Configure Intune BYOD on iOS

Connect mobile device to WiFi

Open the App Store.
New apps we love

- Redacted — Easily obscure...
  Photo & Video
  $0.99
- RecordBird
  Music
- Enlight Photofox
  (Enlight 2)
  Photo & Video
- Galax with Edu

New games we love

- SIEGE: Titan Wars
- Drop Wizard Tower
- Star Vikings Forever
- Mini Survi
Search for **Intune Company Portal**. Click the link.
Click the Install/Get button.

New users will see Install/Get and not the Cloud.
Once the installation is complete click OPEN.
Microsoft Intune

Work or school account

someone@example.com

Password

Sign in

Can't access your account?
Clicking on the Password field will transfer you to our portal page.

Enter your password and click **Sign in**.
Company Access Setup

We’ll help you set up your device to access the Company Portal, internal apps and other company resources.

**Device Enrollment**

Enrollment lets your company manage your device and gives you access to company resources.

**Device Compliance**

You might need to set a passcode or change your email configuration.

More information about enrolling your device

Skip Setup
Why enroll your device?

*When enrolled, you’ll be able to:*

- Access the company’s network
- Get company apps from the Company Portal
- Remotely reset your phone to factory settings if it is lost or stolen
- Automatically configure your company email account

More about enrolling your device
We care about your privacy.

⚠️ IT admin cannot see this on your device:
- Call and web history
- Location
- Email and text messages
- Contacts
- Passwords
- Calendar
- Camera roll

👩‍💻 IT admin can see this on your device:
- Model
- Serial number
- Operating system
- App names
- Owner
- Device name

Click Continue.
What comes next?

When you tap Enroll, your device will ask you to do the following:

- Install the Management Profile
- Trust the remote management source

For certain corporate devices, you may instead be asked to verify the Serial Number.

If you want to enroll, it’s safe to take these actions.

More about enrolling your device
Click Install.
Enter your passcode.

Enter your passcode:

1  2  3
ABC  DEF

4  5  6
GHI  JKL  MNO

7  8  9
PQRS  TUV  WXYZ

0  Backspace
Click Install.
Click Install.

MOBILE DEVICE MANAGEMENT

Installing this profile will allow the administrator at “https://i.manage.microsoft.com/DeviceGatewayProxy/ioshandler.ashx” to remotely manage your iPhone.

The administrator may collect personal data, add/remove accounts and restrictions, list, install, and manage apps, and remotely erase data on your iPhone.
MOBILE DEVICE MANAGEMENT

Installing this profile will allow the administrator at “https://i.manage.microsoft.com/DeviceGatewayProxy/ioshandler.ashx” to remotely manage your iPhone.

The administrator can add/move, delete, install, erase data or other actions.

**Remote Management**
Do you trust this profile’s source to enroll your iPhone into remote management?

[Cancel]  [Trust]
Profile Installed

Management Profile
The MetroHealth System

Signed by: IOSProfileSigning.manage.microsoft.com

Verified: ✓

Description: Install this profile to get access to your company apps

Contains: Mobile Device Management, Device Identity Certificate

More Details

Click Done.
Click Open.
Select **Personal Device**.
Click **Done**.

Choose the best category for this device

This category helps your IT admin provide access to company resources for this device. After setting this category, you must contact your IT admin to change it.

- MHS Device
- Personal Device

Done
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Company Access Setup Complete

Your device is now ready to access the Company Portal, internal apps and other company resources.

If you have difficulty accessing company resources, contact your IT administrator for assistance.

Click Done.
Please make sure you have the latest iOS install on your device.

Click **Install** on all prompts. This will start the installation of the Office 365 applications.

This can take up to approx. 10-15 mins. If the applications do not install open Company Portal and choose Sync in lower right hand corner.
Open the Outlook Application.
Outlook

A better way to manage your email.

Get Started

View our Privacy Policy
Enter your corporate email address.

Click Add Account.
Enter your password. Click Sign in.

This website only supports the web browser Microsoft Internet Explorer. Please enter your Email Address and Password to sign in!

username@metrohealth.org

Password

Sign in

If you experience any problems signing into this site please contact the service desk at 216-957-3280.
Add Another Account

Would you like to add another account?

Maybe Later  Let's Do It!

If you have a personal account to add click Let's Do It!

Otherwise

Click Maybe Later.
Read through the 3 tip screens using the arrow in the lower right to move to the next tip.
To receive notifications click Turn On.
Click Allow.
Intune Quick Tips

- **Phone Unlock Passcode**
  - Passcode must be enabled.
  - Passcode must be at least 4 numbers long.
  - Passcode must be changed every 90 days.
  - Cannot use your last 5 passcodes.
  - Idle time before device is locked must be set to 5 minutes.
  - Number of failed logins before device will wipe all content and settings is set to 10 times. This is to prevent issues with theft. If the customer forgets their passcode they can call in a ticket to get it reset to avoid the phone being restored to factory settings.

- The Outlook Unlock PIN doesn’t expire
- The Outlook PIN auto locks after 30 mins
- You cannot manually change the Outlook PIN but you can click “Forgot PIN” and reset it
- When opening weblinks from emails you will be directed to the Company Browser and need to log into device using your network credentials and Outlook PIN