

The MetroHealth System Board of Trustees

QUALITY, SAFETY AND EXPERIENCE COMMITTEE MEETING

Wednesday February 26, 2026

11:00 am – 1:00 pm

In-person K107/Via YouTube Stream:

<https://www.youtube.com/@metrohealthCLE/streams>

Meeting Minutes

Committee Members: E. Harry Walker, MD-I, Ronald Dziedzicki-I,

Other Trustees: Michael Summers-I

Staff: Christine Alexander, MD-I, Joseph Golob, MD-I, Amy Ray, MD-I, Maureen Sullivan, RN-I, Stacey Booker, RN-I, Nicole Rabic, RN-I, Nabil Chehade, MD-I, Tamiyka Rose-I, Corryn Firis-I, Matthew Kaufmann-I, Nisrine Khazaal-I, Michelle Block-I, Candy Mori, RN-I, Kate Nagel-I, Brian Rentschler-I, Jeffrey Rooney-I, Deborah Southerington-I, David Stepnick, MD-I, James Wellons-I, Claire Mack, RN-I, Sarah Partington-I

Guests:

Ronald Dziedzicki called the meeting to order and note a quorum is present and we are streaming live on YouTube at 11:00 am. Mr. Dziedzicki started the meeting congratulating the Nursing Department on achieving Magnet with Distinction. MetroHealth is the only hospital system in the state of Ohio to achieve this prestigious nursing recognition.

The minutes are written in a format conforming to the printed meeting agenda for the convenience of correlation, recognizing that some of the items were discussed out of sequence.

I. Approval of Minutes

Mr. Dziedzicki requested a motion to approve the minutes of the October 22, 2025 Quality, Safety, and Experience Committee meeting as presented, which was given, seconded and unanimously approved.

II. Information Items

A. Patient Safety Great Catch – Stacey Booker

Mr. Dziedzicki introduced Stacey Booker, Director of Patient Safety & HRO and 7E Cardiac telemetry/stepdown nurses who shared a patient safety great catch story surrounding mislabeled specimens.

B. What is QAPI – Joseph Golob, MD

The MetroHealth System Board of Trustees

Joseph Golob, MD, EVP and Chief Quality & Safety Officer, provided an overview of the organization's Quality Assurance and Performance Improvement (QAPI) program and its regulatory framework. He outlined the primary oversight bodies: The Joint Commission, the Centers for Medicare & Medicaid Services (CMS), and the Ohio Department of Health, each of which plays a key role in accrediting, licensing, and evaluating compliance with federal and state quality standards.

Dr. Golob reviewed the regulatory requirements under CMS 42 CFR Section 482.21 and O.A.C. 3710-22-07, noting that hospitals must maintain a hospital-wide, ongoing, data-driven QAPI program that reflects organizational complexity, prioritizes patient safety and quality outcomes, reduces medical errors, and includes focused improvement efforts on high-risk and problem-prone areas. Governing Body accountability and the use of analytics for monitoring effectiveness are also required components.

He then explained the internal governance structure supporting systemwide QAPI activities. Quality data and initiatives flow from department-level committees through the Clinical Quality Improvement Committee (CQIC) and Essential Services Quality Improvement Committee (ESQIC), up to the Quality, Safety & Experience Committee of the Board of Trustees. These committees form a critical mechanism for meeting regulatory expectations and ensuring system-level oversight.

Dr. Golob concluded that both CQIC and ESQIC are functioning effectively as the organizational mechanisms for QAPI compliance, ensuring that improvement work is structured, measurable, data-driven, and aligned with regulatory requirements and system priorities.

III. Executive Session

Mr. Dziedzicki asked for a motion to move into Executive Session to discuss hospital trade secrets – as defined by ORC 1333.61, to discuss quality information kept confidential by law, and to conference with the public body's attorney to discuss a pending or imminent court action. The motion was made by E. Harry Walker, MD and seconded by Michael Summers. Upon unanimous roll call vote, the Committee went into executive session to discuss such matters at 11:19 am.

IV. Return to open meeting.

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Following executive session, the meeting was reconvened in open session at approximately 12:46 pm. There being no further business to bring before the committee, this meeting is adjourned at 12:47pm

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Joseph Golob, MD.
EVP, Chief Quality and Safety Officer