

ANNUAL REPORT 2024



The Harold H. Brittingham Memorial Library was founded in 1937 to serve the patient care, research, teaching and administrative needs of MetroHealth staff including physicians, nurses, allied health professionals, fellows, residents, and students enrolled in various educational programs conducted by the hospital.

The Library facility occupies approximately 4,500 square feet of space on the second floor of the Rammelkamp Center for Education & Research.

2024 Statistics





ANNUAL REPORT 2024

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Officers, Directors & Staff 2024

Officers

President David C. Kaelber, M.D., Ph.D., M.P.H.

Vice-President Lisa Ramirez, Ph.D.

Treasurer Christopher R. McHenry, M.D.

Secretary Laura A. Frater, M.L.I.S.

Lifetime Directors Irving Kushner, M.D.

Robert Bilenker, M.D.

Directors (date indicates expiration of term of office)

Term ending 2024

John Chae, M.D.

Megan Flannery, MSN, APRN, CNP
Vidya Krishnan, M.D.

Connie Moreland, M.D.

Lisa Ramirez, Ph.D.

Term ending 2025

David C. Kaelber, M.D. Agnes G. Loeffler, M.D. Raman Marwaha, M.D. Christopher R. McHenry, M.D. Leonard P. Weiss, D.D.S. Term ending 2026 Maureen Dee, M.S.S.A

Dennis M. Super, M.D. J. Daryl Thornton, M.D.

Committees

Finance Committee

Agnes G. Loeffler, M.D., Chair Megan Flannery, MSN, APRN, CNP Laura A. Frater, MLIS Vidya Krishnan, M.D. Christopher R. McHenry, M.D.

Marketing & Communication Committee

Lisa Ramirez, Ph.D., Chair John Campanelli Maureen Dee, M.S.S.A Laura A. Frater, MLIS Trish Gallagher, CPCS, CPMSM Adora Glorioso, MA, MLIS Connie Moreland, M.D. Dennis M. Super, M.D.

Nominating & Liaison Committee

Raman Marwaha, M.D., Chair David C. Kaelber, M.D. Laura A. Frater, M.L.I.S. J. Daryl Thornton, M.D. Leonard P. Weiss, D.D.S.

Library Staff

Chief Librarian, Laura A. Frater, M.L.I.S.

Coordinator of Library Services, Adora Glorioso, M.A., M.L.I.S

Archivist/Coordinator of Library Services, Amanda Johnson, M.S.I.

Contributors: 2023 - 2024 Annual Campaign

Contributions received and deposited 12/12/2023 through 11/24/2024

Dennis	Auckley	, M.D.
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Bruce J. Averbook, M.D.

Robert C. Bahler, M.D.

Jayne A. Barr, M.D.

Jonathan Bass, M.D.

James J Begley, M.D.

Shari Bolen, M.D.

Christopher P. Brandt, M.D.

John M. Brittingham

Susan Brittingham-Gregg, M.D.

Kate Brown

Dan X Cai, M.D.

William E. Cappaert, M.D.

Jeffrey Claridge, M.D.

& Rebecca L Y Claridge

Marc F. Collin, M.D.

& Rita K. Cydulka, M.D.

Neal V. Dawson, M.D.

Hallie DeChant, M.D.

Maureen Dee, M.S.S.A.

Carol Delahunty, M.D.

Elizabeth K. Dreben, Ph.D.

Christine Dziedzina, M.S.L.S.

Ronnie Fass, M.D.

Judith Feingold

Robert S. Finkelhor, M.D.

Richard Fratianne, M.D.

Thomas A. Fuller, M.D.

Ebru K. Gultekin, M.D.

Birgitta L. Herron

Christine Jaworsky, M.D.

Roderick B. Jordon, M.D.

David Kaelber, M.D.

Elizabeth S. Kaufman, M.D.

L. Stephen Kish, M.D.

Vidya Krishnan, M.D.

David M. Kuentz, D.O.

Mary Lou Kumar, M.D.

Diana L. Kunze, Ph.D.

Irving Kushner, M.D.

Roseanne M. Lechner, M.D.

William R. Lewis, M.D.

Agnes G. Loeffler, M.D.

Thomas W. Lukens, M.D.

Paul Manning, D.O.

Michael J. McFarlane, M.D.

Christopher R. McHenry, M.D.

John J. Moore, M.D.

Nelson Mostow, M.D.

Robert D. Needlman, M.D.

Gregory S. Norris, M.D.

Janet M. Poponick, M.D.

James Quilty, M.D.

Jon W. Schrock, M.D.

Michael J. Seidman, M.D.

Stephen C. Somach, M.D.

Dennis M. Super, M.D.

Joseph Tomashefski, Jr., M.D.

Frits van der Kuyp, M.D.

Mary Vargo, M.D.

Natalia Waz, PA-C

Leonard P. Weiss, D.D.S.

Sandra L. Werner, M.D.

John H. Wilber, M.D.

Marc Winkelman, M.D.

The Year in Review

The MetroHealth System

Leadership

The MetroHealth Board of Trustees dismissed President and CEO Airica Steed, Ed.D., MBA, RN, CSSMBB, FACHE, IASSC on August 9, 2024, due to performance issues. Christine Alexander-Rager, MD, was promoted to President and CEO of the MetroHealth System on October 8, 2024. Dr. Alexander-Rager has 27 years of experience working at MetroHealth as a family medicine physician.

The Brittingham Library

Mission Statement:

To facilitate access to and use of information and informational resources to support patient care, research, teaching and administrative needs of the MetroHealth System.

Vision Statement:

The Brittingham Memorial Library will be MetroHealth's flagship resource for high value programming and support of information and informational resources for MetroHealth staff and learners.

Staffing Changes

Jen Wasserman, MLIS resigned as Coordinator Library Services after 7 months of service on January 4, 2024. Amanda Johnson, MSI was hired as Archivist/Coordinator Library Services on July 29, 2024, to oversee the items of historical significance in the MetroHealth archive. A. Johnson has a Master of Science in Information specializing in Digital Archives, Library Science, and Preservation and has experience working in museum archives, university libraries, and healthcare.

MetroHealth Archive

The MetroHealth archive, which was established in 1981, was under the oversight of the Legal Department. In 2023, the historical items contained within the MetroHealth archive was shifted to the Library. Materials are located in two spaces on the ground floor of the Rammelkamp Building (RG10A & RG18), with an additional 450 boxes moved to south campus in 2008. At the beginning of 2024, a modicum of the historical items in the collection were digitized, and what is digitized is not consistent, organized, or accessible. The inventories of the collection were outdated and there was a lack of modern comprehensive policies, thus rendering the contents inaccessible.

This changed in July of 2024 under the guidance of archivist Amanda Johnson. She drafted a comprehensive collection policy reflective of industry best practices to govern the collection and integrate into the current policies of the MetroHealth System and the Library. She worked on plans to digitize the collection, starting with photograph, film, and digital finding aids. She also plans to rehouse the collection and do conservation work to preserve records. Many of the items are not properly stored for long term preservation, especially the photos and film. At the end of 2024, A. Johnson work with the Library Board to plan for an Archives Committee to review policy and prioritize initiatives.

Physical Space

The Brittingham Library reports to Dr. John Chae, the Chief Academic Officer who oversees all academic programs and the physical space of the Library and the archives in the Rammelkamp Building. In 2024, the Brittingham Library and archive maintained its current location. For a floor plan for the Library's current space see <u>page 22</u>.

The Library is committed to expanding its presence into the resident lounge (formerly the Family Resource Center on the 2nd floor of the Glick building) and also into the faculty lounge area in the Outpatient Health Center (formerly the Apex building), to be opened in 2026.



Pictured above is the Harold H. Brittingham Memorial Library.

Meetings and Educational Activities

Committees/Professional Organizations

In 2024, Chief Librarian Laura Frater attended the regularly scheduled meetings of the following:

- Continuing Medical Education Executive Committee
- Virtual Care Patient Engagement, Experience, and Education Committee
- Brittingham Library Nominating and Liaison Committee
- Brittingham Library Marketing and Communication Committee
- Brittingham Library Finance Committee
- Brittingham Library Grant application review Committee

Chief Librarian holds the following professional Association memberships:

- Medical Library Association (MLA)
- Medical Library Association, Midwest Chapter (MCMLA)
- Medical Library Association, Hospital Section
- Medical Library Association of Northeastern Ohio (MLANO)

Library Orientation

The Library staff gave 26 outreach presentations on the electronic resources and services available from the Brittingham Library to the following groups in 2024:

- Anesthesiology
- Baldwin Wallace University-The MetroHealth System (BW-MHMC): Master of Public Health (MPH) Program
- Internal Medicine-Pediatrics
- Medical Assistant Training Program
- Nurse Residency Panel Discussion
- Nursing
- Nutrition, dietetic interns
- Pathology
- Pride Alliance
- Professional Affairs Office, Medical Staff Meeting
- Surgical Oncology

Library Board of Directors

Meetings

The full Brittingham Memorial Library Board met via WebEx video conferencing software on the following days in 2024:

- February 1, 2024
- April 11, 2024
- June 13, 2024
- August 1, 2024
- October 3, 2024
- December 5, 2024

Minutes of the Board meetings are on file in the Library.

The Brittingham Memorial Library Executive Committee met on the following days in 2024:

- January 3, 2024
- March 7, 2024
- May 8, 2024
- July 3, 2024
- September 11, 2024
- November 6, 2024

Election of Officers and Trustees

Officers and Directors were elected at the December 6, 2024, Brittingham Library Board meeting.

Officers for 2024:

President, David C. Kaelber, M.D., Ph.D.

Vice-President, Lisa Ramirez, Ph.D.

Treasurer, Christopher R. McHenry, M.D.

Secretary, Laura A. Frater, M.L.I.S.

Directors elected to serve for term ending 2027:

John Chae, M.D.

Megan Flannery, MSN, APRN, CNP

Vidya Krishnan, M.D.

Connie Moreland, M.D.

Lisa Ramirez, Ph.D.

Committee Activities

Marketing and Communication Committee

Lisa Ramirez, Ph.D. is the chair of the Marketing and Communications Committee, and its members include: John Campanelli; Maureen Dee, M.S.S.A; Laura Frater, MLIS; Trish Gallagher, CPCS, CPMSM; Adora Glorioso, MA, MLIS; Dennis M. Super, M.D. and Connie Moreland, M.D. The Marketing and Communication Committee focused on the Brittingham Library's Oral History project in 2024. The following five oral history interviews were completed with the support of Stephanie Jarvis and John Campanelli:

- Patricia "Patty" Pawlak MSN, RN: Nursing nominee
 - o Director of nursing for critical care
 - o Instrumental in starting the rapid response team, opening the NCCU, and managing the medical ICU during the covid pandemic
- Ginger Marshall: Advocate/diverse health equity nominee
 - Pride Network Administrative Coordinator and co-chair of the MetroHealth Pride Alliance Employee Business Resource Group
 - o Instrumental in the development of Pride Network at MetroHealth
- Peter Greco, M.D.: Research/technology nominee
 - o Department of Clinical Informatics and Internal Medicine
 - o Involved with the implementation of Epic for the MetroHealth System
- Christopher Brandt, M.D.: Clinical program nominee
 - o Former Chair of the Department of Surgery
 - o Highly valued member of MetroHealth's team of clinician educators
- Mary Low Kumar, M.D.: 2014 inductee in the MetroHealth Medical Hall of Honor*
 - o Former director of MetroHealth's Viral Diagnostic Laboratory and former Chair of the Department of Pediatrics
 - o Esteemed educator, researcher, administrator, and expert in viral illnesses, with over 40 years of experience

^{*}The Marketing and Communication committee tried to retrospectively capture Hall of Honor recipients who did not have an oral history interview. Going forward the Medical Hall of Honor recipients will be interviewed around the year they are inducted.

Nominating and Liaison Committee: Nominating Committee

Raman Marwaha, M.D. is the chair of the Nominating and Liaison committee, and its members include: David Kaelber, M.D.; Laura Frater, MLIS; Daryl Thornton, M.D.; and Leonard Weiss, D.D.S. All of the open director positions on the Brittingham Library Board were filled by the end of 2024.

The following directors joined the Brittingham Board in 2024:

April 2024 (Term ending 2024) Cheryl Bradas PhD, APRN

April 2024 (Term ending 2024) Connie Moreland, M.D

October 2024 (Term ending 2024) John Chae, M.D.

December 2024 (Term ending 2026) Cristina Moran, MSN, RN, CCRN, TCRN

December 2024 (Term ending 2026) Victoria Barany Nunez, DDS

The following director resigned from the Brittingham Library Board in 2024:

November 2024 (Term ending 2024) Cheryl Bradas, PhD, APRN

Resident/Fellow Representatives: At the December 2023 meeting, a motion was passed to create a non-voting Resident/Fellow Representative position on the Board with a two-year term. The Resident/Fellow Representative position will consist of one resident and one fellow who should have two years left in their tenure at MetroHealth at the time of their appointment.

For the sake of continuity, the representatives will be staggered during the calendar year to ensure that, in any given year, only one representative is rotating off, while the other continues to be on the Board. Every year the Board will alternate between nominating one representative that is either a resident or fellow. Dr. Marwaha is working to solicit representatives for these two positions by Q1 2025.

Nominating and Liaison Committee: Liaison Committee

Raman Marwaha, M.D. is also chair of the Liaison committee, and its members include: Marina Abramov, Nicole Bernardo, Michael Flint, Kelly Gilhousen, Wesley Lindberg, James Malson, Kimberly Montgomery, Taylor Orvosh, Kathryn Plummer, and Darerian Schueller.

The Liaison Committee was created in early 2022 with the goal to "disseminate information about the Brittingham Memorial Library to constituent services or departments and to provide feedback to the Brittingham Memorial Board, which will aid in the expansion and development of additional meaningful library services."

The committee included members from a broad representation of the MetroHealth System. This included both clinical and non-clinical faculty, trainees, researchers, nursing personnel, technologists, and administrators. The committee met in 2024 and publicized information about the Library's ongoing grant program. The committee is working to solicit new members for 2025.



Pictured above is Stecher Reading Room (R274), located in the Harold H. Brittingham Memorial Library.

Finance Committee

Agnes Loeffler, M.D., Ph.D. is the chair of the Finance Committee and its members include: Christopher McHenry, M.D.; Megan Flannery, MSN, APRN, CNP; Vidya Krishnan, M.D.; and Laura Frater, MLIS. Members of the grant review committee include the following: Agnes Loeffler, M.D., Ph.D., David Kaelber, MD, Dennis Super, MD.; Megan Flannery, MSN, APRN, CNP; Vidya Krishnan, M.D.; and Laura Frater, MLIS.

Library Grant program: The Library's grant program, created in 2022, awarded grants of up to \$5,000 for programs, activities, or the acquisition of educational materials that improve library support of patient care, research, teaching, and administration. The goal is that the Board will fund projects that drive the Library's mission to provide high-value programming and support of information and resources for MetroHealth staff and learners. The following grants were awarded in 2024:

Applicant	Title of Proposal	Amount Awarded
	We're Delirious About Delirium! (Toolkit and Conference	
Cristina Moran	Purchase)	\$4,930.00
Anna Brandt	Making Learning Activities Inclusive & Engaging Through Polling (Purchase 30 Mentimeter Pro Account Licenses)	\$4,860.00
Jill Collins	"Know Your Neighbors: Plants at MetroHealth" Booklets	\$2,383.00
	Impact of Dedicated Resource Nurse Navigation Specialists on Anxiety Severity, Perceptions of Global Health, and Retention Among Nursing Assistants in a Public Metropolitan Healthcare System.	
Michelle Altshuler	(Community Health Worker Certification)	\$5,000.00
Vicki Ingham	ClinMicroNow Access	\$3,588.00
Allysen Shaughnessy	APP Fellowships e-Anatomy IMAIOS Access	\$706.00
Lisa Ramage	Employee Business Resource Group, Monthly Book Club	\$5,000.00
Megan Raleigh	Resiliency Reading Support Program at Correctional Campus	\$3,890.00
	2024 TOTAL GRANT FUNDING AWARDED	\$30,357.00

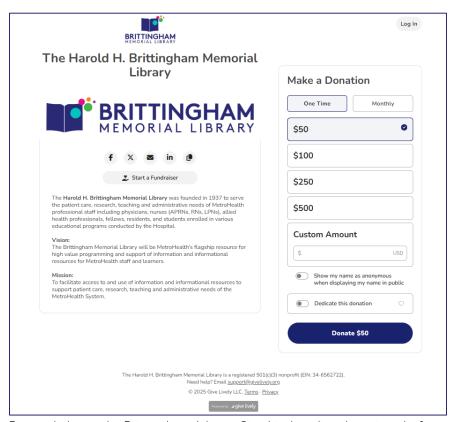
Information about the grant program was posted in stories on the MIV and in the medical staff newsletter. The Library Grant Program was presented at the October 2024 Medical Staff Meeting. Also in October 2024, a section of the Library's MIV page was created with links to information about the grant program, including links to the grant application form, an overview of the program, a list of past grant recipients, and testimonials from past recipients.

Library Tax Reports

The Library tax reports were filed in time to meet the deadline of November 15, 2024. Andrew Henton from Henton and Associates assisted with the preparation of the Library's tax report.

Library Annual Campaign

The Library campaign letter for the 2023-2024 campaign was written, and 1,630 letters were mailed out on December 12, 2023. The Library received \$8,248 from 63 contributions with an average contribution of \$131. Of the contributions received, \$7,600.00 were from checks that were mailed in and \$660.77 were through the Give Lively online donation option, with \$13.21 in Stripe fees.



Pictured above, the Brittingham Library Give Lively online donation platform. https://secure.givelively.org/donate/harold-h-brittingham-memorial-library

Statistical Reports

Database Usage

UpToDate	2022	2023	2024
Total Usage	419,478	453,053	464,644
ClinicalKey*	2022	2023	2024
Content Views	10,052	11,717	10,305
Topic Page Views	929	949	1,239
PDF Downloads	3,857	4,251	3,570
Content Prints	116	54	53
Email Content	5	21	6
Presentation Export/Add	15	22	20
Saved Content Adds/Opens	47	178	79
Books	2,643	3,771	2,564
Journals	6,598	7,049	6,191
Clinical Overviews	528	474	450
Medline	13	21	3
Guidelines	24	31	31
Drugs	75	101	838
Patient Education	57	34	65
Procedure Consult	24	27	33
Clinical Trials	37	77	36
Multimedia	16	91	70
Calculators	N/A	21	12
Drug Class Overviews	N/A	20	12

2022 2023 2024

CINAHL

(Cumulative Index to Nursing & Allied Health Literature)

Searches_Platform*	5,850	6,769	3,810
Total_Item_Investigations*	6,486	7,249	4,614
Total_Item_Requests*	587	844	497
Unique_Item_Investigations*	5,103	5,884	3,848
Unique_Item_Requests*	474	717	413
Unique_Title_Investigations*	184	188	75

^{*}COUNTER R5 Compliant data; platform master report

OvidSP	2022	2023	2024

Searches_Platform*	270	323	163
Total_Item_Investigations	7,371	7,276	6,193
Total_Item_Requests*	6,655	6,161	5,421
Unique_Item_Investigations	5,623	5,519	4,731
Unique_Item_Requests*	5,095	4,604	4,134

^{*}COUNTER Compliant data; platform master report



Pictured left:
Four of the seven computer
workstations are available for
searching the Library databases
and the internet in the back of the
Brittingham Library.

Library Holdings

PRINT BOOK COLLECTION	2022	2023	2024
General	494	496	497
American Heart Association (AHA) Books	68	57	36
Bereavement Book Collection	45	41	41
Management & Leadership Book Collection	301	318	318
Residents Education Preparation Initiative (REPI)	16	22	22
Stecher Book Collection	192	192	192
Lost	-8	-33	-21
Removed from collection	-2,975	0	0
Total on December 31st	1,116	1,106	1,106
TOTAL BOOKS	2022	2023	2024
	1,116	1,106	1,085
BOUND JOURNALS	2022	2023	2024
General	8,472	8,472	8,472
Stecher Journal Collection	413	413	413
TOTAL BOUND JOURNALS	2022	2023	2024
	8,859	8,859	8,859
TOTAL BOOKS & BOUND JOURNALS	2022	2023	2024
	9,975	9,965	9,944

ELECTRONIC JOURNALS	2022	2023	2024	
Library Subscription	139	139	159	
Electronic Journals Through ClinicalKey	826	877	923	
Electronic Journals Through CINAHL	591	745	578	
TOTAL ELECTRONIC JOURNALS	2022	2023	2024	
	1,556	1,761	1,660	
ELECTRONIC BOOKS	2022	2023	2024	

TOTAL ELECTRONIC BOOKS & ELECTRONIC JOURNALS

Electronic Books through ClinicalKey

ELECTRONIC IOLIDNIALS

2022 2023 2024 2,542 2,781 2,714

1,020

1,054

986



Pictured above is the Harold H. Brittingham Memorial Library.

Use of the Library

CIRCULATION	2022	2023	2024
Loans from the Library's Collections	267	201	122
INTERLIBRARY LOANS RECEIVED			
(BORROW)	2022	2023	2024
Total DOCLINE Requested	655	413	651
Filled	617	334	578
Not Filled	38	78	73
INTERLIBRARY LOANS TO OTHER			
LIBRARIES (LEND)	2022	2023	2024
Routed to Lender	77	87	88
Cancelled Before Receipt	1	10	7
Removed for Non-Receipt	8	33	20
Received	68	37	61
Filled	65	17	16
Not Filled	3	20	45
LITERATURE SEARCHES &			
REFERENCE TRANSACTIONS	2022	2023	2024
Total Reference Transactions (includes Librarian Mediated searches, archival research requests, database tutorials, and other requests for			
Information)	724	1091	920
Literature Searches	228	107	154
Archival Requests*			18*
Other requests	496	917	766
*started September 2024			

ITEMS CATALOGED

Total number of items

2022 2023 2024

156 31 0

OUTREACH PRESENTATIONS

Total number of presentations

2022 2023 2024

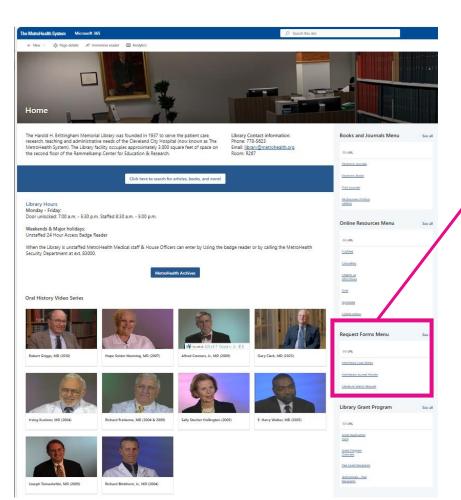
35 25 26

CME APPLICATIONS REVIEWED

Total number of applications reviewed

2022 2023 2024

50 83 63



Interlibrary Loan Books
Interlibrary Journal Articles
Literature Search Request

Pictured left and above: Links to request Interlibrary Loan Journal Articles and Literature Searches are available on the Brittingham Library's MIV page.

Pictured above, The Brittingham Library MIV page.

\$606.56

Financial Reports

KeyBank Checking Account

BALANCE December 6, 2024

BALANCE January 8, 2024		\$21,740.62
CONTRIBUTIONS AND INTEREST Contributions Deposited in Checking Interest from Checking Account	\$7,700 1.56	
TOTAL INCOME		\$7,701.56
EXPENSES Annual Campaign Printing & Mailing Medical Library Assoc. Institutional dues Bank Fees & Charges Tax Preparation Insurance & Indemnification Special Projects Grants	2,430 613 69 800 3,848 4,600 14,522	
TOTAL EXPENSES		(\$26,882)

Vanguard Investment Account 2024

BEGINNING MARKET VALUE

January 31, 2024

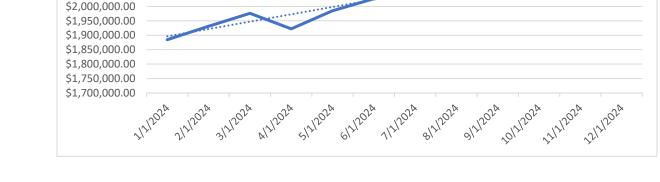
\$1,884,644.52

ENDING MARKET VALUE

December 31, 2024

\$2,250,000.00 \$2,200,000.00 \$2,150,000.00 \$2,100,000.00 \$2,050,000.00 \$2,128,120.09





Vanguard 2024

Comparative Report of Expenditures

BRITTINGHAM LIBRARY ACCOUNT	2022	2023	2024
Décor	810	360	0
Newsletter Printing & Supplies	2,930.00	2,302	2,430
Medical Library Assoc. Institutional Dues	530	745	613
State of Ohio Filing Fees	0	0	0
Bank Service Charges	21	53	69
Insurance & Indemnification	3,403.00	3,430	3,848
Tax Preparation & Filing*	0	1,900	800
Special Projects	2,392.00	3,297	4,600
Grants	952.42	12,547	14,522
Total Library Account	\$11,039	\$24,633	\$26,882

* The 2022 tax preparation & filing invoice was received and paid in 2023

Glossary

TERM	DESCRIPTION
CINAHL	The CINAHL (Cumulative Index to Nursing and Allied Health Literature) database provides references to nursing and allied health literature. It also contains some additional nursing materials not indexed by PubMed. CINAHL provides full text for hundreds of nursing and allied health journals indexed in the CINAHL database.
Circulation	The lending of library materials (books, journals, and other material) to library patrons.
ClinicalKey	ClinicalKey is a clinical search engine from Elsevier that includes full text medical textbooks, medical journals, images, videos, First Consult content and much more.
COUNTER	Launched in March 2002, COUNTER (Counting Online Usage of Networked Electronic Resources) is an international code of practice used to measure the usage data in a consistent way.
COUNTER Searches_Platform	A COUNTER Metric Type used to report searches conducted on a platform. Note: Searches conducted against multiple databases on the platform will only be counted once. https://www.projectcounter.org/appendix-glossary-terms/
COUNTER Total_Items_Investigations	A COUNTER Metric_Type that represents the number of times users accessed the content (i.e., full text) of an item, or information describing that item (i.e., an abstract). This also counts every click where a user downloads the full content of an item (article, table of statistics, etc.) from a database. But, in addition, it counts clicks on other information (abstracts, etc.) and clicks on links to other details like clicks on link resolvers. https://www.projectcounter.org/appendix-glossary-terms/
COUNTER Total_Item_Requests	A COUNTER Metric_Type that represents the number of times users requested the full content (i.e., full text) of an item. Requests may take the form of viewing, downloading, emailing, or printing content, provided such actions can be tracked by the content provider's server. https://www.projectcounter.org/appendix-glossary-terms/
COUNTER Unique_Item_Investigations	A COUNTER Metric Type that represents the number of unique Content Items investigated in a user-session. This counts clicks on information and clicks to download. But again, it only counts one click per item per session. If the user clicks on two pieces of information about the same item in a session (for example), only the first click is counted. https://www.projectcounter.org/appendix-glossary-terms/
COUNTER Unique_Item_Requests	A COUNTER Metric Type that represents the number of unique content items requested in a user-session. Examples of items are articles, book chapters, and multimedia files. This counts clicks to download the full content of an item (article, etc.). However, it only counts one click to download per item per session. If the user downloads the same item two times or more in a session, only the first click is counted. https://www.projectcounter.org/appendix-glossary-terms/

	BRITTINGHAM MEMORIAL LIBRARY ANNUAL REPORT 2024
COUNTER	A COUNTER Metric Type that represents the number of unique titles investigated
Unique_Title_Investigations	in a user-session. Examples of titles are journals and books. This also counts clicks
	to download the full content of a book, but it also counts clicks on information
	about a book or a section of a book. Again, it does not count repeated clicks on
	the same book in the same session. So, if the user clicks to view information on
	Section 1, then clicks to view information on Section 2, and finally clicks to
	download the full content of Section 2, only the first click is counted
	https://www.projectcounter.org/appendix-glossary-terms/
Interlibrary Loan	Interlibrary Loan (ILL) is service in which the Library borrows material (journal
·	articles, books, book chapters, etc.) that are owned/available from a lending
	library or supplies material to another library. Some libraries charge for materials
	while other libraries do not.
Items Cataloged	A unique description of each item in the Library's collection will be provided to
	assist library user in determining what is available in the library and where
	materials are located. The Brittingham Memorial Library currently uses Sydney
	Enterprise for its OPAC (Online Public Access Catalog), and for its cataloging
	management system. Items that are cataloged include but not limited to the
	following: books, study materials, CD-ROMs, and DVDs.
Journal Issues	A count of the print journal issues that were received via mail and recorded in the
Received/Checked-In	Kardex file.
Library Presentations	Upon request, formal Library orientation programs to learn about the Library and
,	how to use it are conducted by the Chief Librarian. These presentations include
	descriptions of Library services and instruction on the databases provided by the
	library (PubMed, OvidSP, CINAHL, ClinicalKey, and UpToDate). Informal tours of
	the Library and database tutorials are given as needed.
OvidSP	The Medline database can be accessed through OVIDSP. This platform also
	provides access to several full text journals.
Photocopies/PDF Articles	Patrons requesting articles that cannot be obtained electronically are copied by
Thotocopies/TDI /titleles	the Library staff and sent as a PDF document via email.
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Searches & Reference	Reference Transactions are information interchanges that require the knowledge,
Transactions	use, recommendations, interpretation, or instruction in the use of information
	resources by a library staff member in order to meet an individual's information
	need(s). Information resources include the following: PubMed, OvidSP, ClinicalKey,
	UpToDate, CINAHL, electronic/print journals, electronic/print books, and the
	internet. Reference transactions cover a wide range of topics or database tutorials
	and typically take anywhere from a few minutes to a few hours to complete. An
	average database search takes about one hour to complete.
UpToDate	UpToDate is specifically designed to answer the clinical questions that arise in
	daily practice and to do so quickly and easily so that it can be used right at the
	point of care. This database also features a drug database/drug interaction
	database, medical Calculators, a "What's New" section, and patient information.

Library Floor Plan

