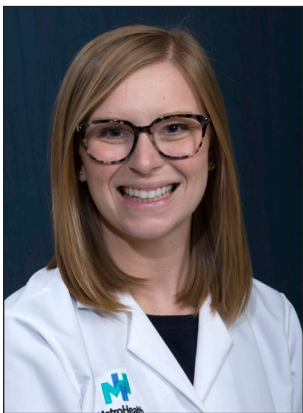




Department of Otolaryngology – Head & Neck Surgery Voice & Swallowing Disorder Speech Pathologists

At MetroHealth, we provide specialized care for patients with voice, swallowing and airway disorders. Patients will find a dedicated team of speech-language pathologists who specialize in voice and swallowing disorders. To schedule an appointment with one of our experts, call 216-778-4414.



Erin Boback, MS, CCC-SLP

Clinical Speech-Language Pathologist

Erin completed her Bachelor of Arts and Sciences in Speech Language Pathology and Audiology at Miami University of Ohio. She graduated from Baldwin Wallace University with a Masters of Science in Communication Sciences and Disorders. She joined MetroHealth in 2019.

Erin's clinical interests include various voice and swallowing disorders. Erin has a strong interest in the area of transgender voice modification to aid in a person's journey to find their inner voice. She also enjoys being a member of the multidisciplinary team for the care of patients with head and neck cancer. In addition to assessing and treating patients with voice and swallow disorders, Erin completes evaluations and therapy with children who have speech and language disorders.



Emily Hornack, MPP, MA, CCC-SLP

Clinical Speech-Language Pathologist

Emily completed a Bachelor of Arts at American University, a Master's degree in Public Policy at the University of Minnesota, and a Master's degree in Speech-Language Pathology at Case Western Reserve University. She joined MetroHealth in 2010.

Her clinical interests include assessment and treatment of adults with voice and swallowing disorders or respiratory problems; rehabilitation of patients with current or a history of head and neck cancer or laryngectomy; rehabilitation of persons with head and neck trauma or complex airway management; pediatric language development; and rehabilitation of persons with neurological disorders such as stroke and brain injury. To schedule an appointment with Emily, please call 216-778-4414.



Doreen Krackenfels Jones, MA, CCC-SLP

Clinical Speech-Language Pathologist

Doreen graduated from Marywood University with a Bachelor of Science degree in Communication Disorders. She graduated from Ohio University with a Master's degree in Speech-Language Pathology. She previously worked with patients with voice and swallowing disorders prior to joining MetroHealth in 2010.

Doreen's clinical interests include voice and swallowing issues, as well as comprehensive care of individuals with a history of head and neck cancer. She also regularly evaluates and treats individuals with neurological disorders such as stroke and brain injury, among others. To schedule an appointment with Doreen, please call 216-778-4414. Department of Otolaryngology – Speech Pathologists | 216.778.4414 | metrohealth.org/otolaryngology



Melissa Volk, MS, CCC-SLP

Clinical Speech-Language Pathologist

Melissa completed a Bachelor of Science degree in Communication Disorders at Bowling Green State University and a Master's degree in Speech-Language Pathology at Bowling Green State University. She joined MetroHealth in 2010.

Her clinical interests include assessment and treatment of voice disorders, swallowing disorders, articulation and speech disorders, rehabilitation of laryngectomy with and without use of surgical prosthetic voice restoration and head and neck cancer rehabilitation. Melissa also works with individuals who have neurological disorders. To schedule an appointment with Melissa please call 216-778-4414.

