



Christine Alexander-Rager, MD
President and CEO
The MetroHealth System
2500 MetroHealth Drive
Cleveland, Ohio 44109

July 2025

President's Report to the Board of Trustees

Good afternoon, Trustees:

Thank you for your service to our system, our patients, our caregivers and our community.

I want to start off by sharing some good news: Once again, The MetroHealth System has been recognized by the Lown Institute as one of the nation's most socially responsible hospitals. Our system earned top marks from the non-partisan think tank for our quality of care, the value we deliver to patients and the community, and our commitment to community health. We are among only 5% of hospitals to earn top grades in these areas.

This recognition is a direct result of our caregivers' devotion to our patients and our mission.

Here are a few other highlights since we last met:

- On July 1, hours after the U.S. Senate approved the One Big Beautiful Bill Act, I sent a message to staff providing a financial update. I let them know that despite the bill's new work requirements and more frequent Medicaid eligibility checks, a late amendment to the legislation prevented immediate reductions to other Medicaid financing and payment programs that provide us with significant funding. These reductions would have been devastating to our financial situation. I want to thank our Government Relations team, including Senior Vice President and Chief External Affairs Officer **Allison Poulos**, Vice President of Government Relations **Kinsey Jolliff**, and Director of Legislative and Regulatory Affairs **Robert Hakes** for their relentless behind-the-scenes efforts. In medicine, we know that preventing an injury is much better than treating one, even if that prevention often goes unnoticed.
- I hope you saw local media coverage of an exciting new initiative with our partners at Cleveland EMS that will save lives in our community. We are working together to train the division's paramedics to administer whole-blood transfusions at trauma scenes, making Cleveland the first major city in Ohio to offer this level of care. Cleveland EMS is now equipped with low-titer O-positive whole blood from MetroHealth's blood bank and is ready to act immediately to help stabilize trauma patients who are losing blood. This promises to decrease mortality rates by as much as 75% when used on patients that need it most. Thank you to our Emergency Medicine and Blood Bank teams for helping make this happen.
- Late last month, I had the honor of joining caregivers, researchers, patients and guests – including **Dr. Stan Gerson**, Dean of the Case Western Reserve University School of Medicine – as we celebrated the Department of Physical Medicine and Rehabilitation at MetroHealth and CWRU again becoming #1 in NIH funding among PM&R departments in U.S. medical schools. In my remarks during the event at our Old Brooklyn Health Center, I reminded attendees that the celebration wasn't really about the dollars. It was about what those dollars mean to our patients and community. These research



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grants are the rocket fuel for innovative research and advanced patient care that will improve mobility, health and social connection. In other words, these funds improve the lives of our patients and their families. Congratulations and thank you to Executive Vice President, Chief Academic Officer **Dr. John Chae**; Department of Physical Medicine and Rehabilitation Chair **Dr. Richard Wilson**; and the researchers, educators and caregivers in MetroHealth's Rehabilitation Institute and Department of PM&R at MetroHealth and CWRU.

- New MetroHealth television commercials – the first new spots in four years – are now airing on multiple stations and platforms throughout Greater Cleveland. These commercials, in both English and Spanish, focus on primary care, women's health and rehabilitation. They show viewers what truly sets MetroHealth apart: the way we treat people. Our patients are seen and heard as individuals. We meet them where they are – physically, emotionally and medically. Congratulations to members of our Marketing and Communications teams who were involved in the production of these commercials.

- Finally, I want to congratulate Manager of the Information Services Essential Data Team and Epic Reporting **Shana Counce** for being the winner of MetroHealth's 2025 T-shirt Design Contest. Her design was one of about 40 submitted by employees. More than 3,000 caregivers cast their votes – a 50% increase from last year's contest – which is a testament to the community pride among our caregivers. Thank you to the Office of Employee Engagement for running the contest. Shana's design depicts the skyline of Cleveland inside a large heart. The words on the shirt say: "At the Heart of Hope, Health and Humanity Since 1837." I recently helped distribute the shirts to our 9000-plus caregivers. Members of the Board of Trustees will receive shirts as well. I know you will be wearing them with pride this summer.

Finally, I want to encourage all of you to join me at the Puerto Rican Parade and Cultural Festival, August 2-3, on the Quad of MetroHealth's Main Campus. We are again the presenting sponsor for this celebration of Puerto Rican arts and culture, which has been observed every summer by our community for more than half a century.

Thank you again, Trustees, for all you do for MetroHealth.

With deep appreciation,

Christine Alexander-Rager, MD

President and CEO
The MetroHealth System



Report to the Board of Trustees

Christine Alexander-Rager, MD

President and CEO

July 2025

System Goal Performance



July Snapshot: 2025 System Goals



These goals align with and support our mission of service to our community. Achieving them allows us to continue lifting the health and improving the lives of our patients, especially those who are most at-risk. This is what we've done for Greater Cleveland since 1837.

Financial Health

Goal: Achieving 2024 Adjusted EBIDA Target

Status: OFF TRACK

The Measure: EBIDA – Earnings Before Interest, Depreciation and Amortization – is a key performance indicator for an organization's financial health.

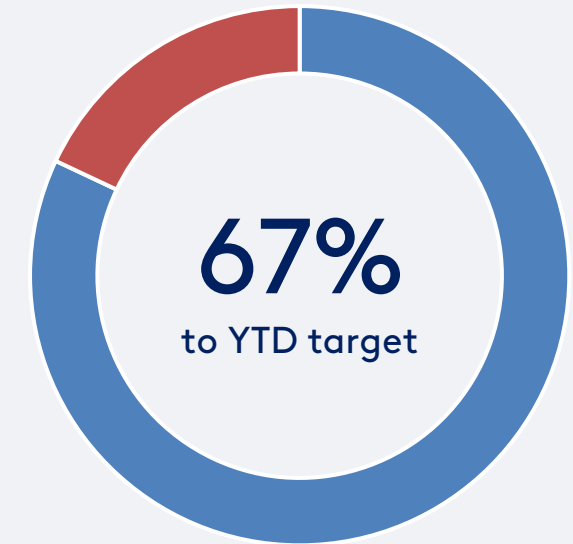
Why It Matters: As an institution, we are committed to ensuring our caregivers have the resources they need to provide the highest level of care.

Recent highlights/initiatives:

- Strategic Stabilization plan is being developed to course correct operational efficiency.
- Retail Pharmacy revenue continues to grow, driven by an increase in prescriptions filled and capture rates.
- Total operating revenues increased \$70 million or 8.9% from prior year.
- Emergency visits increased 5.3% from prior year.



YTD Adjusted Earnings Before Interest, Depreciation and Amortization (EBIDA)*



YTD Actual: \$40.9 million

YTD Target: \$61.3 million

Variance: (\$20.4) million

2025 Target: \$147.2 million

*YTD as of May 31, 2025

Goal Owner: Geoff Himes

Strategy and Growth



Goal #1: Increase Share of Wallet

Status: **ON TRACK**

The Measure: *Share of Wallet* is a revenue-based measurement designed to gauge patient loyalty. It is a calculation that reflects the total spend of a patient on their healthcare services at a particular institution.

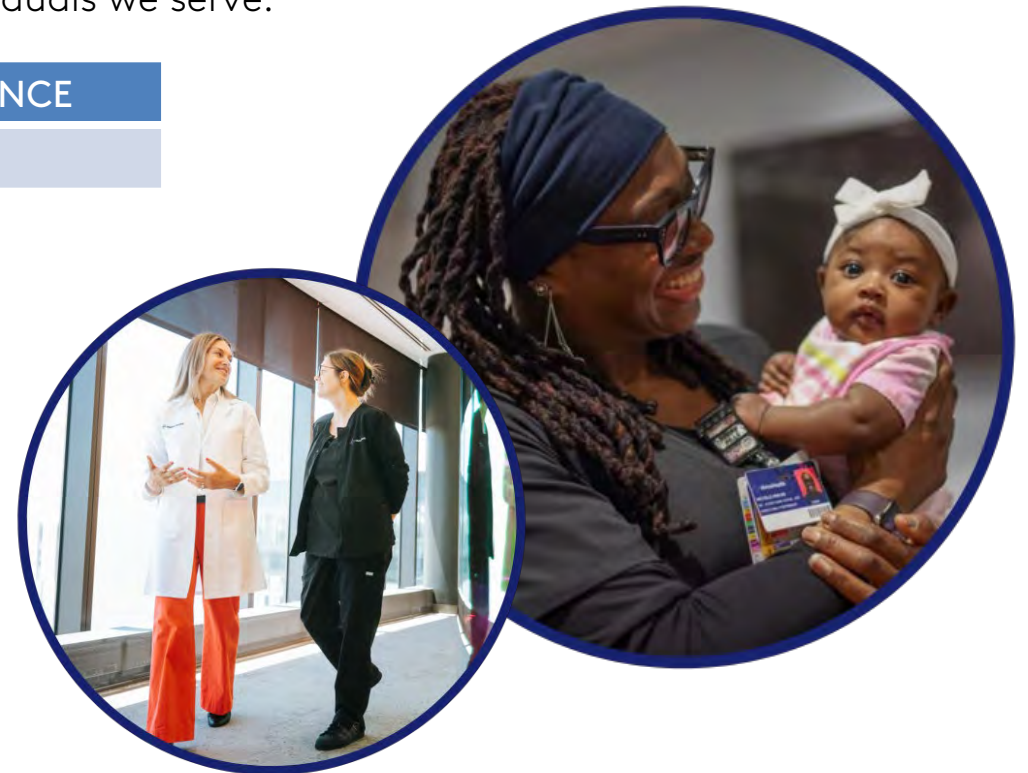
Why It Matters: Our goal is to ensure our patients receive as much of their care as possible at MetroHealth. Ensuring this continuity of care will lead to better health outcomes for the individuals we serve.

2025 TARGET	2025 YTD RAW PERFORMANCE
2024 baseline + .75% Improvement	52.31%

*2024 baseline is **51.58%**

Recent highlights/initiatives:

- Through May, we are seeing stabilized patient volumes compared to prior year with a solid increase in projected revenue to offset inflationary market trends.



Goal Owner: Nabil Chehade, MD

Strategy and Growth

Goal #1: Increase Share of Wallet (continued)

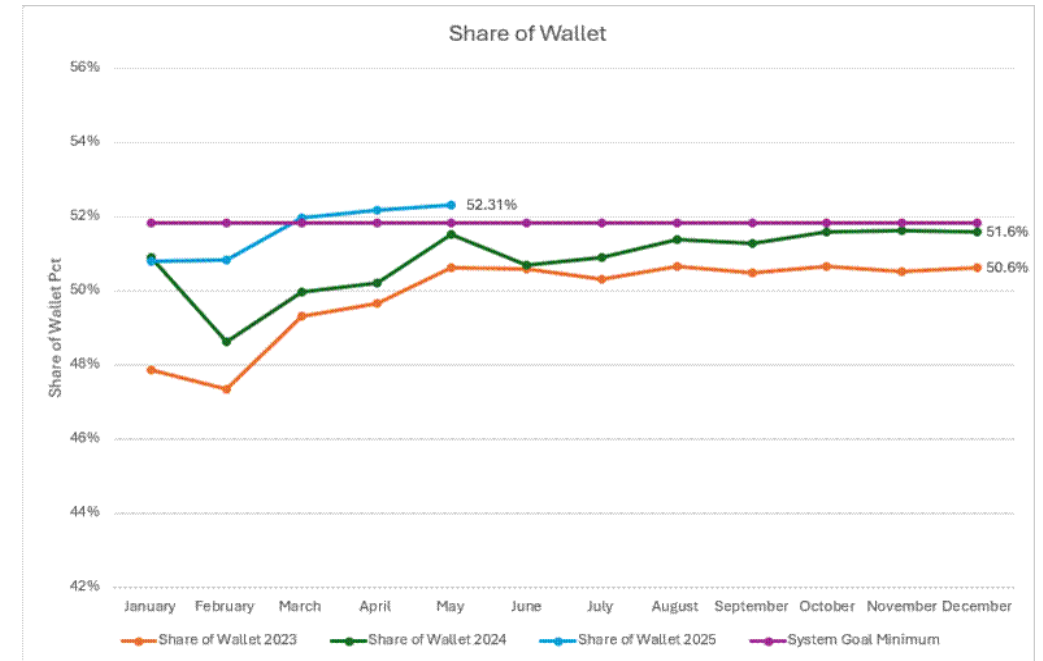


YTD Progress

Baseline Performance: 51.58%

YTD Raw Performance: 52.31%

- Meaningful trending of performance requires at least 90 days of information.
- Share of Wallet is tracking right on goal target (-0.02%).
- Patient distribution across the various segments continues to change with decreasing Medicaid patients and a shift into Health Exchange coverages (represented in both Commercial PPO and Narrow Network segments).



Goal Owner: Nabil Chehade, MD

2025 SOW								5/31/2025
Group	May YTD							YTD SOC
	MetroHealth Pt Activity	Pt Adj	PY Pt Activity	Pct of Yr	Projected Annual Pt	Pro-rated Total Spend	Domestic Spend	
Total Medicare	45,869	1.7%	43,855	75.4%	61,880	\$ 362,142,530	\$ 173,710,460	48.0%
Medicaid	69,914	18.0%	76,367	64.8%	127,225	\$ 204,988,520	\$ 131,239,995	64.0%
Commercial PPO	63,499	0.0%	59,931	59.6%	106,556	\$ 362,067,068	\$ 164,084,350	45.3%
Commercial Narrow Network	17,097	12.0%	15,412	73.7%	25,988	\$ 63,125,163	\$ 50,003,622	79.2%
TOTAL PATIENT POPULATION	196,379		195,565		321,650	\$ 992,323,281	\$ 519,038,427	52.3%
	0.4%				1.8%	6.0%	7.6%	

Strategy and Growth



Goal #2: New Patient Growth

Status: **OFF TRACK**

The Measure: *New patients* are defined as individuals who have not had a billable encounter with MetroHealth, Spry, Spry Senior or Lumina within three years of their 2025 encounter.

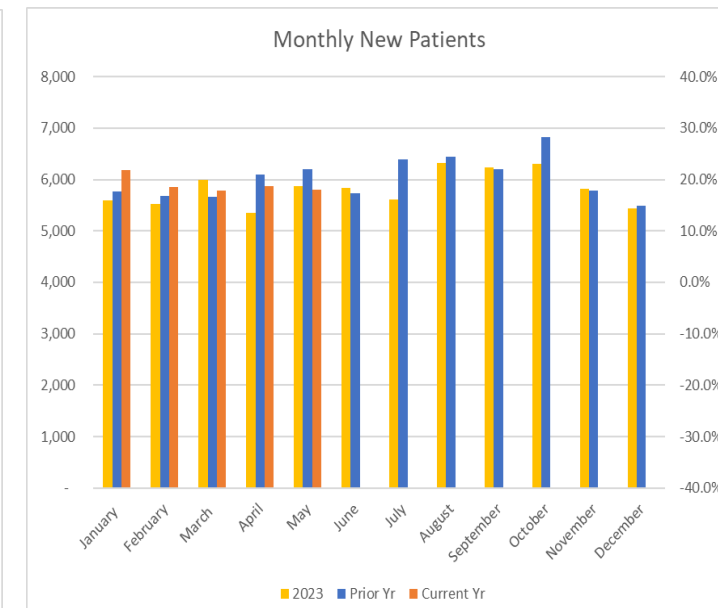
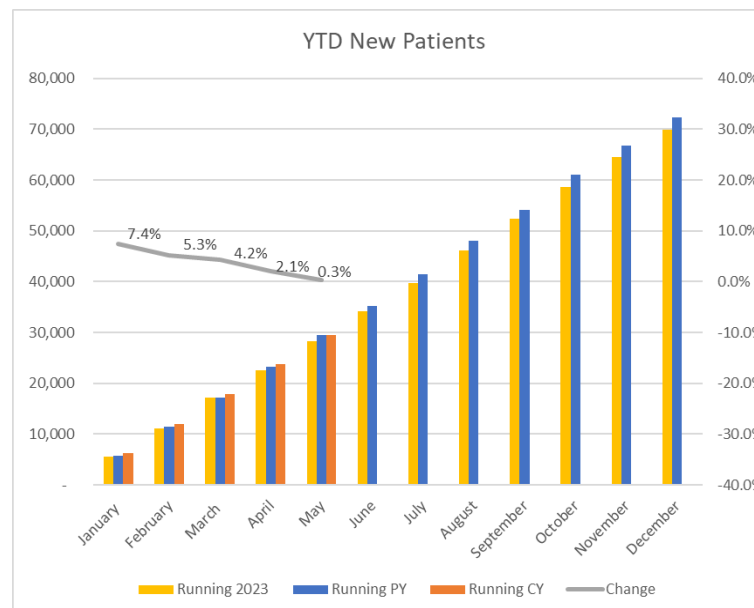
Why It Matters: New patient growth is essential to ensuring our stability and expanding our capacity to provide exceptional care and support to the community.

2025 TARGET	2025 YTD Performance
73,707*	29,493 (+0.3%)

*2024 baseline + 2% improvement

Recent highlights/initiatives:

- After a very strong start of the year, new patient volumes have significantly declined, putting the goal off track.



Goal Owner: Nabil Chehade, MD

Quality, Safety and Experience



Goal #1: Elimination of Harm Goal with Sepsis Risk Adjusted Mortality

Status: EXCEEDING GOALS

The Measure: Patient harm is defined as any preventable condition that occurs because of medical care in a healthcare setting. This composite score covers 16 publicly reported preventable harms, including pressure ulcers, post-operative sepsis, in-hospital falls with hip injury and hospital-acquired infections like MRSA and C-diff. In addition, this measure now includes sepsis-related mortality as part of the composite score.

Why It Matters: In addition to simply being the right thing to do, our performance in this area is reflected in our CMS Care Compare Star Ratings, Leapfrog grades and CMS performance-based penalty and incentive programs.

2025 COMPOSITE TARGET	YTD HARM SCORE	YTD SEPSIS MORTALITY	YTD COMPOSITE SCORE
0.86	0.87	0.99	0.84

Recent highlights/initiatives:

- MetroHealth received an 'A' grade from the Lown Institute for social responsibility, which reflects performance across health equity, value, and outcome domains. This included a national rank of 36 out of 2,727 hospitals and a state rank of 2 out of 105 hospitals in Ohio.
- Risk adjusted sepsis mortality continues to improve with an impressive 35% improvement over the last 2 years.
- We are currently holding a 7% improvement in preventable patient per 1,000 patient-days harms compared to 2024.



Goal Owner: Joseph Golob, MD

Quality, Safety and Experience



Goal #2: Improving the Patient Experience

Status: EXCEEDING GOALS

The Measure: Our Patient Experience score is a composite of all 9 domains of the HCAHPS patient survey as well as two questions from both the Emergency Department and Ambulatory real-time survey. This composite reflects our patients’ perception of communication with providers, staff responsiveness, cleanliness and other factors.

Why It Matters: Every person at MetroHealth contributes to the patient experience, and this measure reflects our commitment to ensuring everyone receives high-quality and compassionate care.

2025 TARGET	YTD 2025 (May)
3.39	3.44

Recent highlights/initiatives:

- 17 of 19 year to date outpatient surgery/endoscopy publicly reported patient experience metrics have improved compared to 2024. In addition, 15 of 19 metrics are above the benchmark mean.
- Our Emergency Department is the front door to our inpatient services and has made significant improvements in patient experience metrics in 2025. Patient’s rating of the Emergency Department increased 6% YTD.



Goal Owner: Joseph Golob, MD

Quality, Safety and Experience



Goal #3: Ambulatory Quality Metrics Improvement

Status: **ON TRACK**

The Measure: As part of our commitment to elevating the level of care we provide, we are tracking 16 key ambulatory metrics that cover a variety of services and quality measures.

Why It Matters: Our performance on these metrics are important for the health and well-being of our patients but also our value-based arrangements with key payers. They are also reflected in our quality scores and rankings.

About Composite Scoring: Each quality measure has a minimum, target and maximum performance goal: 1 point for meeting minimum; 2 for target and 3 for max.

2025 SCORING	2025 YTD COMPOSITE
Threshold: 12 pts	15
Target: 20 pts	
Stretch: 28 pts	

Goal Owner: Nabil Chehade, MD

Measures	Baseline	2025 Target	YTD 2025	Points
Diabetes: Hemoglobin A1c poor (lower is better) (%)	23%	23%	34%	0
Diabetic Eye Exam (%)	40%	42%	39%	0
Cervical Cancer Screening (%)	65%	66%	65%	1
Breast Cancer Screening (%)	74%	74%	73%	1
Colorectal Cancer Screening (%)	60%	60%	59%	1
Kidney Health Evaluation (%)	56%	56%	32%	0
Screening for Clinical Depression & Follow Up (%)	60%	61%	54%	0
Controlling Blood Pressure (%)	71%	72%	72%	2
Initiation/Engagement of Alcohol/Other Drug Dependence Treatment (%)	7%	8%	7%	1
Timeliness of Prenatal Care (%)	81%	82%	82%	2
Postpartum Care (%)	84%	85%	82%	0
Well-Child Visits in First 15 Months (%)	58%	58%	60%	3
Childhood Immunization Status (%)	30%	31%	30%	1
Pediatric Lead Screening (%)	78%	78%	79%	3
Completion of Medicare Wellness Visits (N)	14,593	14,500	7701	0
Improving Annual Comprehensive Assessments of Care Conditions (%)	73%	74%	61%	0

Employee Engagement and Retention



Goal: Improvement of Employee Engagement Survey Participation Rate

Status: ON TRACK

The Measure: In 2024, 78.6% of our caregivers responded to our Employee Engagement Survey – far above our initial target and exceeding our maximum goal. According to our vendor, Perceptyx, survey participation rates in the healthcare industry are typically 70%.

Why It Matters: This survey is one of the many ways our caregivers can tell us about their experience working at MetroHealth, the progress we have made, and, most importantly, how we can do better.

2024 Year-End Baseline	2025 Target Goal	YTD 2025
78.6%	80.0%	Survey launches in fall

Recent employee engagement activities include:

- Began Respectful Empathy class for all employees, including integration into new employee orientation.
- Deployed career development toolkits to support employee career planning and growth.
- Launched eleven professional development classes including topics on adaptability, conflict resolution, customer service, effective communication, professionalism, emotional intelligence, and time management.
- Rain early pay access benefit has 315 employees enrolled. This service allows employees to avoid high interest credit cards or cash advance services.



Goal Owner: Deborah Southerington

Employee Engagement and Retention



Goal: Reduction in Turnover Rate Within First Year of Employment

Status: ON TRACK

The Measure: This measure is defined by taking the number of employees departures within first year of employment and dividing it by the number of employee departures in 2025.

Why It Matters: An organization’s ability to retain new hires is an indicator of its total rewards offerings, organizational culture and management.

2024 Year-End Baseline	2025 Target Goal	YTD 2025
44.0%	42.0%	37.2%*

Recent retention highlights include:

- First Year Employee Experience & Engagement Pulse Survey deployed to gather baseline understanding of new employee satisfaction and retention.
- Focused retention workgroups are ongoing for high turnover roles; Medical Assistant, Patient Care Nursing Assistant, Respiratory Therapy roles and Environmental Service roles.
 - Conducted Medical Assistant (MA) and Environmental Services listening sessions with the intent to identify opportunities to strengthen engagement and retention.
 - Standardized manager interview approach for MA hiring.



*1/1/25 - 7/9/25

Research and Teaching



Goal: Increase Grant Applications

Status: EXCEEDING GOALS

The Measure: This measure tracks the number of grant applications (federal, state or Foundation-level) our faculty and staff submit to public and private sources for funding to support research, education and training programs. MetroHealth/Case Western Reserve University is the primary award recipient.

Why It Matters: As an academic medical center, research and education are at the heart of what we do. One of our strategic priorities as a System is to build upon our role as an academic institution, and securing funding from outside sources is an important component of that work.

2024 Year-End Baseline	2025 Target Goal	YTD 2025
105 applications	85 applications	52 (Annualized 104)

Recent academic highlights include:

- **Xiaojun Shi, PhD**, received top score in the annual Ohio Cancer Research Pilot Grant competition: \$80,000 2-yr award, start July 1, 2025.
- Newsweek featured article (6/25/25) authored by **David Kaelber, MD**, and colleagues at CWRU showing link between Ozempic and reduced risk of Alzheimer's Disease.
- **Kimberly Anderson, PhD**, elected Fellow of the American Spinal Injury Association (6/3/25).
- 10 MetroHealth Faculty elected to serve on CWRU School of Medicine committees.
- 12 MetroHealth Faculty awarded CWRU senior level promotions (Associate Professor or Professor).

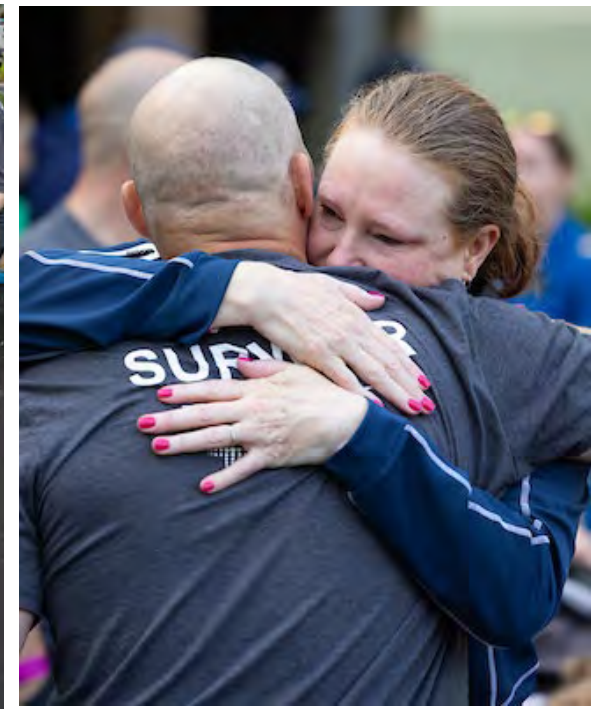
Please Note: The feasibility of this goal remains uncertain due to the uncertainty at the federal level. Should the government (federal or state) prevent grant application submissions for a 60-day consecutive period during 2025, the goal will be removed.



System News and Accomplishments

Resiliency Run

More than \$50,000 was raised for the 9th Annual MetroHealth Resiliency Run. More than 1,100 community members – a new record – joined us for the event on June 7 at the Cleveland Metroparks Zoo. Funds raised benefit trauma and burn survivors who come to MetroHealth for their healthcare needs.



MetroHealth Foundation



- Fundraising continues full-steam ahead, tracking nearly **100% ahead** of this time last year.
- **Jonathan C. Pressnell** was elected Chair of The MetroHealth Foundation Board of Directors during the Foundation's Annual Meeting in May. Dana Capers and Maureen Dee also joined the Board as directors. Chair Emeritus, Alfred F. Connors Jr., MD, was recognized for his leadership and ongoing service and will continue as a Life Member of the Board.
- The **Roots & Wings Foundation** visited MetroHealth on June 5. Hospital Program Manager, Yvette Gerrans, spent time with Donald "Chip" Wiper, MD; Aparna Roy, MD; Christine Alexander-Rager, MD; David Kaelber, MD; Lisa Ramirez, PhD; Kimberly Green; Ana Valez, Kate Brown; Greg Sanders and Lynn Iams to discuss maternity and pediatric initiatives. Roots & Wings has given more than \$10 million in support to MetroHealth.
- A team from the **Christopher & Dana Reeve Foundation** visited the MetroHealth Rehabilitation Institute on June 12. They toured several areas of the Institute, including the new Adaptive Intimacy Lab funded by a \$25,000 gift from the foundation. They spent time with Richard Wilson, MD; James Wilson, DO; Kim Anderson, PhD; Anne Bryden, PhD; Gillian Gulan and Blake Perkins to discuss how the lab cares for spinal cord injury patients and opportunities for future collaboration.



MetroHealth Foundation

Save the Date: Celebrate the installation of **Meera Kondapaneni, MD**, as the holder of the Louis Rakita, MD, David S. Rosenbaum, MD, and Maurice Moss, MD, Professorship in Cardiology and **Marie Crandall, MD**, as the holder of the Richard B. Fratianne, MD, Professorship in Surgery on Tuesday, October 28, from 4:30 p.m. – 6:30 p.m. in the Rammelkamp Atrium.

Gifts:

- A \$93,942 grant from the **Eva L. and Joseph M. Bruening Foundation** in support of the Nurse-Family Partnership Program
- A major gift from the **Chaikin Family Fund** in support of the Food as Medicine Program
- A major grant from the **Simon Family Foundation** in support of the Food as Medicine Program
- A major gift from the **Sullivan Family Gift Fund**
- A grant of \$40,000 from the **Cleveland-Cliffs Foundation** in support of Community Health Worker professional development.
- A \$10,000 gift from **The Frank Hadley Ginn and Cornelia Root Ginn Foundation** in support of the School Health Program
- Long-time supporter **Jack Kennedy**, increased his estate commitment to The MetroHealth Foundation
- The estate of **Jeanette Schroeder** made a gift to the MetroHealth Legacy Fund
- **Carol Crowe, MD**, made an estate commitment in support of the Area of Greatest Need.
- **Bob Kenyon** made a first-time gift to establish The Robert G. Kenyon GMP Scholarship Fund. This scholarship will support the training of individuals interested in completing a certification necessary to work in MetroHealth's Vector Lab.



Meera Kondapaneni, MD



Marie Crandall, MD

Nursing

- In late June, the team hosted a retreat to kick off planning for a new [Nursing Strategic Plan](#). Looking at a decades-old photo of MetroHealth nurses, the team reflected on the question, “What will nurses 100 years from now say about us?” The goal? To build a plan rooted in courage, excellence and service.
- Join us in congratulating [Alexandria Pishkula, RN, BSN](#), who recently received the DAISY Award for Extraordinary Nurses for the empathetic and personalized care she provided for a patient and their family. Alexandria started as a nurse intern and just last year joined the nursing team on 9 West at The Glick Center.
- Fifteen of our Nursing colleagues were honored at the Faces of Care celebration of nursing excellence, which is organized by Cleveland Magazine and the Ohio League for Nursing. MetroHealth honorees include [Rochelle Paschal](#), [Judith Szerencsy](#), [Anais Cruz](#), [Tanzie Halsell](#), [Lisa Hunt](#), [Mark Kohler](#), [Leah Wunderle](#), [Cristene Bailey](#), [Allison Colegrove](#), [Tammy Fetterman](#), [Nancy Hernandez](#), [Victoria Moldovan](#), [David Roth](#), [Karen Martinez](#) and [Janet Wirkus](#).
- Congratulations to the [7 East Cardiac Step Down Unit](#) for earning a 2024 silver level Beacon Award for Excellence from The American Association of Critical-Care Nurses (AACN). The Beacon Award for Excellence recognizes units that distinguish themselves by providing high-quality patient care in a healthy work environment.



School of Nursing Class of 1971



Strategic Plan Retreat 2025

Marketing

As we continue to elevate MetroHealth's presence across Northeast Ohio, our advertising strategy has grown into a comprehensive, multi-platform campaign designed to meet our diverse community wherever they are — on their commute, at home, or streaming content on demand.

TV Campaign Relaunch

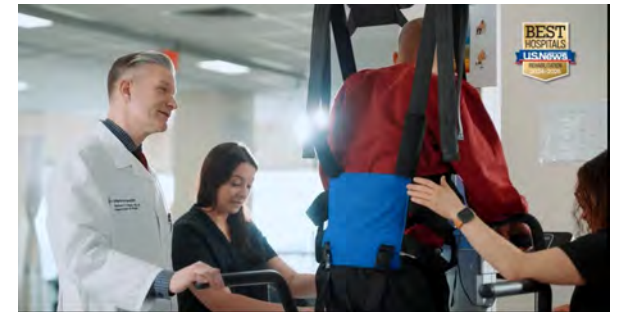
- First commercials in 4 years — airing on broadcast & streaming
- Featuring: Primary Care & Pregnancy Care (English & Spanish), Rehabilitation Institute
- New Spry Senior Series (3 spots) celebrating older adults
- Every ad reflects our compassionate, patient-centered care: **click to view:** [Primary Care](#) / [Primary Care \(Spanish\)](#), [Pregnancy Care](#) / [Pregnancy Care \(Spanish\)](#), [Rehabilitation Institute](#), [Spry Senior Spot 1](#), [Spry Senior Spot 2](#), [Spry Senior Spot 3](#)

Radio & Podcast Outreach

- Partnered with Radio One, a trusted voice in Cleveland's Black and urban communities
- Podcasts: BeWell and Mommy Virtue featuring pregnancy care, primary care and behavioral health experts. Available on any podcast app and here: [Be Well](#) and [Mommy Virtue](#).
- Radio ads: English and Spanish messaging that connects authentically with diverse audiences

Unified Messages

- MetroHealth is more than a provider — we're a partner in community well-being
- Campaigns are inclusive, bilingual, and grounded in real patient experiences
- Reinforcing trust, care, and connection across every platform



Government and Community Relations



Community Relations

- Major festivals including **Juneteenth Freedomfest**, **Pride in the CLE** and **Brecksville Broadview Heights Pride** providing opportunities to engage approximately 50,000 people.
- Presence at 17 community events including **Cleveland Fire Department** Ice Cream Socials, **Cuyahoga County Fatherhood Conference** and **South Haven Senior Fair**.
- CEO introductory meetings with **Jenice Contreras**, Executive Director, Northeast Ohio Hispanic Center for Economic Development and **Michael Baston, Ed.D**, President, Cuyahoga Community College.

Local Government Relations

- CEO introductory meetings with Public Health Leaders **David Margolius, MD**, Director, Cleveland Department of Public Health and **Roderick Harris, DrPH**, Health Commissioner, Cuyahoga County Board of Health and Cleveland City Council President **Blaine Griffin**.
- Meetings with Cleveland Heights Council President **Tony Cuda** and Bedford Mayor **Stan Koci** and City Manager **Mike Mallis**.
- Attendance at community meetings including Cleveland Heights Severance Redevelopment.
- Attendance of Cleveland City Councilman **Richard Starr** and County Councilman **Michael Houser** at the Gun Violence Awareness Event.



Communications



Media Highlights

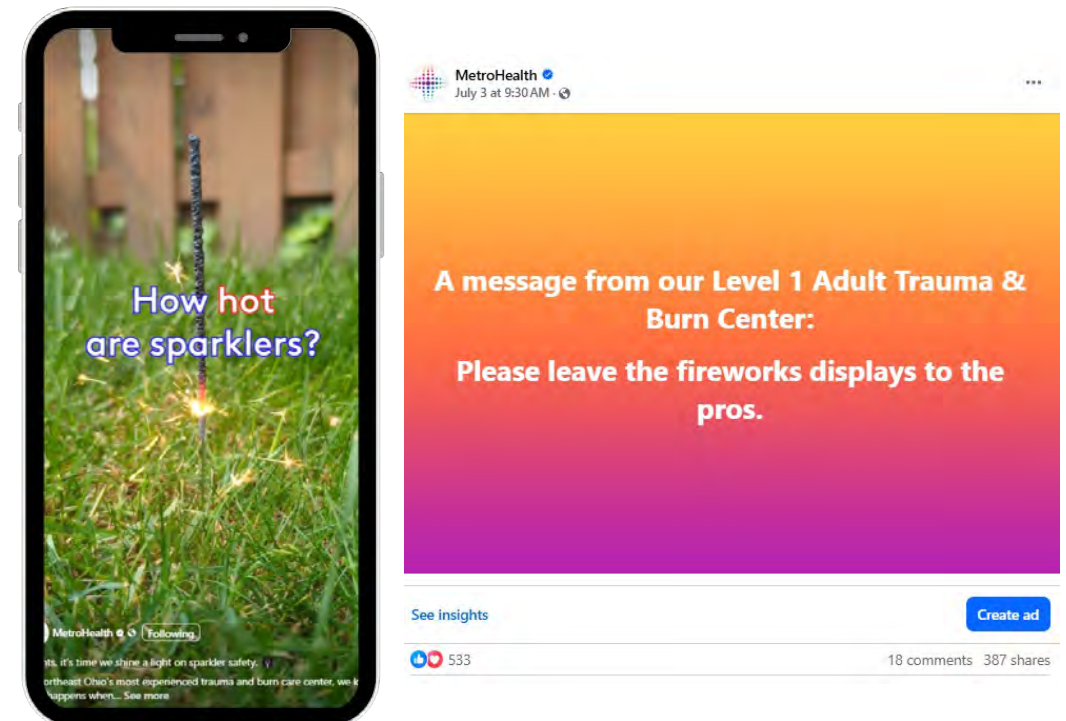
- [MetroHealth outperforms Cleveland Clinic in national ranking for social responsibility](#) – Axios
- MetroHealth featured in Cleveland.com story, "[Lown Institute: Which Northeast Ohio hospitals rank among most socially responsible?](#)"
- [Four Northeast Ohio hospitals make the honor roll for social responsibility](#) – Crain's
- [MetroHealth partners with Cleveland EMS to equip paramedics to give blood transfusions at trauma scenes](#) – WOIO
- [MetroHealth and Cleveland EMS partner to allow blood transfusions at trauma scenes](#) – WKYC
- [Why snoozing your alarm is bad for your health — and how to stop—](#) New York Post (Quotes Dennis Auckley, MD, Director of the Center for Sleep Medicine)
- MetroHealth research featured in Newsweek story, "[Ozempic linked to significant reduction in dementia](#)"

Recent Interviews

- [Cleveland.com/Plain Dealer](#): MetroHealth hosted a PD reporter in the Emergency Department to shadow our caregivers, and Dr. Alexander met with the publication's healthcare reporter to discuss violence against healthcare workers. Stories have yet to publish.

Social Media Spotlight: Summer Safety

- In partnership with Marketing, the Communications team launched a robust Summer Safety social media campaign.
- Fireworks safety was a major focus around the Fourth of July, and the top post had **132,199 impressions**, **2,071 engagements** and **600 shares**.
- **99%** of views were from non-MetroHealth followers.



Awards, Recognition and Other News



- **Kim Anderson-Erisman, PhD**, a Professor in the Department of Physical Medicine and Rehabilitation (PM&R) and the Center for Rehabilitation Research at MetroHealth, was honored by the American Spinal Injury Association (ASIA) on June 2 during its Annual Scientific Meeting in Scottsdale, Arizona as one of four recipients of the 2025 Fellow of ASIA (FASIA) award.
- **Xiaojun Shi, PhD**, received top score in the annual Ohio Cancer Research Pilot Grant competition: \$80,000, two-yr award, start July 1, 2025.
- **Melissa Armstrong-Brine, PhD**, will be honored at the 2025 Autism Speaks Cleveland Chef Gala as the Healthcare Partner Honoree for her dedication to advocating for the autism community in her clinical practice and research.
- Becker's Hospital Review named **Ryan Mezinger, RPh**, Senior Vice President and Chief Pharmacy Officer, among its list of 75 Chief Pharmacy Officers to Know from hospitals and health systems throughout the nation for 2025.
- Hope Heroes, a student-led fundraising campaign at Beachwood High School, contributed \$15,000 to support MetroHealth's **Loving Paws** therapy dog program.
- In June, **31 scholars** from the **Lincoln-West School of Science & Health** graduated. Lincoln-West School of Science & Health opened its doors on MetroHealth's Main Campus in 2016, making it the country's only high school inside a hospital.



Kim Anderson-Erisman, PhD



Xiaojun Shi, PhD



Melissa Armstrong-Brine, PhD



Ryan Mezinger, RPh



ABOUT METROHEALTH

Founded in 1837, MetroHealth is leading the way to a healthier you and a healthier community through service, teaching, discovery, and teamwork. Cuyahoga County's public, safety-net hospital system, MetroHealth meets people where they are, providing care through five hospitals, four emergency departments, and more than 20 health centers and 40 additional sites. Each day, our almost 9,000 employees focus on providing our community with equitable healthcare—through patient-focused research, access to care, and support services—that seeks to eradicate health disparities rooted in systematic barriers. **For more information, visit metrohealth.org**

connect [@metrohealthcle](https://twitter.com/metrohealthcle)

