

**Department of Otolaryngology – Head & Neck Surgery**  
***Voice & Swallowing Disorder Speech Pathologists***

At MetroHealth, we provide specialized care for patients with voice, swallowing and airway disorders. Patients will find a dedicated team of speech-language pathologists who specialize in voice and swallowing disorders.

**To schedule an appointment with one of our experts, call 216-778-4414.**



**Emily Hornack, MPP, MA, CCC-SLP**  
*Clinical Speech-Language Pathologist*

Emily completed a Bachelor of Arts at American University, a Master's degree in Public Policy at the University of Minnesota, and a Master's degree in Speech-Language Pathology at Case Western Reserve University. She joined MetroHealth in 2010.

Her clinical interests include assessment and treatment of adults with voice and swallowing disorders or respiratory problems; rehabilitation of patients with current or a history of head and neck cancer or laryngectomy; rehabilitation of persons with head and neck trauma or complex airway management; pediatric language development; and rehabilitation of persons with neurological disorders such as stroke and brain injury.

To schedule an appointment with Emily, please call 216-778-4414.



**Doreen Krackenfels Jones, M.A. CCC-SLP**  
*Clinical Speech-Language Pathologist*

Doreen graduated from Marywood University with a Bachelor of Science degree in Communication Disorders. She graduated from Ohio University with a Master's degree in Speech-Language Pathology. She previously worked with patients with voice and swallowing disorders prior to joining MetroHealth in 2010.

Doreen's clinical interests include voice and swallowing issues, as well as comprehensive care of individuals with a history of head and neck cancer. She also regularly evaluates and treats individuals with neurological disorders such as stroke and brain injury, among others.

To schedule an appointment with Doreen, please call 216-778-4414.

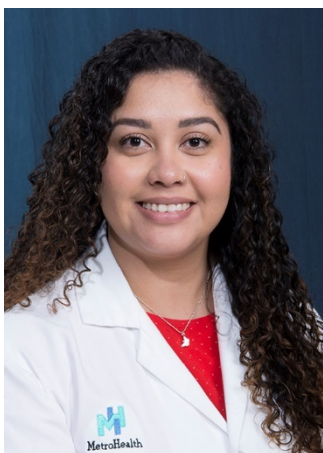


**Anna Lisa Lincoln, M.A., CCC-SLP**  
*Clinical Speech-Language Pathologist*

Lisa completed her Bachelor of Science in Industrial Engineering at Kettering University. 13 years later, she began her second career after earning her Master of Arts in Speech-Language Pathology at Cleveland State University. She joined MetroHealth in 2003.

Her clinical interests include assessment and treatment of neurogenic voice and swallowing disorders as well as management and intervention within the head and neck cancer population. Lisa also has an interest in rehabilitation of cognitive and communication impairments associated with neurological disorders such as stroke and traumatic brain injury. In addition to working with adults, Lisa has developed an interest in early intervention and has worked with children with a variety of speech and language disorders.

To schedule an appointment with Lisa, please call 216-778-4414.



**Nydia (Abi) Mendez, MA, CCC-SLP**  
*Clinical Speech Language Pathologist*

Abi completed a Bachelor of Arts degree in Psychology and Anthropology at Miami University Oxford and a Master's degree in Speech-Language Pathology at Cleveland State University. She joined MetroHealth in 2017.

Her clinical interests include assessment and treatment of voice and swallowing disorders, articulation and speech disorders and rehabilitation of laryngectomy and head and neck cancer patients with a special focus on Spanish-speaking and bilingual populations.

To schedule an appointment with Abi please call 216-778-4414.



**Sue Ann Philippbar, MA, CCC-SLP**  
*Clinical Speech Language Pathologist*

Sue Ann completed a Bachelor of Arts in Communication Disorders at Bowling Green State University and a Master's degree in Speech-Language Pathology at University of Iowa. She has been working at MetroHealth since 1988.

Her clinical interests include assessment and treatment of voice, swallowing, respiratory and speech disorders in adults and children. She also works with individuals who have had head and neck cancer, including those who need post-laryngectomy speech rehabilitation. Additionally, Sue Ann works with individuals who have neurological disorders.

To schedule an appointment with Sue Ann please call 216-778-4414.



**Melissa Volk MS, CCC-SLP**

*Clinical Speech Language Pathologist*

Melissa completed a Bachelor of Science degree in Communication Disorders at Bowling Green State University and a Master's degree in Speech-Language Pathology at Bowling Green State University. She joined MetroHealth in 2010.

Her clinical interests include assessment and treatment of voice disorders, swallowing disorders, articulation and speech disorders, rehabilitation of laryngectomy with and without use of surgical prosthetic voice restoration and head and neck cancer rehabilitation. Melissa also works with individuals who have neurological disorders.

To schedule an appointment with Melissa please call 216-778-4414.