Health Opportunity Partnership Empowerment

The Institute for H.O.P.E.™ is a catalyst of change for our health, neighborhoods, economy and future.

From January through March 2020, we screened 3,188 patients for social determinants of health, bringing our total to 8,622.

Food Insecurity

- In Cuyahoga County, 18.6% of residents are food insecure.
- 49% of patients screened were food insecure.
- 82 patients with chronic disease and food insecurity received healthy foods and nutrition education from our Food As Medicine clinic.

In partnership with Hunger Network, 3,085 pounds of food was distributed to approximately 400 patients at four MetroHealth locations.

In partnership with Greater Cleveland Food Bank, over 14,000 pounds of fresh produce was distributed to 349 households, home to almost 1,000 people.

225 patients referred directly to Greater Cleveland Food Bank through on-line referral portal.

COVID-19 Response: 102 deliveries of food and other medical supplies to individuals and families impacted by COVID-19 related quarantine.

Transportation

- 25% of Cleveland residents live in household where there is no vehicle available.
- 9,726 rides to medical appointments provided using the MetroHealth van fleet.
- 28% of patients screened had transportation needs.
- 3,141 rides to medical appointments provided using Lyft.

COVID-19 Response: We conducted 28,412 telehealth visits to keep our patients safe at home, while still providing them with care.

For more information visit metrohealth.org/hope or email InstituteForHOPE@metrohealth.org
**Housing**

Nearly 48% of renter households in Cuyahoga County live in unaffordable housing

27% patients screened had unstable and/or poor-quality housing

CHN Housing Partners served close to 200 people on-site at MetroHealth’s Buckeye Community Resource Center, providing housing stability and utilities assistance services

**COVID-19 Response:** Nearly 800 supply kits were assembled for distribution to persons who were homeless and directed to quarantine in local hotels.

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**Education**

Over 55% of Cleveland residents age 25 and older do not have any education beyond a high school diploma or equivalent (GED)

Our School Health Program provided clinical services at 13 different schools, with a total of 596 individual visits.

**COVID-19 Response:** School Health Program staff coordinated outreach and engagement with student families on health, wellness and educational materials. During school closures, staff were deployed throughout the health system to support our COVID-19 response in a variety of ways.

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**Poverty**

Close to 220,000 people (nearly 1 in 5) in Cuyahoga County live in poverty

45% of patients screened were at risk for financial resource strain

38 patients at risk for financial resource strain were referred to on-site Financial Coaches, as part of our partnership with ESOP (Empowering and Strengthening Ohio’s People)

Our Open Table program launched three new tables bringing our total to 15. Each Table pairs a person in need with a group of volunteers who share their social capital to help transform a life.

**COVID-19 Response:** Supplies to meet the basic needs of patients under quarantine who have no other source of support were delivered to 60 households.

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