



The MetroHealth System Financial Assistance Program and Hospital Care Assurance Program Information Sheet

The MetroHealth Systems offers a variety of programs to assist with health care costs. To find out if you qualify, please call our Eligibility Team at **(216) 957-2325**.

The following documentation is required for you and your family:

Photo ID:

- Current Photo ID such as Driver's License, State Issued ID, Permanent Resident Card or Passport

Residency:

- Utility bill or other commercial mail received in your name within the last 60 days
- Signed rental agreement
- Passport or visa for citizens of other countries

Family Members:

- Your birth certificate and those of your minor children
- Adoption documents of minor children
- Marriage certificate or divorce decree

Income:

Documents describing gross income for the past 3-12 months including:

- Current tax return, including W-2s, or proof of non-filing
- Pay stubs from each employer
- Report of gross income and dates of employment from temp agency
- Social Security benefits
- Pensions
- Unemployment income
- Workers Comp income
- Self-employment income
- Rental income
- Letter of support
- Other income

Please Note:

- We can also assist with identifying other medical benefit programs that may be available for you.
- We can assist you with applications for other medical benefit programs.
- All proof of income and residency must be current – within the last 60 days.
- Discounts do not apply to visit co-pays or elective services.

Following the Federal Poverty Guidelines and the Hospital Care Assurance Program Guidelines, The MetroHealth System determines:

- If the proof you provide is acceptable documentation
- If you qualify for a discount
- The level of discount and length of time for the discount