Telehealth vs. In-Person Visit

How to Choose Care

Your MetroHealth care team is always here for you, whether it's in person or through a telehealth visit. If you're not sure what visit type is best for you, call or MyChart message your provider today.

metrohealth.org/appointments

In-person visit

You should **ALWAYS** see a provider in-person for these concerns:







New or ongoing, undiagnosed issues that require a physical exam, tests and screenings







Reproductive health



Procedures (such as sutures, suture removal, breathing treatment, etc.)

Telehealth visit

You can see a provider through a telehealth (video or telephone) visit for these types of concerns and more:







minor burns, rashes, dry skin/eczema, poison ivy/oak, insect bites athlete's foot, ingrown nails or acne



Cuts that do not require stitches



Joint or back pain/sprains



*Respiratory infections, bronchitis, seasonal or pet allergies



Eve infections,



Chronic disease management (Diabetes, Headaches, High Blood Pressure, High Cholesterol, Weight Management, Smoking Cessation) after you have a treatment plan



Sore throat, sinus infections, stuffy nose or hoarseness



New patients with urgent-type needs, like sore throat. cough and ear pain



Gastrointestinal, such as heartburn, nausea, vomiting or diarrhea

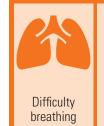


Women's issues, such as urinary tract infections



irritations or pink eye

Go to the Closest ER or Call 911 for the Following Emergencies







Chest pain or pressure



Uncontrolled bleeding



Sudden severe pain



Coughing or vomiting blood



Poisoning



Major injuries, such as broken bones



drooping or weakness in an arm or leg



^{*}If you are exhibiting symptoms of coronavirus/COVID-19, please call 440-59-COVID (440-592-6843) to speak with a clinician who can advise you.