



How to Optimize Your Smartphone for Connectivity

Before your virtual visit check your connectivity (3 bars).

If you can stream video from your phone, you should be able to have video visits with your healthcare provider.

Be sure your battery is charged.

Turn up the volume and turn silent mode off.

Find a private spot with a strong connection with at least 3 bars. Wi-Fi typically provides the best connection so please enable your Wi-Fi.

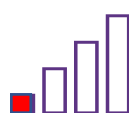
Close apps or tabs that are unnecessary for the visit.



Wi-Fi CONNECTION



DEVICE CONNECTION



BATTERY



VOLUME



NO MULTIPLE
WINDOWS OR APPS

