

ExpressCare or Emergency Room?

How to Know Where to Go

When is an injury or health condition serious enough for a call to 911 or a trip to the emergency room? And what's more appropriate for a non-emergency express care visit?

When in doubt, call 216-957-1680. If the MetroExpressCare clinic in question can't accommodate your condition, they will advise you to go the nearest emergency facility.

When to Call 911 or Rush to the ER

Go straight to the nearest ER for life-threatening medical conditions that require immediate attention to prevent death or disability.

Some examples of emergencies are:

- Bleeding that does not stop
- Chest pain
- Difficulty breathing
- Drug or other poisoning
- Loss of consciousness
- Major burns
- Sudden loss of vision or blurred vision
- Symptoms of stroke

When to Opt for Express Care

Express care is needed for conditions that require attention sooner than a normal appointment with your doctor but are NOT life-threatening:

- Allergic reactions (non-life-threatening)
- Animal bites
- Coughs, colds, and sore throats
- Ear infections
- Fever or flu-like symptoms
- Mild asthma
- Minor burns, injuries or cuts that may need repaired
- Rash or other skin irritations or infections
- Sprains and strains

Still not sure? Call 216-957-1680.