

The MetroHealth System Board of Trustees

QUALITY, SAFETY AND EXPERIENCE COMMITTEE

DATE: Wednesday, January 25, 2023

TIME: 12:00 pm – 1:30 pm

PLACE: MetroHealth Glick Conference Center – Conf. Room A or via Zoom at
<https://us02web.zoom.us/j/81089388270>

AGENDA

- I. **Approval of Minutes**
Committee Meeting Minutes of November 9, 2022

- II. **Information Items**
 - A. Quality, Safety and Experience True North Goals – Joseph Golob, MD
 - B. Patient Story – Jennifer Lastic
 - C. 2022 Patient Experience System Goals and Performance – Maureen Sullivan
 - D. 2022 Quality System Goal Performance – Nicole Rabic
 - E. New Quality Structure and Plan – Joseph Golob, MD

- III. **Executive Session**

Return to Open Meeting

- IV. **Recommendation/Resolution Approvals**
None