

# **Prior Authorization**



### What is Prior Authorization?

Insurance will not pay for some medications without giving them reasons why it is being used. The process of giving the insurance this information is called Prior Authorization (sometimes shortened to Prior Auth or PA)

#### How is it done?

# Using a MetroHealth Specialty Pharmacy:

- It is known right away that the medication needs a PA
- The pharmacy team can send the information right away and skip any problems with getting the message to your doctor

#### Using an outside pharmacy:

- When they try to fill the medication, they will see it needs a PA
- They may relay this information to you or they • may contact your provider
- Sometimes this message does not get to your doctor.
- MH pharmacy will send the PA
- When it is approved, they will let the outside pharmacy know

# What will happen after it is approved? Using a MetroHealth Specialty Pharmacy:

- We will reach out to you and let you know about the approval
- If you have a copay, we will also ask your permission to apply for programs to get the medication at no cost to you

# Using an outside pharmacy:

- You may have to check back with them and have them try to fill the medication
- Depending on your plan, you may still have to pay for a portion of the medication cost
- They may not know about programs that can help with cost

#### connect@metrohealthcle











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14664425 6/24