

Wednesday, March 26, 2025

3:00pm - 5:30pm

The MetroHealth System Board Room K-107 or via YouTube Stream

**Board of Trustees** 

Regular Meeting

### **FULL BOARD MEETING**

**DATE:** Wednesday, March 26, 2025

**TIME:** 3:00pm – 5:30pm

PLACE: MetroHealth Board Room (K107) or via YouTube Stream:

https://www.youtube.com/@metrohealthCLE/streams

### **AGENDA**

I. Approval of Minutes

Minutes of March 19, 2025 special meeting of the Board of Trustees

- II. Mission Moment
- III. Committee Reports
  - A. Audit & Compliance Committee S. Dumas
  - B. Human Resources & Compensation Committee J. Corlett
- IV. Consent Agenda
  - A. Resolution for Acceptance of MetroHealth System Annual Audit
  - B. Resolution for Approval of Amendments to Executive Compensation Policy BOT-06 and Ratification of PBVC Plan
  - C. Resolution for Approval of PBVC Achievements for 2024
  - D. Resolution for Approval of PBVC Award to the CEO for 2024
  - E. Resolution for Approval of 2025 System Performance Goals
  - F. Resolution for Approval of PBVC Trigger for 2025
- V. President and CEO's Report C. Alexander-Rager
- VI. Medical Staff Report Dr. Joseph
  - A. Approval of Medical Staff Providers Appointments, Actions and Reappointments for February 2025
  - B. Acceptance of Medical Executive Committee Minutes of February 14, 2025



### VII. Information Items

A. 9<sup>th</sup> Annual Resiliency Run – C. *Nickell* 

### VIII. Other Business

A. Resolution of Appreciation for Maureen Dee

### IX. Executive Session

Return to Open Meeting

### SPECIAL BOARD OF TRUSTEES MEETING

Wednesday, March 19, 2025 1:00pm - 3:00pm Virtual Via Zoom

### **Meeting Minutes**

Trustees: Artis Arnold, III, John Corlett, Dolores (Lola) Garcia (late),

Adam Jacobs, Ph.D., Nancy Mendez, John Moss, Michael

Summers, E. Harry Walker, MD

Staff: Christine Alexander-Rager, MD, Peter Benkowski, Bridget

Barrett, Romona Brazile, Robert (Doug) Bruce, MD, Nabil Chehade, MD, William Dube, Cindy Gallaspie, Derrick

Hollings, William Lewis, MD, Dr. Candy Mori, Allison Poulios,

Tamiyka Rose, James Wellons

Invited Guests: Andy Bechtel (EY), Gabrielle Brown (EY), Joseph Oppong (EY),

Matthew Weiss (EY)

Other Guests: Guests that were not invited by the Board of Trustees are not

listed as they are considered members of the audience and

some were not appropriately identified.

Dr. Walker called the meeting to order at 1:04 pm, in accordance with Section 339.02(K) of the Ohio Revised Code with a quorum present.

(The minutes are written in a format conforming to the printed meeting agenda for the convenience of correlation, recognizing that some of the items were discussed out of sequence.)

### I. Approval of Minutes

Dr. Walker requested for a motion to approve the minutes of the February 26, 2025, regular Board meeting as presented, which was given, seconded, and approved. Dr. Jacobs abstained from voting as he did not attend the previous meeting. RESOLUTION NO. 19675

### II. Executive Session

Dr. Walker asked for a motion to move into executive session to discuss hospital trade secrets as defined in ORC 1333.61. Mr. Moss made a motion and Mr. Corlett seconded. The Board held a roll call vote with all Trustees in attendance voting to



approve the motion to go into executive session for the purposes stated by Dr. Walker. Members of the public were excused. The Board went into executive session to discuss the identified matters at 1:07pm.

### Return to Open Meeting

Following the executive session the meeting reconvened in open session at approximately 2:19 pm and welcomed back the public who remained online.

#### III. Recommendations/Resolutions

A. Approval of the Enterprise Strategic Plan for 2025 - 2030

Dr. Walker thanked the Board for an enlightening discussion regarding the strategic plan discussed in executive session. Dr. Walker mentioned there were a couple of items raised during the discussion that requires additional information that will be sent to the Board but will still proceed with the vote.

With no additional questions or discussion, Dr. Walker asked for a motion on the resolution for the Approval of the Enterprise Strategic Plan for 2025 - 2030, which was given, seconded and the resolution was approved. Dr. Jacobs abstained from the vote. RESOLUTION 19676

There being no further business to bring before the Board, the meeting adjourned at 2:20pm.

NEXT MEETING: Wednesday, March 26, 2025 – 3:00 pm - 5:30 pm

MetroHealth Board Room (K107) or via Zoom

Respectufly submitted,

E. Harry Walker, MD, Chairperson Board of Trustees



# RECOMMENDATION TO THE BOARD OF TRUSTEES OF THE METROHEALTH SYSTEM TO ACCEPT THE 2024 AUDIT REPORT FOR THE SYSTEM'S ANNUAL FINANCIAL STATEMENTS

### **Recommendation**

The Audit and Compliance Committee and Chief Financial Officer recommend that the Board of Trustees ("Board") of The MetroHealth System ("System") accept the audit report for the System's annual financial statements for the year ended December 31, 2024, as prepared and presented by Plante & Moran, PLLC ("Plante Moran").

### **Background**

Pursuant to Chapter 339 of the Ohio Revised Code, the Board is required to provide for an annual audit of the System's financial statements. Pursuant to Chapter 117 of the Ohio Revised Code, the System and the Auditor of State have engaged Plante Moran to conduct such an audit. Plante Moran's audit is conducted in accordance with Generally Accepted Auditing Standards (GAAS), Government Auditing Standards (GAS), the Uniform Guidance, the U.S. Office of Management and Budget's (OMB) Compliance Supplement, and guidance provided in the audit guide titled State and Local Governments issued by American Institute of Certified Public Accountants. The Plante Moran audit team conducted an audit conference with members of the Board of Trustees including members of the Audit and Compliance Committee and discussed Plante Moran's independence, the scope of services performed in connection with the audit, and any findings resulting from the audit.

### Acceptance of the 2024 Audit Report for the System's Annual Financial Statements

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### **RESOLUTION** \_\_\_\_\_

WHEREAS, the Board of Trustees ("<u>Board</u>") of The MetroHealth System ("<u>System</u>")'s independent auditors, Plante & Moran, PLLC ("<u>Plante Moran</u>") have prepared a report detailing the findings of their annual audit of the System's annual financial statements for the year ended December 31, 2024 (the "<u>2024 Audit Report</u>");

WHEREAS, Plante Moran conducted an audit conference with the members of the Board, including members of the Audit and Compliance Committee, regarding the 2024 Audit Report and discussed the conduct and scope of the audit, including the work with the System's management team; and

WHEREAS, the Audit and Compliance Committee and Chief Financial Officer recommend that the Board accept the 2024 Audit Report for the System's annual financial statements as prepared and presented by Plante Moran.

NOW, THEREFORE, BE IT RESOLVED, the Board hereby accepts Plante Moran's 2024 Audit Report for the System's annual financial statements for the year ended December 31, 2024.

ATES:	
NAYS:	
ABSENT:	
ABSTAINED:	

AVEC

DATE:

# RECOMMENDATION FOR THE APPROVAL OF AMENDMENTS TO EXECUTIVE COMPENSATION POLICY BOT-06 AND RATIFICATION OF 2025 PERFORMANCE-BASED VARIABLE COMPENSATION PLAN

### Recommendation

The President and Chief Executive Officer recommends that the Board of Trustees ("<u>Board</u>") approve amendments to Executive Compensation Policy, BOT-06, and ratify the Performance-Based Variable Compensation Plan document for the 2025 plan year to guide The MetroHealth System's ("<u>System</u>") implementation of the Performance-Based Variable Compensation program ("<u>PBVC Program</u>").

### <u>Background</u>

Since 2014, the Board has approved the use of the at-risk compensation program, the PBVC Program, to incentivize leadership performance in achieving System-wide goals critical to the System's mission and operations. Over the course of the past year, the System has worked in conjunction with its national executive compensation consulting firm, Gallagher, to continue to enhance the operations of the PBVC Program.

In accordance with this work, the Board's policy on executive compensation, BOT-06, and the PBVC plan document are reviewed and, as appropriate, updated on an annual basis by the Human Resources and Compensation Committee of the Board.

Exhibit A ("<u>Amended Policy BOT-06</u>") and Exhibit B ("<u>PBVC plan document for the 2025 plan year</u>") reflect the Human Resources and Compensation Committee's recommended updates to these documents.

The Human Resources and Compensation Committee of the Board hereby recommends that the Board approve the proposed amendments to Policy BOT-06 and ratify the proposed PBVC Plan document for the 2025 plan year as presented.

### Approval of Amendments to Executive Compensation Policy BOT-06 and Ratification of 2025 Performance-Based Variable Compensation Plan

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#### **RESOLUTION XXXXX**

WHEREAS, the Board of Trustees ("<u>Board</u>")of The MetroHealth System ("<u>System</u>") has been presented a recommendation for the approval of amendments to the Board's Executive Compensation Policy, BOT-06;

WHEREAS, the Board also has been presented a recommendation to ratify the System's PBVC plan document for the 2025 plan year, which will guide the System in implementing the PBVC Program for eligible leaders other than the President and Chief Executive Officer;

WHEREAS, the Human Resources and Compensation Committee of the Board has reviewed both of these recommendations and the associated written documents, which are attached hereto as Exhibit A ("Amended Policy BOT-06") and Exhibit B ("PBVC plan document for the 2025 plan year"); and

WHEREAS, based on its review, the Human Resources and Compensation Committee of the Board has recommended that the Board approve the proposed amendments to Policy BOT-06 and ratify the proposed PBVC Plan document for the 2025 plan year as presented.

NOW, THEREFORE, BE IT RESOLVED, the System's Board hereby approves amendments to Board Policy BOT-06 for Executive Compensation as reflected in Exhibit A.

BE IT FURTHER RESOLVED, the System's Board hereby ratifies the PBVC Plan document for the 2025 plan year attached as Exhibit B.

AYES:	
NAYS:	
ABSENT:	
ABSTAINED:	
DATE:	March 26, 2025



### **BOARD POLICY**

### **BOT-06 - Executive Compensation**

### **Key Points**

- This policy applies to The MetroHealth System ("MHS").
- The Board of Trustees of MHS ("Board") recognizes the need for MHS to attract and retain effective and committed executives to assist MHS in achieving its goals and providing high quality care in accordance with its mission, while acting in accordance with the laws and standards applicable to MHS.
- This policy sets forth the framework that the Board uses to carry out its fiduciary duties in determining
  appropriate and competitive compensation for the <u>President and Chief Executive Officer ("CEO")</u> and other
  MHS Executives.<sup>1</sup>

### Policy

- 1. The Board, through the Human Resources and Compensation Committee, shall review the CEO's and Executives' Total Ceompensation at least annually. This review shall include actual compensation paid during the prior year as well as any proposed changes to the CEO's future Total Ceompensation, if any.
- 2. To support the Board's fiduciary and statutory duties, MHS shall retain an independent compensation consultant (or consultants) to assist in providing the Board with information regarding comparable CEO and Executive compensation and related terms.
  - 2.1. The independent compensation consultant(s) shall provide a written report(s) to and communicate directly with the Board's Human Resources and& Compensation Committee.

### 3. CEO Compensation

- 3.1. The Board sets <u>T</u>\*otal <u>C</u>eompensation for the CEO that is consistent with other comparable nonprofit and public hospitals and health systems and that reflects fair value for the services that MHS receives from the CEO.
- 3.2. The Board shall approve all **Total Ceompensation** paid to the CEO.
- 3.3. Any changes in the CEO's <u>T</u>total <u>C</u>eompensation outside of the terms of the CEO's employment agreement must be approved by the Board in advance of payment.

### 4. Executive Compensation

- 4.1. In accordance with <u>Board Policy BOT-07 Delegations of Authority</u>, the CEO has the authority to set the wages, <u>salariessalaries</u>, and benefits for other MHS employees, including base salary and <u>other fixed</u>, performance-based, or other incentive compensation.
- 4.2. However, the wages and salaries set by the CEO for Executives must be consistent with compensation provided by comparable nonprofit and public hospitals and health systems.
  - 4.2.1. The CEO must notify the Board if any Executive's <a href="Itotal Ceompensation">Itotal Ceompensation</a> (including maximum available performance-based variable compensation, benefits, and all other compensation) will exceed the 90th percentile of the comparable group and request Board approval in advance. The requirement of <a href="this section 4.2.1">this section 4.2.1</a> for Board approval does not apply to interim Executives who

BOT-06 – Executive Compensation

Owner: Board of Trustees

Effective Date: 3/27/2024 Not Set

Updated: 2/24/2025

Page 1 of 3

Paper copy may not be current; refer to electronic version for official policy.

are employed on a temporary basis (i.e., less than 12 months) to fill an immediate need. In such a situation, the CEO must notify the Board Chair in writing if an interim Executive's total cash compensation will exceed the 90th percentile, but Board approval is not required. The CEO shall report to the Board on all interim Executive hires at least annually.

4.3. The CEO shall report to the Board's Human Resources and Compensation Committee on each Executives' Total Ceompensation, including a report of each Executive's base salary and all other components of compensation, at least annually.

### 5. Performance-Based Variable Compensation (PBVC)

- 5.1. The Board has authorized performance-based variable compensation ("PBVC") to be a component of certain eligible employees' Ttotal Ceompensation with the goal of incentivizing leaders to accomplish goals that promote MHS's mission and operations.
- 5.2. The Board shall approve the amount of PBVC available to the CEO through the CEO's written employment agreement. The CEO may determine the amount of PBVC available to other employees subject to the requirements and limits of this policy.
- 5.3. *Performance Goals*:
  - 5.3.1. The Board will annually establish MHS System performance goals, including the relative weighting between the goals, that which are metric-driven and balanced to achieve short-term and long-term organizational success.
  - 5.3.2. The Board-approved MHSSystem performance goals reflect the PBVC goals for the CEO. The CEO may determine whether to incorporate individual goal performance for other PBVC-eligible employees.
  - 5.3.3. Each established MHS<del>System</del> performance goal will specify achievements at the following levels: threshold (50% achievement); target (100% achievement); and maximum (150% achievement).
    - 5.3.3.1. Achievement between the threshold and maximum limitations will be calculated on a sliding scale.
    - 5.3.3.2. If the level of achievement on any goal is less than the 50% threshold, no PBVC incentive payments will be made for that goal.

### 5.4. PBVC Trigger:

5.4.1. In conjunction with its approval of annual MHSSystem performance goals, the Board will also set a trigger (financial or otherwise) that is a prerequisite for any PBVC payout. If MHS does not meet this baseline trigger, there will be no PBVC payout to any employee, regardless of MHS's achievements with respect to the Board-approved goals or any individual goals.

### 5.5. Award & Payment:

- 5.5.1. Within 30 days of receiving MHS'sthe System's final audited financial statements, the Board shall assess MHS'sthe System's performance relative to each of the approved goals, including the financial trigger, and approve the performance level achieved for each of the approved goals, along with the total performance level achieved across all of the goals.
- 5.5.2. The Board shall review and approve the proposed PBVC award for the CEO, if any, via written resolution.
- 5.6. PBVC Plan:

**Clinical Documentation Integrity Query Escalation** 

Owner: Health Information Management Effective Date: 3/27/2024-Not-Set Updated Date: 2/24/2025

- 5.6.1. The process and parameters for the award of PBVC (including eligibility, timing, etc.) for employees other than the CEO shall be set forth in a written pPlan document that shall be approved by the CEO and consistent with this pPolicy.
- 5.6.2. The <u>written pPlan document</u> shall be reviewed <u>and approved</u> by the Human Resources and Compensation Committee when any material changes are made and at least annually.
- 5.7. The Board reserves the right to review, amend, suspend, and/or terminate PBVC with respect to any or all employees at any time and at its sole discretion.

### **References**

ORC 339.06, 339.07

### **Dates**

Initiated: November 2022; Reviewed/Revised: February 2023, March 2024, March 2025

### **Endnotes**

- <sup>1</sup> <u>"Executives" is are</u>-defined as VP and above. For purposes of in-depth market data and comparisons for <u>the</u> Board's <u>of Trustee</u>-review, <u>however, the term "Executives" is are</u> defined as SVP and above.
- <sup>2</sup> "Total Compensation" is defined as base salary, incentive compensation (including performance-based variable compensation), benefits, and all other compensation.

#### **EXHIBIT B**

### The MetroHealth System Performance\_-Based Variable Compensation Plan

### Article 1 Purpose and Duration

- 1.1 <u>Purpose of the Plan</u>. In addition to salary and benefits, the annual Performance\_-Based Variable Compensation Plan (PBVC or the Plan) is designed to provide at-risk compensation to employees in leadership positions at The MetroHealth System (MetroHealth or the System) who contribute significantly to the success of the System's charitable mission, measured through the achievement of financial, strategic, quality/equity, engagement and retentioninclusion—& diversity, operational, academic, and other System-wide goals. The objective of this Plan is to retain and reward leaders for positive impacts on MetroHealth and its patients, their families, our community, and the furtherance of MetroHealth's mission, vision, and values. This Plan shall apply to all Participants as defined herein, but does not apply to the President and CEO's receipt of PBVC.
- 1.2 <u>Effective Date</u>. This Plan shall be effective the Performance Plan Year beginning January 1, 2025-2024.
- 1.3 <u>Duration of the Plan</u>. The Plan will remain in effect until otherwise amended, canceled, or replaced by the President and CEO of MetroHealth (CEO) or MetroHealth's Board of Trustees.

### Article 2 Definitions

Whenever used in the Plan, the following terms shall have the meanings set forth below:

2.1 "Participant" means an Employee who is eligible to participate in the Plan. Eligibility is limited to MetroHealth's leadership, including <u>Senior</u> Executive Vice Presidents, <u>Executive Vice Presidents</u>. Senior Vice Presidents, Vice Presidents and other leaders as determined and approved by the CEO. This Plan does not apply to the CEO; the CEO's eligibility for and participation in PBVC shall be as determined by the Board.

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- 2.2 "<u>Award</u>" means the at-risk amount earned by a Participant based on achievement of the applicable Performance Goals during the Plan Year, and payable according to the terms and conditions set forth in the Plan.
- 2.3 "Award Notice" means the written notice provided after the end of the Plan Year by the Chief Human Resources Officer (CHRO) to each Participant setting forth the Participant's Award for the Plan Year and the basis for determining such Award.
- 2.4 "<u>Base Salary</u>" means the base salary payable to a Participant during the Plan Year before deductions and taxes, as set forth in MetroHealth's payroll records.
  - 2.5 "Board" means the Board of Trustees of MetroHealth.
- 2.6 "System PBVC Trigger" means the threshold level of MetroHealth's performance, financial or otherwise, that the Board approves for a Plan Year as a condition to be met before any Awards are earned and paid for such Plan Year, as set forth in Board policy.
- 2.7 "<u>Individual PBVC Trigger</u>" means the threshold level of a Participant's annual performance as a condition to be met before any Awards are earned and paid for such Plan Year.
- 2.8 "<u>Committee</u>" means the Human Resources and Compensation Committee of the Board, or such other Committee designated by the Board.
- 2.9 "<u>Disability</u>" means disability as defined in the MetroHealth Group Long-Term Disability Plan at the time at which a determination of Disability is made.
  - 2.10 "Employee" means a person who is employed by MetroHealth.
- 2.11"<u>At-risk Opportunity</u>" means the percentage of Base Salary that MetroHealth plans to pay a Participant if the applicable Performance Goals are achieved during the Plan Year and if the terms and conditions set forth in the Plan or the Award Notice are satisfied.
- 2.12 "<u>Participation Notice</u>" means the written notice provided to each Participant notifying them of their eligibility and/or change in eligibility for PBVC (e.g., a written offer letter).

- 2.13 "<u>Performance Goal</u>" means the level(s) of performance that must be attained during a Plan Year to earn an Award.
  - 2.14 "Plan Year" means the fiscal year, or such other period specified by the Committee.
- 2.15 "<u>Retirement</u>" means a Participant's retirement from the Ohio Public Employees Retirement System (OPERS).
- 2.16 "Weight" means the relative value assigned to each Performance Goal for the purpose of determining the Award earned by each Participant.

### Article 3 Participation and Payment of Awards

3.1 <u>Participation</u>. An eligible Employee will become a Participant in the Plan only upon approval by the CEO. The CEO may add an Employee to the Plan during the Plan Year if the Employee is hired, transferred, or promoted into an eligible position. A Participant's eligibility for PBVC, including the At-risk Amount, any Individual PBVC Trigger and the proportion, if any, of Individual Performance Goals, shall be as set forth in the Participant's then-current Participation Notice.

Selection for participation for a Plan Year means the Participant has the opportunity to receive an Award based on the applicable Performance Goals for that Plan Year, but does not guarantee that the Participant will receive an Award. Selection for participation for a Plan Year does not entitle an Employee to be selected or to participate in any subsequent Plan Year.

- 3.2 <u>Determination of PBVC Triggers</u>. The Board approves a System PBVC Trigger for each Plan Year, in accordance with Board policy. The CEO may also approve an Individual PBVC Trigger for Participants for any given Plan Year.
- 3.3 <u>Determination of Performance Goals</u>. The Board approves System Performance Goals, including the relative Weights of each Performance Goal, for each Plan Year, in accordance with Board policy. The CEO, or their designee, may also approve Individual Performance Goals for Participants for any given Plan Year. Individual Performance Goals shall be approved within 90 days of the start of the Plan Year.

3.4 <u>Determination of Award</u>. If the System PBVC Trigger for the Plan Year is met, the Committee will assess the Organization's performance relative to each of the System Performance Goals for the Plan Year following the end of the Plan Year and within 30 days of receiving the System's final audited financial statements. The Board shall approve the performance level achieved for each of the System Performance Goals and the associated Award levels earned by the CEO, if any.

If applicable, the CEO and the CHRO will assess a Participant's performance relative to any Individual PBVC Trigger and Individual PBVC Goals for the Plan Year based on information provided by the Participant's supervisor and within 60 days following the end of the Plan Year. The CEO shall approve the performance level achieved for Individual Performance Goals, if any, and the associated Award levels earned, if any.

A Participant shall only be eligible to receive an Award if the System PBVC Trigger and any Individual PBVC Trigger has been met.

- 3.5 <u>Payment of Award</u>. The CHRO shall distribute information regarding the performance levels for all applicable (System and Individual) Performance Goals and the associated Awards earned, if any, to each Participant in an Award Notice. MetroHealth shall pay the Awards for a Plan Year within 45 days following the Board's approval of the Award levels associated with the System Performance Goals, subject to the limitations of Section 3.6.
- 3.6 <u>Termination of Employment</u>. If a Participant ceases to be an Employee of MetroHealth prior to an Award payment for a Plan Year, the Participant's eligibility for an Award for the Plan Year will be canceled and the Participant will not be entitled to any Award payment for the Plan Year, unless:
  - 3.6.1 The Participant ceases to be an Employee of MetroHealth prior to Award payment due to death, Disability, Retirement, or active deployment by the US military, in which case the Participant shall be eligible for a prorated Award payment based on the length of their employment during the Plan Year <u>provided the Employee was employed</u> for at least one calendar quarter of the Plan Year and the performance as determined under Section 3.4.; or
  - 3.6.2 The Participant ceases to be an Employee of MetroHealth after December 31st of the Plan Year and prior to Award payment for that Plan Year due to Retirement, in

which case the Participant shall be eligible to receive a full Award payment based on performance as determined under Section 3.4.

- 3.7 <u>Time of Termination of Employment</u>. For purposes of this Article 3, a Participant ceases to be an Employee of MetroHealth on their last day of employment at MetroHealth, notwithstanding any period of continued compensation or other payments provided under an employment agreement, severance plan, or other plan or arrangement with MetroHealth.
- 3.8 <u>Non-transferability</u>. Any Award potentially payable under this Plan may not be sold, transferred, pledged, assigned, or otherwise alienated or hypothecated by a Participant or any other person, voluntarily or involuntarily.

### Article 4

#### Administration

- 4.1 Administration. The Plan will be administered by the CEO and the CHRO.
- 4.2 <u>Authority of the Board</u>. The Board has the authority and discretion to establish the System PBVC Trigger, System Performance Goals, Weights, measures, and associated Awards. The Board retains full authority and discretion to terminate or amend the Plan at any time.
- 4.3 <u>Authority of the CEO</u>. The CEO has the authority and discretion to establish Participant eligibility, any Individual PBVC Trigger, any individual Performance Goals, Weights, measures, and associated individual Awards, and to establish, amend, or waive rules pertaining to the Plan's administration.
- 4.4 <u>Decisions Binding</u>. Subject to the provisions of the Plan, all determinations and decisions made by the CEO or the Board, and all related orders or resolutions of the Board, will be final, conclusive, and binding on all persons, including MetroHealth, Employees, Participants, and their estates and beneficiaries.

### Article 5 Withholding and Offsets

MetroHealth shall deduct and withhold from the Awards any required federal, state, and local income, OPERS and employment tax withholding. MetroHealth also may offset against

an Award payable to a Participant under the Plan any amounts then owing to MetroHealth by such Participant.

### Article 6 Miscellaneous

- 6.1 <u>Employment</u>. Nothing in the Plan shall interfere with or limit in any way the right of MetroHealth to terminate or otherwise change the terms and conditions of any Participant's employment at any time, nor confer upon any Participant any right to continue in the employ of MetroHealth.
- 6.2 <u>Severability</u>. In the event any provision of the Plan is held illegal or invalid for any reason, the illegality or invalidity will not affect the remaining parts of the Plan, and the Plan will be construed and enforced as if the illegal or invalid provision had not been included.
- 6.3 <u>Requirement of the Law</u>. Administration of this Plan and the payment of Awards under the Plan are subject to all applicable laws, rules, and regulations. MetroHealth intends that this Plan not provide for deferred compensation that would be subject to the requirements of Section 409A of the Internal Revenue Code. The Plan shall be interpreted and administered consistent with such intent.
- 6.4 <u>Governing Law</u>. To the extent not preempted by federal law, all questions pertaining to the construction, validity, effect and enforcement of the Plan, and all agreements hereunder,

will be determined in accordance with and governed by the internal, substantive laws of the State of Ohio.

Ву
President and CEO
The MetroHealth System Effective Date

THE METROHEALTH SYSTEM

Reviewed and ratified by the Human Resources and Compensation Committee of MetroHealth's Board of Trustees at a meeting duly held on the \_\_ day of \_\_\_\_\_, 202<u>5</u>4.

# RECOMMENDATION TO THE BOARD OF TRUSTEES OF THE METROHEALTH SYSTEM FOR APPROVAL OF 2024 SYSTEM PERFORMANCE GOALS ACHIEVEMENT RESULTS

### **Recommendation**

The President and Chief Executive Officer ("CEO") recommends that the Board of Trustees ("Board") of The MetroHealth System ("System") accept and approve the 2024 System performance goals achievement results as compared to the 2024 System performance goals, which goals, measures, and metrics were previously approved by the Board.

### **Background**

In 2014, the Board approved an at-risk compensation program, the Performance-Based Variable Compensation program ("PBVC Program"), for certain members of senior leadership with the assistance and advice of Sullivan Cotter, an independent national compensation consulting firm, and at the recommendation of the President and CEO. The System has determined (and recently reaffirmed, through its current national executive compensation consulting firm, Gallagher) that such at-risk compensation programs are customary and usual in the hospital field, with the goal of incentivizing leaders to accomplish goals that promote the System's mission and operations.

The PBVC Program requires the Board to annually establish and approve System performance goals, including the relative weighting between the goals, that are metric-driven and balanced to achieve short-term and long-term organizational success. In January 2024, the Board approved System performance goals for 2024, which reflect the PBVC goals and metrics for the CEO. In conjunction with its approval of annual System performance goals, the PBVC Program requires the Board to also set a trigger (financial or otherwise) that is a prerequisite for any PBVC payout. If MHS does not meet this baseline trigger, there will be no PBVC payout to any employee, regardless of MHS's achievements with respect to the Board-approved goals or any individual goals. In March 2024, the Board approved the financial trigger for the 2024 PBVC Program.

The PBVC Program requires the Board to assess the System's performance relative to each of the approved goals, including the financial trigger, and approve the performance level achieved for each of the approved goals, along with the total performance level achieved across all of the goals after the closing of the System's books and the finalizing of the System's annual audit. The Board is simultaneously being presented with a recommendation to accept the 2024 audit report prepared by Plante & Moran, PLLC. The CEO has reviewed the System's performance for 2024 against the Board approved performance goals and metrics. The System's performance was also subject to a review by the System's Internal Audit Department, which review has been presented to the Human Resources and Compensation Committee of the Board.

Attachment A provides the presentation of the 2024 System performance goals achievement results against the Board-approved System performance goals and metrics.

### Approval of 2024 System Performance Goals Achievement Results

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#### **RESOLUTION XXXXX**

WHEREAS, the Board of Trustees ("<u>Board</u>") of The MetroHealth System ("<u>System</u>") has previously approved the at-risk compensation program, the Performance-Based Variable Compensation program for certain members of leadership ("<u>PBVC Program</u>");

WHEREAS, the Board previously approved System performance goals for 2024 to incentivize performance and a PBVC trigger;

WHEREAS, the System has submitted its performance results and achievements against the previously approved 2024 System performance goals, and such results were subject to a review by the System's Internal Audit Department ("Internal Audit");

WHEREAS, the Human Resources and Compensation Committee of the Board has reviewed the System's performance, including the calculation of the total proposed achievements, as well as Internal Audit's review;

WHEREAS, based on its review of all information provided by management and Internal Audit, the Human Resources and Compensation Committee of the Board has recommended that the Board approve the 2024 System performance goals achievements under the PBVC Program for 2024 with an overall performance and achievement level of XXXX% of target; and

WHEREAS, the Board has been presented a recommendation to approve the 2024 System performance goals achievements under the PBVC Program for 2024, as set forth in Attachment A; and

NOW, THEREFORE, BE IT RESOLVED, the System's Board o hereby approves the 2024 System performance goals achievements under the PBVC Program for 2024 at the performance level of XXX% of target.

BE IT FURTHER RESOLVED, the President and Chief Executive Officer or her designee are
hereby authorized to take necessary actions consistent with this resolution and pursuant to
the terms of the 2024 PBVC Program for all eligible employees other than the President and
Chief Executive Officer.

AYES:	
NAYS:	
ABSENT:	
ABSTAINED:	
DATE:	March 26, 2025

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# RECOMMENDATION TO THE BOARD OF TRUSTEES OF THE METROHEALTH SYSTEM FOR APPROVAL OF 2024 AWARD OF PERFORMANCE-BASED VARIABLE COMPENSATION FOR THE PRESIDENT AND CHIEF EXECUTIVE OFFICER

### **Recommendation**

The Human Resources and Compensation Committee of Board and the Chief Human Resources Officer recommends that the Board of Trustees ("Board") of The MetroHealth System ("System") approve an award of Performance-Based Variable Compensation ("PBVC") for Dr. Christine Alexander-Rager, the President and Chief Executive Officer ("CEO"), based on the terms of Dr. Alexander's Board-approved employment agreement, the terms of Dr. Alexander's employment with the System prior to her engagement as CEO, and the Board's approval of the 2024 System performance goals achievement results.

### **Background**

The Board approved a written employment agreement with the CEO that sets forth, among other things, the terms of the CEO's compensation effective October 8, 2024. Pursuant to the agreement, the CEO is eligible to receive PBVC with a target amount of 35% of the CEO's base salary. Prior to the effective date of the CEO 's employment agreement, the CEO's PBVC target was set at 25% of her base salary while she served as Interim EVP, Chief Physician Executive and Clinical Officer and Acting CEO (from January 18, 2024 through October 8, 2024), and 15% of her base salary while she served as Chairperson of Family Medicine (January 1, 2024 through January 18, 2024).

In 2024, the Board approved System performance goals and metrics to incentivize performance through the PBVC program. In 2025, the System presented its accomplishments against the Board approved System performance goals, which will have been approved by the Board by the time this recommendation is made.

With this foundation, the Chief Human Resources Officer calculated the proposed PBVC award for the CEO based on the terms of the CEO's written agreement, the terms of the CEO's employment with the System prior to her engagement as CEO, and the Board approved System performance goals achievement results for 2024. Based on these calculations, it is recommended that the Board approve an award of PBVC to the CEO for XXX% performance of the base salary target commensurate with the applicable terms of the CEO's employment throughout 2024. This equates to an award of PBVC in the amount of \$XXX.

### Approval of 2024 Award of Performance-Based Variable Compensation for the President and Chief Executive Officer

\*\*\*\*\*

### **RESOLUTION XXXXX**

WHEREAS, the Board of Trustees ("Board") of The MetroHealth System ("System") has previously approved the President and Chief Executive Officer's ("CEO") eligibility to participate in the Performance-Based Variable Compensation program (the "PBVC Program") through a written employment agreement;

WHEREAS, the System has submitted its achievement results against the 2024 System performance goals, which were subject to a review and validation by Internal Audit;

WHEREAS, the Human Resources and Compensation Committee of Board has reviewed the System's 2024 System performance goals achievement results, including the calculation of the total proposed award for the CEO and the terms of the CEO's written employment agreement; and

WHEREAS, based on its review, the Human Resources and Compensation Committee of the Board has recommended that the Board approve an award of PBVC for the CEO in the amount of XXX% of target, which equals an award of \$XXX.

NOW, THEREFORE, BE IT RESOLVED, the System's Board hereby approves the award of PBVC to the President and CEO in the amount of \$XXX for 2024.

BE IT FURTHER RESOLVED, the Chief Human Resources Officer and Chief Financial Officer, or their designees, are hereby authorized to take necessary actions consistent with this resolution.

AYES:
NAYS:
ABSENT:
ABSTAINED:
DATE:

## RECOMMENDATION TO THE BOARD OF TRUSTEES OF THE METROHEALTH SYSTEM FOR APPROVAL OF 2025 SYSTEM PERFORMANCE GOALS

### **Recommendation**

The President and Chief Executive Officer of The MetroHealth System ("System") is recommending that the System's Board of Trustees ("Board") approve the System's performance goals for 2025. These proposed goals have been reviewed by the System's national executive compensation consulting firm, Gallagher, which has confirmed that the goals are appropriate and aligned with industry best standards. The goals embody a balanced approach across the following domains: financial health; strategy and growth; quality/equity, safety, and experience; employee engagement and retention; and academic.

### **Background**

In 2014, the Board approved an at-risk compensation program, the Performance-Based Variable Compensation program ("PBVC Program"), for certain members of senior leadership with the assistance and advice of Sullivan Cotter, an independent national compensation consulting firm, and at the recommendation of the President and Chief Executive Officer. The System has determined (and recently reaffirmed, through its current national executive compensation consulting firm, Gallagher) that such at-risk compensation programs are customary and usual in the hospital field, with the goal of incentivizing leaders to accomplish goals that promote the System's mission and operations.

The PBVC Program requires the Board to annually establish and approve System performance goals, including the relative weighting between the goals, which are metric-driven and balanced to achieve short-term and long-term organizational success.

### Approval of 2025 System Performance Goals

\*\*\*\*\*

### **RESOLUTION XXXXX**

WHEREAS, the Board of Trustees ("<u>Board</u>") of The MetroHealth System ("System") has previously approved an at-risk compensation program, the Performance-Based Variable Compensation program for certain members of leadership ("<u>PBVC Program</u>"); and

WHEREAS, the President and Chief Executive Officer has presented the Board a recommendation for the approval of System performance goals and metrics for the 2025 PBVC Program.

NOW, THEREFORE, BE IT RESOLVED, the System's Board hereby approves the 2025 System performance goals as described in the attachment hereto, to be utilized in connection with the overall compensation methodology. No awards will be paid unless the System achieves the Board approved PBVC trigger.

AYES:	
NAYS:	
ABSENT:	
ABSTAINED:	
DATE:	March 26, 2025

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Exhibit A

# RECOMMENDATION TO THE BOARD OF TRUSTEES OF THE METROHEALTH SYSTEM FOR APPROVAL OF 2025 PERFORMANCEBASED VARIABLE COMPENSATION FINANCIAL TRIGGER

### **Recommendation**

The Human Resources and Compensation Committee of the Board of Trustees ("Board") and President and Chief Executive Officer recommends that the Board approve a financial trigger that The MetroHealth System ("System") must meet or exceed in order for all eligible employees to receive at-risk performance-based variable compensation.

### **Background**

In 2014, the Board approved the PBVC Program for certain members of senior leadership (the "PBVC Program"). Since its inception, the System has been required to meet or exceed a certain financial benchmark in order for any PBVC to be paid to eligible employees (the "Financial Trigger"). In accordance with Board Policy BOT-06, the Board will explicitly approve the Financial Trigger each year.

It is recommended that the Board approve a Financial Trigger for PBVC in 2025 at an Adjusted EBIDA of \$XXX. If the System does not meet the Financial Trigger, then no PBVC will be paid, regardless of the System's accomplishments on the Board-approved System performance goals and metrics.

### Approval of 2025 Performance-Based Variable Compensation Financial Trigger

\*\*\*\*\*

### **RESOLUTION XXXXX**

WHEREAS, the Board of Trustees ("<u>Board</u>") of The MetroHealth System's Policy BOT-06 requires the Board to approve a financial trigger that the System must meet or exceed in order for any performance-based variable compensation to be paid to eligible employees (the "<u>Financial Trigger</u>");

WHEREAS, the Human Resources and Compensation Committee of the Board has reviewed the recommendation for the Financial Trigger for PBVC for 2025; and

WHEREAS, based on its review, the Human Resources and Compensation Committee of the Board has recommended that the Board approve a financial trigger for PBVC at an Adjusted EBIDA of \$XXX for 2025.

NOW, THEREFORE, BE IT RESOLVED, the Board of Trustees of The MetroHealth System hereby approves a PBVC financial trigger, as required pursuant to Board Policy BOT-06, at an Adjusted EBIDA of \$XXX for 2025.

AYES:	
NAYS:	
ABSENT:	
ABSTAINED:	
DATE:	March 26, 2025

### ■ MetroHealth

#### Christine Alexander-Rager, MD

President and CEO The MetroHealth System 2500 MetroHealth Drive Cleveland, Ohio 44109

March 2025

### Report to the Board of Trustees

#### Trustees:

March is Women's History Month, and as we celebrate and honor the contributions of women in our society and throughout history, I want to take a moment to celebrate and honor the immeasurable contributions of women at MetroHealth.

Since our founding in 1837, women have played an oversized role in our survival and our success.

Today, 74% of MetroHealth caregivers are women; 64% of our leaders – managers and above – are women, and 58% of our providers are women.

Serena Williams once said, "Every woman's success should be an inspiration to another. We are strongest when we cheer each other on."

Thank you for joining me in thanking – and cheering on – all of MetroHealth's women.

Here are a few highlights since we last met:

- March 3-7 was Employee Appreciation Week. Our employee engagement team planned and executed a week of activities for MetroHealth caregivers, including chair massages, visits from therapy animals, wellness sessions, Arts in Health activities and much more. I had the pleasure of connecting one-on-one with our caregivers while helping distribute a special gift to our employees. Thank you to everyone who made this week so terrific for our colleagues.
- Earlier this month, we received notification from the Joint Commission that we achieved full accreditation for all three surveys recently conducted at MetroHealth Hospital, Behavioral Health Care and Human Services, and Home Care. This accreditation is valid until December 21, 2027. I want to express my gratitude to everyone who worked to help MetroHealth meet and exceed these important regulatory standards.
- We got word earlier this month that the Department of Physical Medicine and Rehabilitation (PM&R) at The MetroHealth System and Case Western Reserve University again ranks No. 1 in the nation in National Institutes of Health funding among PM&R departments in U.S. medical schools. This is the second time in three years the Department of PM&R earned the top spot.
- I want to express my gratitude to **Natalie Joseph**, **MD**, for stepping in to fill the role of Interim Executive Director of the MetroHealth Cancer Institute. Dr. Joseph is an experienced physician leader with a deep passion for our mission, and she will ensure that we continue to deliver the best possible cancer care to our patients during this leadership transition. Dr. Joseph also serves as President of the Medical Staff, Director of the Division of Surgical Oncology, Director of the Center for Breast Health, and Associate Professor of Surgery at Case Western Reserve University.

#### Christine Alexander-Rager, MD



President and CEO The MetroHealth System 2500 MetroHealth Drive Cleveland, Ohio 44109

- One of my priorities is to keep you and the entire MetroHealth community updated and informed about any events I attend or travel I make. As stewards of our system's resources, MetroHealth leaders must be transparent about where they go, why they are going, and how the trip/event benefits our system, our patients and/or our mission. Here are my updates from the past month:
  - O During the first week of March, I traveled to Washington, DC, with members of our Government Relations team. Together with other hospital leaders from the Front Line Hospital Alliance, we met with lawmakers on Capitol Hill to help them better understand the vital importance of Medicare, Medicaid, the 340B Drug Pricing Program and other federal programs to our patients and to our ability to fulfill our essential role in the community.
  - On March 8, I had the honor of speaking at the annual Richmond Heights Women's Empowerment Luncheon. I urged the women in attendance to reject the stereotypes we hold of ourselves as women and to make sure that we are all caretakers first of our own health and well-being. Thank you to Romona Brazile, Dr. Connie Moreland, Dr. Lynn Milliner, the Rev. Tony Minor and Shalenah Williams for giving up part of their Saturday to join me at the event.
  - o On March 11, I attended the Crain's Cleveland Business Newsmakers of the Year event downtown. It was a good opportunity to meet and connect with community and business leaders.
  - o I participated in two wonderful events for the MetroHealth Foundation this month. On March 12-13, I made a quick trip to Florida to meet with System donors and potential donors. And on March 20, I had participated in the investiture ceremony celebrating **William W. Tse, MD**, as the first chairholder of the MetroHealth Professorship in Research. Congratulations, Dr. Tse!

I want to thank you again for your service to MetroHealth, to our caregivers, our patients and our community.

With deep appreciation,

Christine Alexander-Rager, MD

President and CEO The MetroHealth System



# Report to the Board of Trustees

Christine Alexander-Rager, MD

President and CEO

March 2025

### Financial Health



### January 2025 Financial Update:

- January 2025 had an Earnings Before Interest, Depreciation & Amortization (EBIDA) of \$6.2M which was slightly ahead
  of prior year at \$5.9M but below the budgeted EBIDA by (\$2.5M).
- January discharges, emergency visits and retail pharmacy volumes exceeded budget. However, due to flu season, medical discharges exceeded budget while surgical discharges continued their trend of lagging behind budgeted volumes. Overall, this service mix shift led to below budget inpatient revenue, driving most of the below budgeted EBIDA for the month.
- Total clinic visits were unfavorable for the month, with higher than budget telehealth visits but below budget in person visits.
- Total operating expenses for the month were favorable \$1.0M as Salaries, Wages and Employee benefit costs were favorable \$5.7M. The associated system FTEs were favorable to budget by 6.8%.

### **Continued Focus Areas:**

- MetroWAY Forward Transformation
- Targeted approaches to hiring.
- Contract/premium labor focused mitigation.
- Strategic program expansion and growth.

### The Joint Commission



- The Joint Commission informed us we have met all regulatory requirements and have achieved full hospital accreditation. This accreditation is valid through December 21, 2027.
- The Joint Commission made a five-day unannounced survey in December. This survey occurs every three years.
- All locations (except FQHC sites and Dental) are included in the survey.
- Surveyors ensured we are achieving Joint Commission Standards and CMS Conditions of Participation Standards.



# Expanding Access - Pharmacy



- In late February, our award-winning Pharmacy Services team opened a new retail location at our Brooklyn Health Center.
- The site our 12th retail pharmacy overall is the latest example of how MetroHealth is stepping up to fill the gaps left by the recent closures of three national-chain retail pharmacies in the area.
- More than 55% of patients' new prescriptions are being filled at MetroHealth pharmacies. That's up from just 6% about 10 years ago.
- About 65% of the patients at MetroHealth clinic locations with an on-site pharmacy get their prescriptions filled there.
   And more than 80% of the patients who get their initial prescription filled at MetroHealth return for refills.
- <u>Becker's Hospital Review</u> recently highlighted this work in an interview with Ryan Mezinger, Senior Vice President, Chief Pharmacy Officer.
- Coming in 2026: 24/7 drive-thru pharmacy at our new Outpatient Health Center on Main Campus.



# Research & Teaching



The Department of Physical Medicine and Rehabilitation (PM&R) at The MetroHealth System and Case Western Reserve University (CWRU) ranks No. 1 in the nation in National Institutes of Health (NIH) funding among PM&R departments in U.S. medical schools, according to the recently released rankings from The Blue Ridge Institute for Medical Research.



Kevin Kilgore, PhD, Professor of Orthopedics and PM&R, is ranked #1 in NIH funding among investigators in PM&R Departments in U.S. Medical Schools. In 2024, he was awarded more than \$8 million in NIH funding.



## Human Resources



#### **Employee Engagement**

• National Employee Appreciation Day was celebrated on Friday, March 7. Various activities and services were offered throughout the week in partnership with departments and groups across the organization including Arts in Health, Employee Assistance Program (EAP), Wellness, Volunteer Services, and Employee Business Resource Groups to honor our staff. Employees were thrilled to engage with Dr. Alexander while she passed out Appreciation Day gifts at The Glick Center during lunch hour on Friday.

#### **Talent Acquisition**

- Partnered with Marketing to launch a Search Engine Marketing (SEM) campaign to recruit Radiologic Technologists, including MRI and CT.
- Produced a "Day in the Life" video featuring
  Dining Services, which will be used as a
  recruiting tool. <u>Click here</u> to watch the video or
  scan the QR code.







## MetroHealth Foundation



- 2025 is off to a strong start for the Philanthropy Team

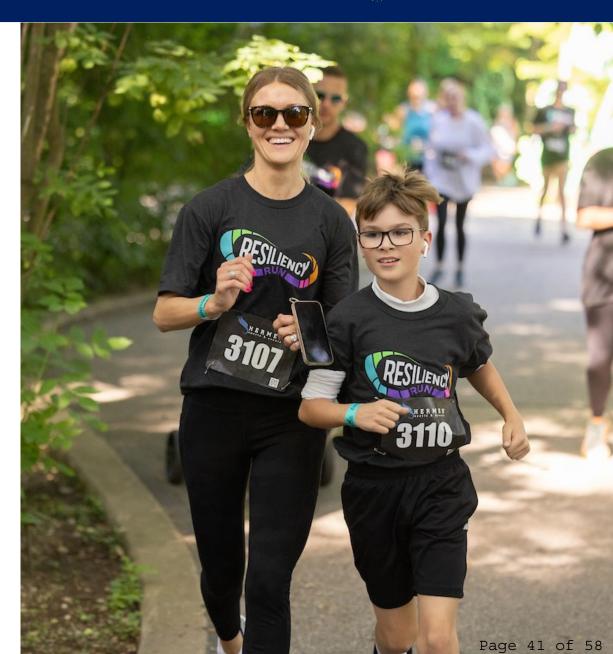
   fundraising is tracking 10% ahead of this time last year.
- has awarded \$500,000 in support of the The Mt. Sinai Health Foundation Nurse-Family Partnership program. Mt. Sinai is a long-standing and valued partner, contributing close to \$2 million to MetroHealth since 2002.
- Experian committed a \$200,000 gift to our School Health Program.
- The American Cancer Society made a \$25,000 transportation gift to support mammogram screenings.
- David Stepnick, MD, Interim Executive Vice President, Chief Physician Executive and Clinical Officer at The MetroHealth System, and Chris Hess, Vice President, Global Public Affairs at Eaton Corporation, were elected to The MetroHealth Foundation Board of Directors.



### MetroHealth Foundation



- The MetroHealth Foundation was hosted by Linda Bluso and Rob Durham at a donor reception in Longboat Key, Florida. Our guests learned more about the critical role MetroHealth plays in our community.
- We are preparing to launch the For All of Us
   Campaign Impact Communications Plan to
   publicly thank donors for their commitment to and
   support of the programs and services that have
   advanced the health and well-being of MetroHealth
   patients.
- To date, close to \$30,000 has been raised for the upcoming MetroHealth Resiliency Run on June 7 at the Cleveland Metroparks Zoo. Funds raised will benefit trauma and burn survivors who come to MetroHealth for critical care needs, as well as other healthcare needs.



### Communications



#### Video Storytelling



#### **Medical Assisting Training Program**

The paid-to-learn program consists of classroom instruction, clinical lab training, hands-on experiential learning in the clinical setting and a guided practicum. Trainees rotate through several MetroHealth primary and specialty care clinics to learn from our experts. Click to watch or scan the QR code.



### Media Highlights

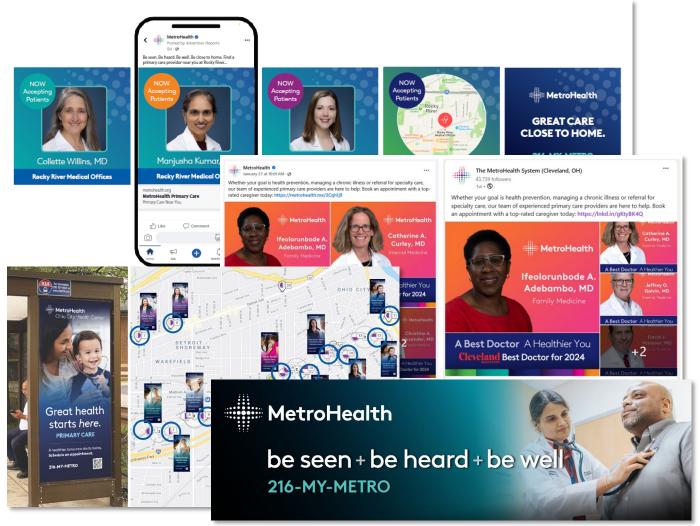
- How MetroHealth is expanding access in a pharmacy desert Becker's Hospital Review
- How MetroHealth is redefining women's role in cardiology Becker's Hospital Review
- MetroHealth CMIO on Enterprise Imaging Integration Overhaul Health System CIO
- MetroHealth mentioned in Cleveland.com story, "Hospitals unite for Rare Disease Day event."
- MetroHealth mentioned in Cleveland Jewish News story, "Students showcase skills at CLC's 'Accelerate' pitch competition."
- MetroHealth mentioned in News-Herald story, "Richmond Heights to host third annual Women's Empowerment Event"

## Marketing – Primary Care Campaign



Marketing and Communications efforts have already launched and will continue throughout the year. Through a mix of owned, earned, and paid media channels, both internally and externally, we will promote the importance of primary care and the availability of primary care in key communities highlighting the exceptional care we offer.

- Paid Media
  - Paid digital advertising campaigns
    - Paid search engine marketing
    - Geotargeted paid social media
  - Outdoor advertising and signage
  - Fox 8 MetroHealth Minute segment in development
  - Broadcast and streaming commercials in development
- Be SimplyWell
  - Virtual Health Talk presented by Alisa Loo, MD
  - Newsletter and blogs
- Targeted Email Outreach
- Updated Web Content
- Internal and External Communications
- Local, regional and national media pitching of providers as clinical experts on a variety of topics



# Awards, Recognition & Other News



- Agnieszka Ardelt, MD, PhD, MBA, FAHA, has been elected as President-elect of the Council of Chairs. She will join Aparna Roy, MD, MPH, MBA, President, and Gregory Heintschel, DDS, MBA, Past President, to form the Council's executive leadership team. Dr. Ardelt – Chair of the Department of Neurology – assumed her position as President-elect on March 1 and will assume the position of President on July 1, 2026.
- Carie M. Twichell, CAA, who has been appointed as Program Director for the Master of Science in Anesthesia Program at the Case Western Reserve University School of Medicine.
- Recent DAISY Award winners include Rosanne Stokes, RN, and Kristen Starling, RN. DAISY Awards recognize nurses who go above and beyond to care for our patients, their colleagues and this community.
- MetroHealth is being honored by the Association of periOperative Registered Nurses (AORN) with the designation as a Center of Excellence in Surgical Safety: Prevention of RSI. MetroHealth is the first hospital in Ohio to earn the recognition, established in early 2022 to highlight hospital systems that have adopted new practices in their continued safe care of the surgical patient.



Agnieszka Ardelt, MD, PhD



Carie M. Twichell, CAA



Rosanne Stokes, RN



Kristen Starling, RN

#### **Appointments**

The following Appointments to the MetroHealth System Medical Staff will be reviewed by the Credentials Committee on February 25, 2025. The appointments will then be reviewed and accepted by the Medical Executive Committee on March 14, 2025.

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Active	•
ACHV	_

Active			
Name	Department	Division	Effective
Govindan Nair, Ragesh, MD	Pediatrics	Neonatology	2/26/2025
Jadwin, Joshua, MD	Radiology		2/26/2025
<u>Associate</u>			
Name	Department	Division	<i>Effective</i>
Crapanzano, Abigail, PA-C	Emergency Medicine		2/26/2025
Farnan, Theresa, PA-C	Emergency Medicine		2/26/2025
Hall, Blaine, APRN-CNP	Geriatric Medicine		2/26/2025
Privileged Non-Member			
Name	Department	Division	<i>Effective</i>
Desai, Shyam, MD	Anesthesiology		2/26/2025
Vettraino, Ivana, MD	OB/GYN	Maternal Fetal Medicine	2/26/2025
Non-Reviewable Clean List Files			
Name	Department	Division	<i>Effective</i>
Aslan, Channdara, PA-C	Family Medicine		2/26/2025
Davis, Jawanner, APRN-CNP	Family Medicine		2/26/2025
Henninger, Heather, PT	PM&Ř		2/26/2025
Loredo, Amber, APRN-CNP	Family Medicine		2/26/2025
Moore, Lindsey, APRN-CNP	Family Medicine		2/26/2025
, <b>,</b> ,	<i>J</i>		

#### **FEBRUARY REAPPOINTMENTS 2025**

Last Name	First Name	Degree	Department	Division
Anderson	John	MD	Radiology	
Boudreau	Monique	PT	Physical Medicine & Rehabilitation	
Brethauer	Pamela	MD	Radiology	
Cooper	Lindsay-Dawn	APRN-CNP	Geriatric Medicine	
Erbayat	Ebru	MD	Neurology	
Hansen	Kristine	PT	Physical Medicine & Rehabilitation	
Hart	Lisa	APRN-CNP	Psychiatry	
Hornack	Katherine	APRN-CNP	Neurology	
Katzenmeyer-White	Crystal	APRN-CNP	Neurology	
Monford Dent	Tyffani	Psy.D.	Psychiatry	
Nasky	Kevin	DO	Psychiatry	
Ove	Roger	MD	Radiation Oncology	
Rivera	Ralph	LISW-S	Psychiatry	Social Work
Shah	Sapna	MD	Medicine	Endocrinology
Song	Jung	APRN-CNS	Medicine	Hematology/Oncology
Vaisberg	llya	APRN-CNP	Emergency Medicine	Life Flight

The following actions to the MetroHealth System Medical Staff will be reviewed by the Credentials Committee on February 25, 2025. The Actions will then be reviewed by the Medical Executive Committee on March 14, 2025.

#### Resignations

Name	Department	Division	End Date
Ashley, Nancy, APRN-CNP	Neurology		2/6/2025-R
Dhaliwal, Japji, APRN-CNP	Geriatric Medicine		2/20/2025-R
Garg, Garima, MD	Psychiatry		2/24/2025-R
Infeld, Michael, MD	Medicine	Pulmonary Medicine	2/3/2025-RT
Prada, Cristian, MD	Anesthesiology		12/31/2024-RT
Randall, Kerry, APRN-CNP	Family Medicine	Express Care	1/23/2025-R
Simenc, Brendan, PA-C	Emergency Medicine		2/6/2025-R
Whitten, Jennifer, LPCC-S	Psychiatry	Social Work	2/6/2025-R
R. Rahman, MD	Surgery	Surgical Oncology	03/07/2025-R
<b>Department Change</b>			
<u>Name</u>	Department From	Department To	End Date
Jacobs, Breana, APRN-CNP	Emergency Medicine	Pediatrics	2/10/2025

CC=Contract Complete, Fellowship Complete

R=Resigned

RL-Relocated

**RT-Retired** 

ET-Employment Terminated

CT-Contract Terminated

# THE METROHEALTH SYSTEM MEC Meetings 2025 WEBEX and In Person February 14, 2025

CHAIRPERSON: Natalie Joseph, MD

CALLED TO ORDER: 7:05 am

ADOURNED: 9:03 am RECORDER: Patricia Gallagher

**Members remote:** Dr. Joseph, Dr. Tagliaferro, Dr. Stepnick, Dr. Wilson, Dr. Ove, Dr. Krishnamurthy, Dr. Heintschel, Dr. Gelles, Dr. Crandall, Dr. Curley, Dr. Kelly, Dr. Milliner, Dr. Ardelt, Dr. Wilber, Dr. Dietz, Dr. Loeffler, Dr. Adebambo, Dr. Collins, Dr. Perzy,

Dr. Baker

Excused Absent: Dr. Emerman

Guests: Jay Koren, Dr. David Kaelber, Jackie Woolnough

**Executive Officers: NA** 

ITEM	TITLE/PRESENTER	RECOMMENDATION/ACTIONS/MISCELLANEOUS COMMENTS	EVALUATION/ FOLLOW-UP
Call to Order	Dr. Joseph		
Minutes of the Previous Meetings	MEC minutes and Credentialing Committee minutes. Minutes were reviewed and approved	MEC Minutes Attachments.zip 01.10.2025 without :	Forward to February BOT
Medical Staff Appointments and Actions	All medical staff appointments and actions of the Medical Staff Credentials committee from January 28, 2025, were carefully reviewed by the Medical Executive Committee and approved.	All appointments were reviewed. List attached  Appointments February Board Report February Reappointments 202	Motion carries to approve. Forward for March BOT

ITEM	TITLE/PRESENTER	RECOMMENDATION/ACTIONS/MISCELLANEOUS COMMENTS	EVALUATION/ FOLLOW-UP
QI Minutes	Approval of January 2025 minutes	Minutes reviewed	Minutes approved
Therapy Plans	<ul> <li>Secukinumb (Consentyx), intravenous plans (new); subcutaneous plans (updated)</li> <li>Ublituximab (Briumvi)</li> </ul>	Plans reviewed	Therapy Plans approved
Protocols	Immunization Protocol	Was not reviewed during meeting, email was distributed for electronic approval	Protocol approved electronically
	Hypoglycemia	Protocol reviewed	Policy approved
Presentation	Electronic Informed Consent by Jay Koren and David Kaelber, MD	Dr. Kaelber covered the process for eConsents. Questions relating to surgery and clinics were raised. Further conversations will be scheduled to address concerns.	Informational
	<ul> <li>Laboratory Test Denials, Jaclyn Woolnough</li> </ul>	Informational	Informational

MEC Chairperson Approval: Natalu Juste





# MetroHealth

9th Annual Resiliency Run Saturday, June 7th, 2025

at the Cleveland Metroparks Zoo









In 2015, MetroHealth's Burn and Trauma leadership established the Resiliency Run to honor both burn and trauma survivors. The inaugural event, held at MetroHealth's Main campus, took two years to plan and prepare. In 2012, to accommodate higher participant volume, staff transitioned the Resiliency Run to the Cleveland Metroparks Zoo.



### **Our Mission**

To foster an event that:

- Showcases the strength and resiliency of our trauma and burn survivors
- Is inclusive for all survivors
- Acknowledges the extraordinary people that provide trauma care from time of injury, through discharge, and beyond
- Celebrates our community







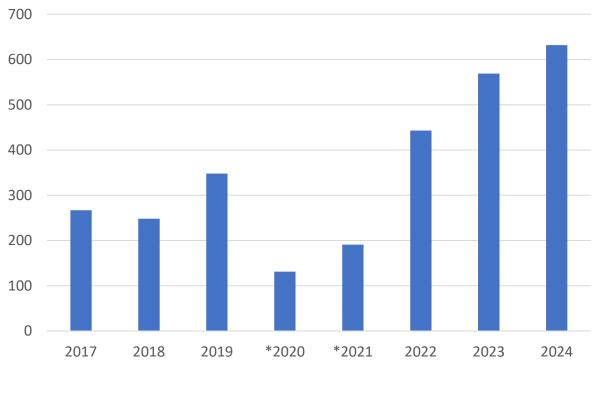








### Participants



#### \*Held virtually

## **Year to Year Comparison**









- Participate with fellow board members, family, and friends
- Volunteer at the event
- Promote the event on social media
- Become a sponsor







# MetroHealth

**Questions?** 





# RESOLUTION OF APPRECIATION FOR MAUREEN DEE

#### **RESOLUTION XXXXX**

WHEREAS, Maureen Dee, joined The MetroHealth System Board of Trustees in 2014 and helped guide Cuyahoga County's public healthcare system through 10 years of innovation and growth to its current status as a national model for how super safety-net hospitals can offer exemplary care and address the myriad non-medical issues that impact the health of the communities they serve, all while remaining financially healthy and sustainable;

WHEREAS, her rich experiences as behavioral health provider and staunch advocate for vulnerable populations helped MetroHealth create, refine and execute groundbreaking initiatives including Medicaid expansion, a \$1 billion campus transformation, the Institute for H.O.P.E., the Lincoln-West School of Science and Health, and the movement toward value-based payments and accountable care organizations;

WHEREAS, her calm, analytical approach to Board leadership, as an active participant in committee work and Chair of the Patient Experience, Community Engagement, Racial Equity, Inclusion & Diversity, Health Equity and Diversity and Audit Compliance Committees, throughout the years, helped MetroHealth navigate many challenges, including the COVID-19 pandemic with its continuing, disruptive impacts on public health and the healthcare industry;

NOW THEREFORE BE IT RESOLVED that the Board of Trustees of The MetroHealth System thanks Maureen Dee for her service as a Trustee and for her commitment to MetroHealth's mission to bring health equity to everyone, regardless of their station in life, and wishes her well in all her future endeavors.