

# The MetroHealth System Board of Trustees

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## QUALITY, SAFETY AND EXPERIENCE COMMITTEE

**DATE:** Wednesday, May 28, 2025  
**TIME:** 11:00am – 1:00pm  
**PLACE:** MetroHealth Board Room K107 / Via YouTube Stream:  
<https://www.youtube.com/@metrohealthCLE/streams>

### AGENDA

- I. **Approval of Minutes**  
Committee Meeting Minutes of February 26, 2025
- II. **Information Items**
  - A. Patient Experience Story (Video) – *J. Lastic* (5 minutes)
  - B. Improving the Patient Experience – *M. Sullivan* (20 minutes)
  - C. Nursing Annual Quality Review – *Dr. Mori* (20 minutes)
- III. **Executive Session**

Return to Open Meeting