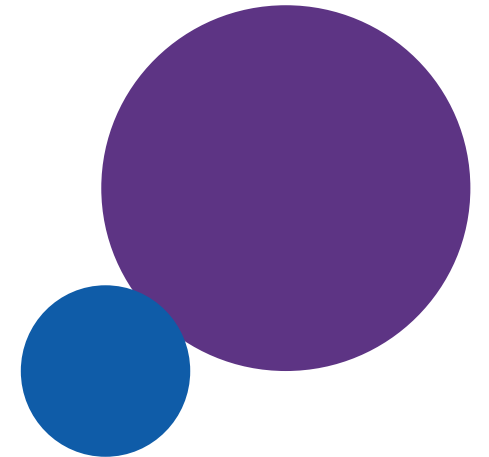
In 2015, MetroHealth's Burn and Trauma leadership established the Resiliency Run to honor both burn and trauma survivors. The inaugural event, held at MetroHealth's Main campus, took two years to plan and prepare. In 2022, to accommodate higher participant volume, staff transitioned the Resiliency Run to a new venue.



Our Mission

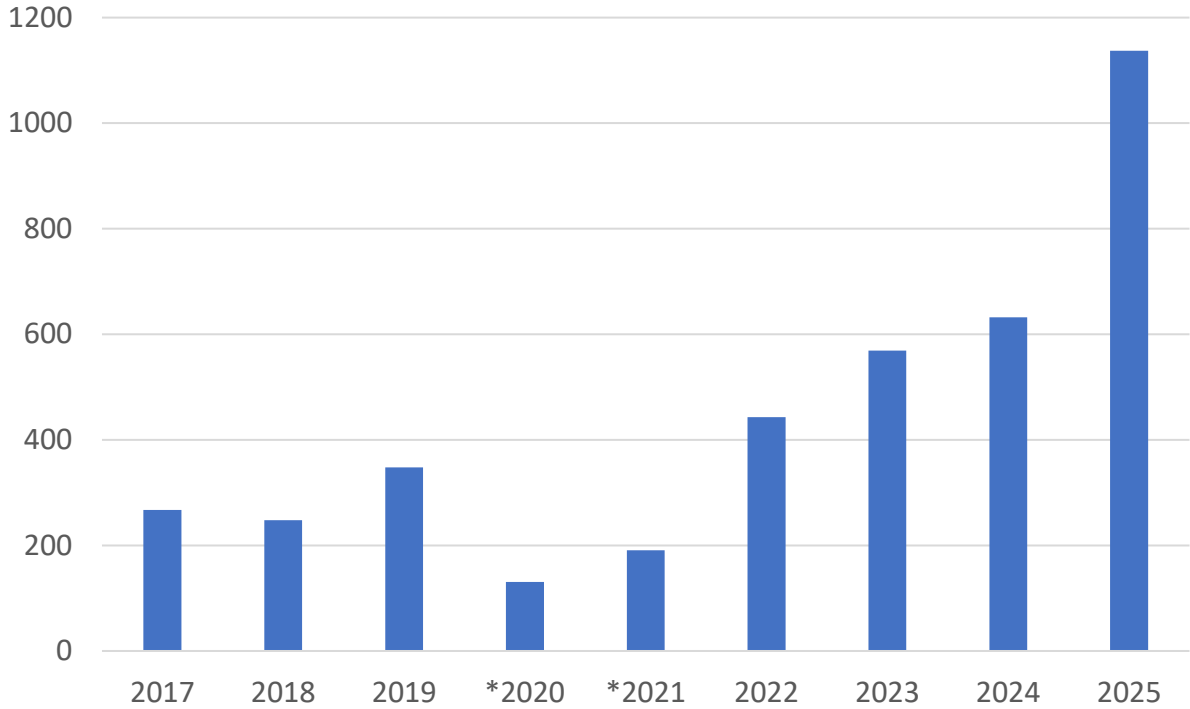
To foster an event that:

- Showcases the strength and resiliency of our trauma and burn survivors
- Is inclusive for all survivors
- Acknowledges the extraordinary people that provide trauma care from time of injury, through discharge, and beyond
- Celebrates our community





Participants



**Held virtually*

Year to Year Comparison







How can you get involved?

- Participate with fellow board members, family, and friends
- Volunteer at the event
- Promote the event on social media
- Become a sponsor





MetroHealth

Questions?





The MetroHealth Community Health Centers

A public entity, Federally Qualified Health Center Look-Alike

Kate Fox Nagel, DrPH, MPH

CEO, MetroHealth Community Health Centers

Deputy COO & SVP, Community Health Enterprise

Community Health: Meeting our Patients where they Live, Learn, Work, and Play

Caring for people and communities depends on factors beyond medical care

~20% of neighbors have not finished high school. CMSD reports an 83% attendance rate overall but only a 74% graduation rate



16.8% of children need intervention for lead poisoning - 3x that of the county

There are 16.8 infant deaths per 1,000 live births, compared to 7.6 per 1,000 in the county



27% of neighbors reported smoking, and 12% of neighbors are affected by COPD

3 of 5 neighbors are eligible for food bank benefits. The only grocery store within a 1-mile radius is Save A Lot



20% of neighbors reported 14+ poor mental health days per month, & 21% of adult neighbors have been diagnosed with depression

55% of neighbors who rent live in unaffordable housing



There is a \$30k wealth gap compared to the county and 17% of neighbors are unemployed



The neighborhood has 3 times the crime rate of the county



24% of families in the neighborhood live below the poverty level



Advance Health Center Excellence: Framework

A health center can achieve various level of maturity across domains, with the ability to move up and down.

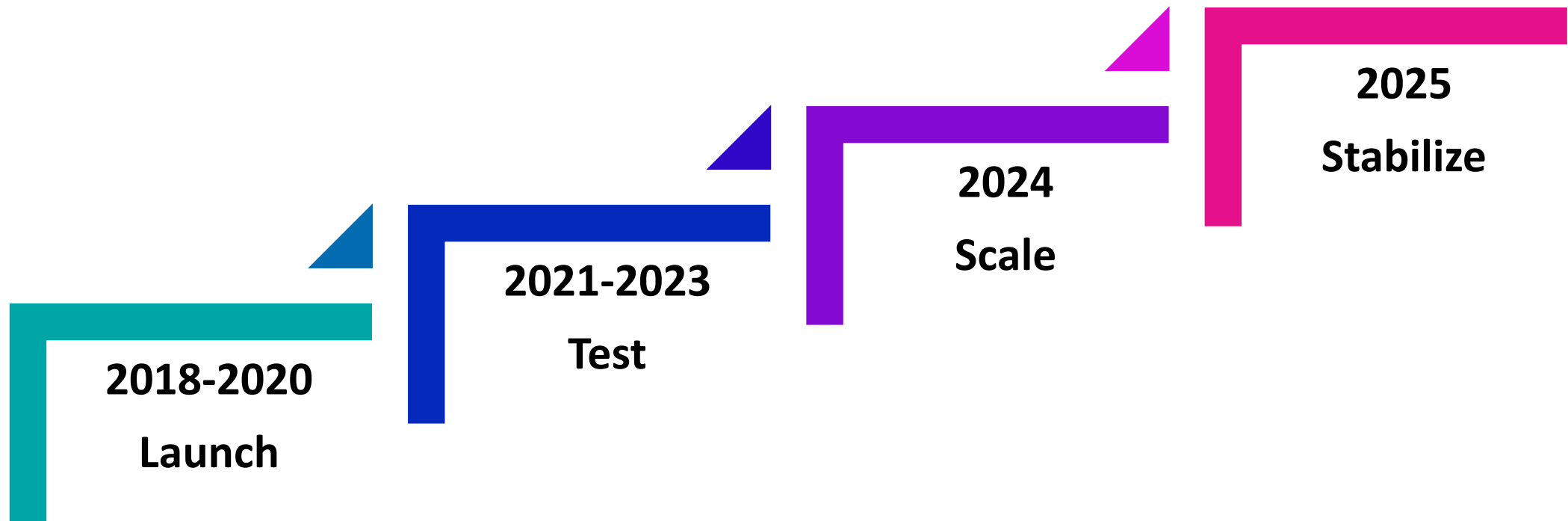


The HRSA Health Center Program...

- is a national proven model
- developed over decades
- grew out of the Civil Rights Movement
- is constantly advancing and evolving to address community need



MetroHealth Community Health Centers



MHCHC Locations & Services

Clinics

Glenville Health Center
 Broadway Dental Clinic
 Brooklyn Health Center
 Buckeye Health Center
 Bedford Health Center
 Collinwood Health Center

Services

- Primary Medical Care
- OB/GYN
- Nutrition
- Behavioral Health
- General Dentistry

Community Partnerships

Mobile Clinic (CMC)

Primary care brought directly to the community in partnership with organizations across Cleveland including LGBT Community Center of Greater Cleveland, homeless shelters, and permanent supportive housing

Correctional Medicine (CCCC)

Serve as the Health Authority partner and administer all onsite comprehensive services

School Health Program (SHP)

Integrated primary medical and behavioral health care, general dental services. Soon to add optometry!

Hub and Spoke model with in-school clinics and schools served by our mobile clinic



Support Services

*Integrated with I4HOPE
 Embedded wrap-around programming
 Referrals to specialty care*



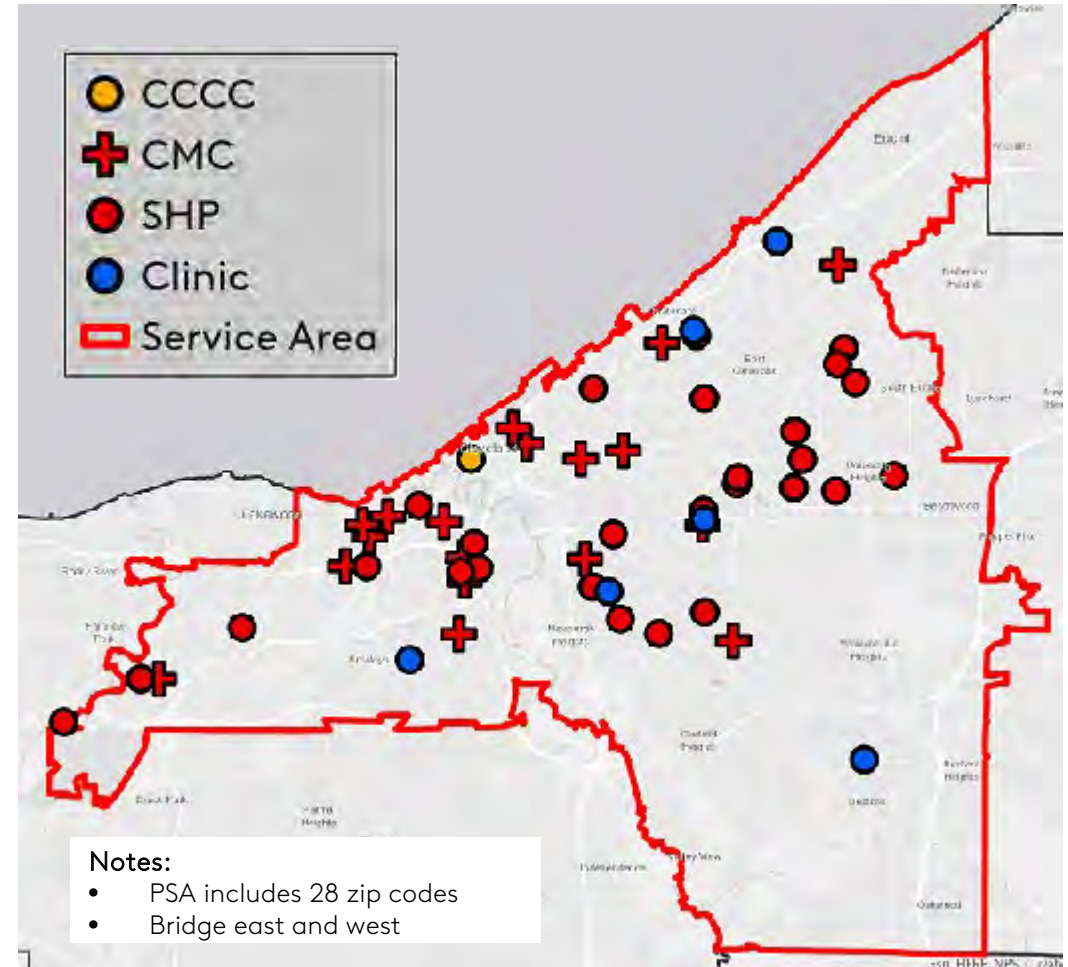
Pharmacy

Retail Pharmacy on site at Brooklyn, Buckeye, and Bedford



Dental

*Preventive, routine, and emergent dental care
 Residency program
 Community and school-based portable care*

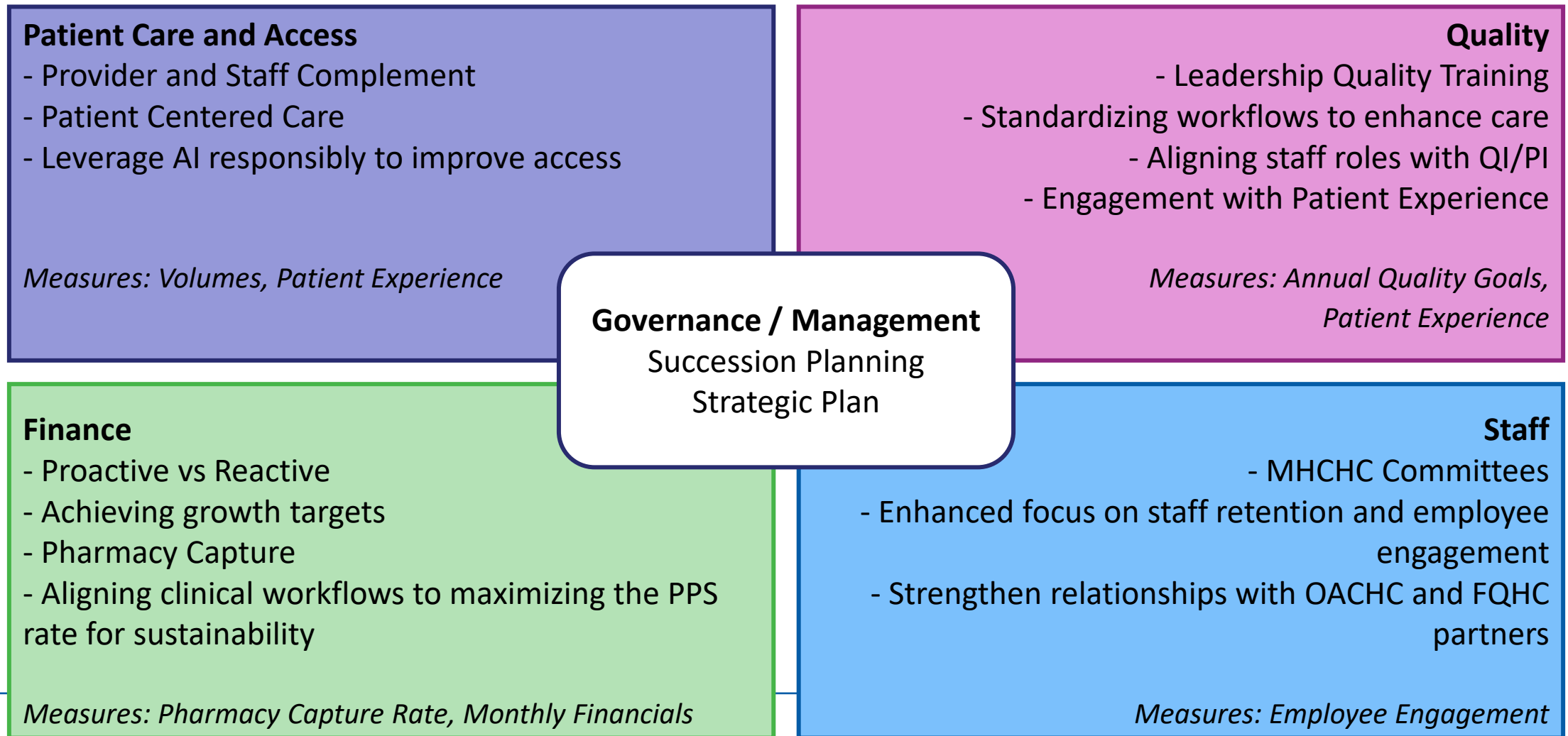


MHCHC – Celebrating our Successes



The primary goal of the FQHC in 2026: OPTIMIZE

Building on the significant growth we've experienced over the past several years; we are focused on optimizing operations across all MHCHC sites and programs while continuing the strategic rollout of our FQHC model. Our top priorities are:

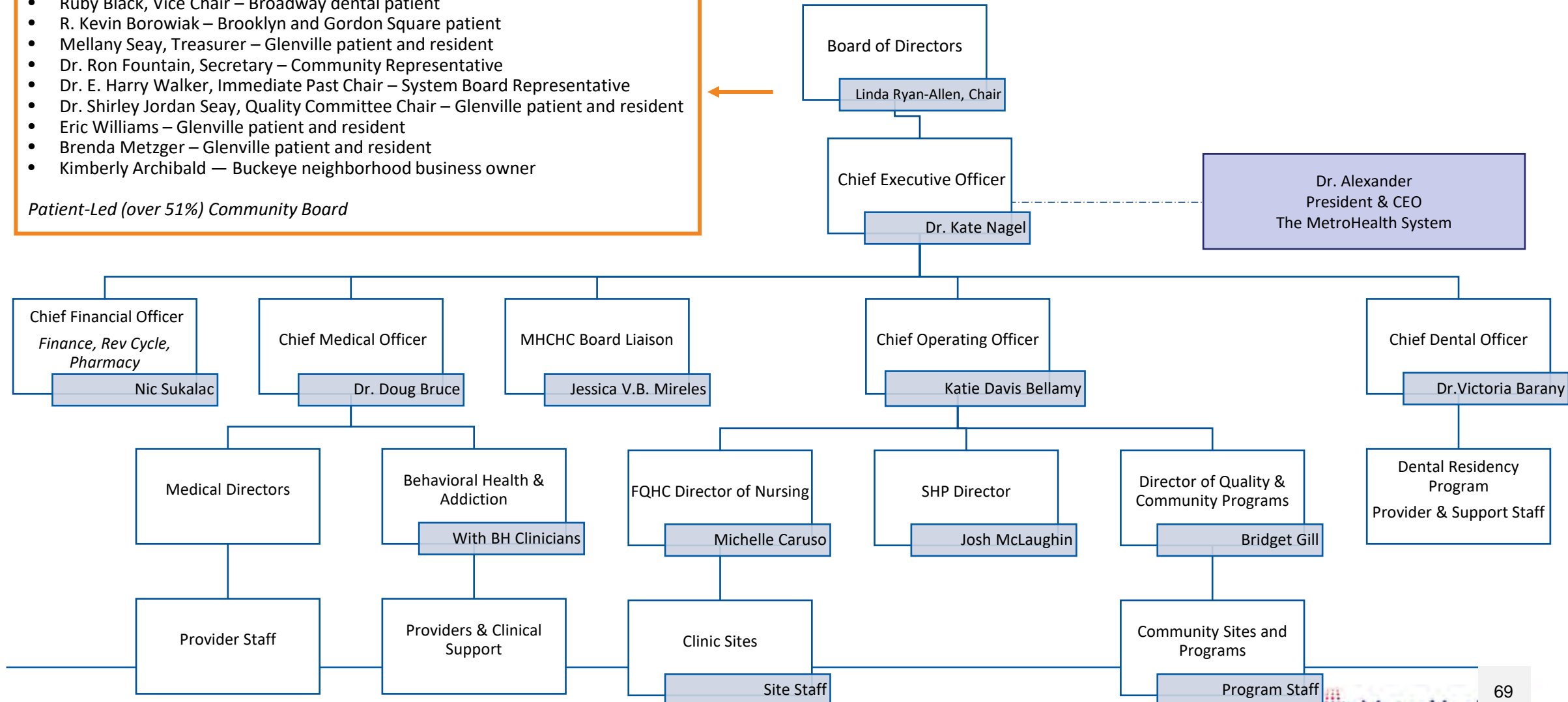


Thank you!

MHCHC Organizational Chart

- Linda Ryan Allen, Chair – Glenville patient and resident
- Ruby Black, Vice Chair – Broadway dental patient
- R. Kevin Borowiak – Brooklyn and Gordon Square patient
- Mellany Seay, Treasurer – Glenville patient and resident
- Dr. Ron Fountain, Secretary – Community Representative
- Dr. E. Harry Walker, Immediate Past Chair – System Board Representative
- Dr. Shirley Jordan Seay, Quality Committee Chair – Glenville patient and resident
- Eric Williams – Glenville patient and resident
- Brenda Metzger – Glenville patient and resident
- Kimberly Archibald – Buckeye neighborhood business owner

Patient-Led (over 51%) Community Board



**RECOMMENDATION TO THE PRESIDENT AND CHIEF EXECUTIVE OFFICER
OF THE METROHEALTH SYSTEM
FOR REAFFIRMATION OF ITS COMMITMENT TO
MAINTAIN A LEVEL 1 ADULT AND
LEVEL II PEDIATRIC TRAUMA CENTER**

Recommendation

The President and Chief Executive Officer recommends that The MetroHealth System ("System") approve the reaffirmation of its commitment to maintain a Level I Adult and Level II Pediatric Trauma Center at MetroHealth Medical Center, according to the published standards and guidelines of the American College of Surgeons.

Background

The Board of Trustees ("Board") and administrative and medical staff of the System have developed and supported a Level I Trauma Center since 1984. The Board previously reaffirmed its commitment to maintain a Level I Adult and Level II Pediatric Trauma Center by Resolution 19576 dated August 23, 2023.

Reaffirmation of Commitment to Maintain a Level I Adult and Level II Pediatric Trauma Center at MetroHealth Medical Center

RESOLUTION XXXXX

WHEREAS, the Board of Trustees ("Board") of The MetroHealth System ("System") has, by Resolution 19576, dated August 23, 2023, reaffirmed its commitment to maintain a Level I Adult and Level II Pediatric Trauma Center at MetroHealth Medical Center;

WHEREAS, the Board and administrative and medical staff of the System have developed and supported a Level I Trauma Center since 1984;

WHEREAS, the Board has been presented a recommendation to reaffirm its commitment to maintain a Level I Adult and Level II Pediatric Trauma Center at MetroHealth Medical Center according to the published standards and guidelines of the American College of Surgeons; and

WHEREAS, the President and Chief Executive Officer has reviewed this recommendation and now recommends its approval.

NOW, THEREFORE, BE IT RESOLVED, the Board hereby reaffirms its commitment to maintain a Level I Adult and Level II Pediatric Trauma Center at MetroHealth Medical Center.

BE IT FURTHER RESOLVED, the President and Chief Executive Officer is hereby authorized to negotiate and execute agreements and other documents consistent with this resolution.

AYES:

NAYS:

ABSENT:

ABSTAINED:

DATE:

**RECOMMENDATION BY THE PRESIDENT AND CHIEF EXECUTIVE OFFICER
OF THE METROHEALTH SYSTEM
FOR REAFFIRMATION OF ITS COMMITMENT TO
MAINTAIN A VERIFIED ADULT AND PEDIATRIC BURN CENTER**

Recommendation

The President and Chief Executive Officer recommends that The MetroHealth System ("System") approve the reaffirmation of its commitment to maintain a verified Adult and Pediatric Burn Center at MetroHealth Medical Center, according to the published standards and guidelines of the American Burn Association.

Background

The Board of Trustees ("Board") and administrative and medical staff of the System have developed and supported a burn center since 1970. The Board previously reaffirmed its commitment to maintain a verified Adult and Pediatric Burn Center by Resolution 19381, dated July 22, 2020.

**Reaffirmation of Commitment to Maintain a Verified Adult and
Pediatric Burn Center at MetroHealth Medical Center**

RESOLUTION XXXXX

WHEREAS, the Board of Trustees ("Board") of The MetroHealth System ("System") has previously reaffirmed its commitment to maintain a verified Adult and Pediatric Burn Center by Resolution 19381, dated July 22, 2020.

WHEREAS, the Board and administrative and medical staff of the System have developed and supported a burn center since 1970;

WHEREAS, the Board has been presented a recommendation to reaffirm its commitment to maintain a verified Adult and Pediatric Burn Center at MetroHealth Medical Center according to the published standards and guidelines of the American Burn Association; and

WHEREAS, the President and Chief Executive Officer has reviewed this recommendation and now recommends its approval.

NOW, THEREFORE, BE IT RESOLVED, the Board hereby reaffirms its commitment to maintain a verified Adult and Pediatric Burn Center at MetroHealth Medical Center.

BE IT FURTHER RESOLVED, the President and Chief Executive Officer is hereby authorized to negotiate and execute agreements and other documents consistent with this resolution.

AYES:

NAYS:

ABSENT:

ABSTAINED:

DATE:

**RECOMMENDATION FOR APPROVAL OF NAMING OF FACILITIES
IN RECOGNITION OF CONTRIBUTIONS MADE FOR THE BENEFIT OF
THE METROHEALTH SYSTEM**

Recommendation

The President and Chief Executive Officer ("CEO") of The MetroHealth System ("System") recommends that the Board of Trustees ("Board") of the System approve the naming of the System facilities listed in **Attachment A** in recognition of the contributions listed in **Attachment A**.

Background

The CEO has approved the naming of the System facilities listed in **Attachment A** in accordance with Board policy BOT-07 (Delegations of Authority) in recognition of the contributions listed in **Attachment A**.

Approval of Naming of Facilities in Recognition of Contributions Made for the Benefit of The MetroHealth System

RESOLUTION XXXXX

WHEREAS, the Board of Trustees ("Board") of The MetroHealth System ("System") has been presented a recommendation from the President and Chief Executive Officer of the System for the naming of the facilities listed in **Attachment A** in recognition of the contributions listed in **Attachment A**.

NOW, THEREFORE, BE IT RESOLVED, the Board hereby approves the naming of the facilities listed in **Attachment A** in recognition of the contributions listed in **Attachment A**.

BE IT FURTHER RESOLVED, the President and Chief Executive Officer, or her designee(s), are hereby authorized to take necessary actions, including to negotiate and execute agreements and other documents consistent with this resolution.

AYES:

NAYS:

ABSENT:

ABSTAINED:

DATE:

CONFIDENTIAL: THIS DOCUMENT CONTAINS TRADE SECRETS AND INFORMATION THAT IS CONFIDENTIAL AND PROPRIETARY PROPERTY OF THE METROHEALTH SYSTEM AND MAY NOT BE COPIED, PUBLISHED, OR DISCLOSED TO OTHERS WITHOUT THE EXPRESS WRITTEN AUTHORIZATION OF AN AUTHORIZED OFFICER OF THE METROHEALTH SYSTEM. THIS DOCUMENT MUST BE KEPT ONLY IN CONFIDENTIAL FILES WHEN NOT IN USE.