## THE METROHEALTH SYSTEM REPORT OF THE PRESIDENT AND CEO TO THE BOARD OF TRUSTEES REGULAR MEETING OF July 22, 2020

#### **Executive**

- Coronavirus & COVID-19 The MetroHealth System has continued to take numerous steps to limit the spread of COVID-19, as well as preserving supplies and bed space.
  - Average Daily Census of COVID Inpatients has ranged between 13-17 in the past week.
  - $\circ$   $\;$  Total COVID hospitalizations since March: 168 ; total deaths: 17  $\;$
  - Conducted over 5,000 Community Tests
  - The Cuyahoga County Jail reached 0 COVID cases for several days.
  - Washable isolation gown process rolled out for all Inpatient units at Main Campus
  - Easing visitation policies during certain hours has been welcomed by patients and families
- The MetroHealth System has been ranked in top 98<sup>th</sup> Percentile of hospitals and health systems, nationally, in inclusivity and community health on the Lown Institute Hospitals Index.
- Healing Begins with Listening, a series of short videos are posted on the MIV. These videos from the staff talk about encounters with racism that have shaped their lives. Inclusion, Diversity and Equity Employee Focus Groups are also being scheduled.
- Melissa Kline, DNP, RN, NEA-BC, Senior Vice President, Patient Care Services and Chief Nursing Officer, is a member of the Leadership Cleveland Class of 2021
- Kevin Kilgore, PhD, staff scientist in the departments of Orthopedics and Physical Medicine and Rehabilitation (PM&R) and Megan Moynahan, MS, Executive Director of the Institute for Functional Restoration at Case Western Reserve University (CWRU) were awarded a two-year, \$998,000 grant from the Ohio Department of Higher Education (ODHE) entitled: "Restoration of Grasp and Reach in Cervical Spinal Cord Injury (SCI) - Study Culmination."
- Britt Nielsen, PsyD, has been named the first recipient of the MetroHealth Psychology Section Award for Excellence in Clinical Innovation & Service.
- Dr. Donald Anthony (co-PI), attending physician in the Division of Rheumatology in the Department of Medicine at The MetroHealth System, and Dr. David Wald (Corresponding PI) of the Department of Pathology at the University Hospitals of Cleveland received a 4-yr, \$1.8 million grant from the Department of Defense (DoD) entitled "Optimizing Natural Killer Cell Therapy for Cancer."
- Sarah Hendrickson, Director of the Community Trauma Institute, and Jennifer Lastic, Manager, Patient-Centered Care, have been selected to participate in the Cleveland Bridge Builders Class of 2021.
- Dr. Donald Anthony (co-PI), attending physician in the Division of Rheumatology in the Department of Medicine at The MetroHealth System, and Dr. David Wald (Corresponding PI) of the Department of Pathology at the University Hospitals of Cleveland received a 4-yr, \$1.8 million grant from the Department of Defense (DoD) entitled "Optimizing Natural Killer Cell Therapy for Cancer."
- The MetroHealth Advanced Practice Provider Council announced grant awards during first quarter. Each of the following projects were awarded up to \$1,000 to support patient-centered projects:
  - o Vitamin D for Inmates: Robert Bell, MS, PA-C
  - o ED Pediatric Comfort Boxes: Suzanne Fortuna, DNP, APRN,-CNS, CNP
  - o Refugee First Aid Kits: Anastasia Loejos, MSN, APRN-CNP
  - o Teen Mother Support: LaVada Tillie, MSN, APRN-CNP
  - o School-based health essestials: John Yousef, MSN, APRN-CNP
- The Mentor location of Lumina Imaging and Diagnostics received its ACR accreditation. Lumina is already innetwork with Medical Mutual and with ACR accreditation, will be in-network with Aetna, Cigna, Anthem and United Healthcare starting in mid-August. Lumina will open its second location in Solon, Ohio in September.

## Chief of Staff

### **Correctional Medicine**

- COVID cases went from a high of 63 in early May to 0 cases in mid-June. Cases continue to be mild and some asymptomatic.
- As the census in the Jail begins to rise with the opening of the courts, Correctional Medicine staff are working with Jail and County Leadership as well as the Judges, to continue to emphasize the importance of keeping the census low, in order to contain and manage COVID and any outbreaks that may occur.

### Department of Public Safety

- Over the July 4<sup>th</sup> weekend, MetroHealth received 14 shooting, 4 stabbing and 2 overdose victims. Visiting crowds were managed without any incidents.
- Since the last report, 4 overdose victims were saved by officer administered Narcan.
- The driver who crashed into the Emergency Department entrance was arrested and the investigation is being conducted by the Cleveland Police Department.

### **Facilities Management**

- Facilities staff have worked diligently to respond to needed work in support of the COVID-19 situation; below is a summary of some of their efforts since the last Board meeting:
  - $\circ$   $\,$  Over 200 "sneeze guards" out of 350 have been installed throughout the System
  - Prepared the Prentiss Center for skilled nursing residents; it re-opened June 14
  - o Readied 6C to open as an Acute Care for the Elderly on July 14
  - o Rebuilding the 3B air handling unit in preparation for occupancy in late July
  - FM staff are working with Infection Prevention to navigate the major engineering changes recommended for dental spaces
- In addition, year to date, the System has experienced over 90 major utilities interruptions including power outages, air conditioning failures, and miscellaneous equipment failures. A number of these events occurred during the week of July 5th due to a string of 90°+ days. Only one floor of one satellite building was adversely impacted when an air conditioning unit failed and could not be revived on one day.
- The FM management team welcomed Paul Bugara, Security Systems Specialist and George Oberg, Manager Facility Compliance, who comes to us from California.

#### **Government Relations**

- Our team continues to track daily briefings from the Statehouse and the White House about the government response to the coronavirus outbreak. Shared summaries with senior leadership and highlighted news especially likely to impact MetroHealth.
- They advocated with members of Congress and the administration on issues including the formula for distributing CARES funds and loan forgiveness for Medicare advance payments.
- GR team successfully secured \$750,000 in re-appropriations funds for the W. 25<sup>th</sup> Street Corridor project, and specifically the Tri-C Access Center.

#### Marketing and Communications

- The Communications team produced "Healing begins with Listening" video series. The videos are being shared on the intranet to encourage other employees to have dialogue on racial equity and inclusion.
- MetroHealth's Media Relations Specialist Dorsena Drakeford is the new voice of the friendly, informationfilled messages patients hear while on hold at MetroHealth.
- Sixteen episodes of MetroHealth's "Prescription for Hope" podcast have been produced and released since mid-March. This season, created once again by MetroHealth's John Campanelli, focused on the coronavirus and how our system is facing it and has garnered nearly 8,000 listens.

- Our COVID response coverage continued with videos by MH Video Storyteller Stephanie Jarvis highlighting <u>A</u> <u>Day Inside the COVID ICU</u>, <u>A Hospital Chaplain in the Time of COVID-19</u> and <u>Preventing a COVID Tragedy at</u> <u>the Cuyahoga County Jail</u>.
- MetroHealth's Marketing Department launched its first virtual health talk May 27 featuring <u>Robert Smith</u>, <u>PhD</u>, Clinical Psychologist and Director of MetroHealth's Medical Staff Assistance Program. The event was conducted by Zoom, and attendees had the opportunity to submit questions in advance. <u>Watch the health</u> <u>talk here</u>.
- The latest issue of SimplyWell went out to patients via email in June. Content highlights included the top reasons to see your doctor, new MyChart features, education about elective surgeries, and much more. Overall, the issue was read by over 48,000 people. Articles are available at <u>metrohealth.org/simplywell</u>.

## **Finance**

- MetroHealth had its Annual Credit Rating Agency meetings with S&P Global and Moody's Investors. Credit analysis reports should be issued by the agencies either in July or August.
- In response to the COVID-19, pandemic funds were made available to eligible providers through the Coronavirus Aid Relief and Economic Security Act (CARES Act). MetroHealth received funding through Medicare Advanced Payments as well as from various pools of the Provider Relief Fund (PRF). These funds will also be subject to year-end audit by RSM as they are considered a Federal Award.
- E&Y has been engaged to assist MetroHealth with obtaining reimbursement of COVID-19 expenses through Federal Emergency Management Agency (FEMA) grant programs. Qualifying expenses include, personal protective equipment, medical supplies, medical equipment, and technology.
- The Enrollment on Wheels RV continued to be utilized by the Medical Assistance Team (MAT), serving the community by providing education and support in mitigating risks related to the Opioid Crisis.
- Revenue Cycle Management provided remote support to MetroHealth providers for COVID-19 screenings and mass lab testing at shelters, group homes, assisted living and skilled nursing facilities. The Health Resources & Services Administration (HRSA) is providing reimbursement for COVID testing and treatment of the uninsured. Over 155 patient cases were reviewed with 109 cases qualified for coverage, the remaining 46 cases are pending Medicaid applications.
- Partnering with the Ohio National Guard for the safety of our community, 1,636 community members received COVID-19 screenings, with 62% uninsured. Review is in process to determine alternative funding sources such as HRSA or Medicaid eligibility for the uninsured.
- Brad Schwartz, Director, Corporate Business Services, has been appointed chairperson of the Northeast Ohio Advisory Board for Special Olympics Ohio.

# Financial Planning & Analysis (FPA) and Enterprise Data Analytics (DORA)

- On June 29<sup>th</sup>, FPA led an extensive management training session focused on financial planning and analytic tools as well as resources available to support business operations.
- A productivity and operational benchmarking initiative, which will provide insights into potential areas of opportunity, as well as access to best practices and advisory support, was launched at the end of June.
- Multiple new and enhanced analytic tools are in development by the Financial Planning & Analysis and Enterprise Analytics (DORA) teams to better support evolving organizational needs. Enhanced daily reporting, telehealth tracking and visualizations to support labor and budget management are nearing completion.

## Internal Audit

• Internal audit updated the MetroHealth risk assessment to evaluate the COVID-19 response and the impact on key business functions. The scope for projects on the internal audit plan has been updated to reflect changes in the risk profile and control environment.

- The internal audit team evaluated their approach to conducting audits and are working with management to increase the use of data analytics to monitor risk and control activities.
- Internal audit, Ethics and Compliance, and Legal developed a framework for an Enterprise Risk Management (ERM) program. A working group was established earlier this year to enhance existing risk management activities.

## Information Systems (IS)

- successfully implemented Epic's Willow Pharmacy Inventory application providing tighter inventory control, automatic medication ordering through a direct interface with wholesalers, better integration with billing, and analytics for inventory assessment.
- Successfully implemented MagView Mammography Information System. This has reduced manual reporting efforts required to meet American College of Radiology standards and Mammography Quality Standards Act, refreshed end of life infrastructure, improved system integration, and optimized workflows.
- Integrated devices and optimized Epic workflows for MetroHealth's Hospital at Home program, which has been awarded a \$914,049 Telehealth Program grant from the Federal Communications Commission.
- Implemented a new multi-factor authentication (MFA) process which enhances MetroHealth's cyber security posture for all employees and associates accessing MetroHealth systems remotely. MFA grants access only after three pieces of evidence are provided to verify users' identities.

## Supply Chain

- MetroHealth has engaged Vizient as a partner for Supply Chain Total Performance Management (TPM), which will improve processes, increase efficiencies and lower costs by addressing the people, process and technology across multiple business lines; not exclusively the Supply Chain. The primary purpose of this effort is to uncover cost reduction opportunities while sustaining or even improving quality and patient outcomes along with satisfaction of our patients, clinicians and employees.
- The Supply Chain Management Team continues to be diligent with Personal Protective Equipment (PPE) procurement in preparation for the upcoming Fall and Flu Season. The System's safety stock levels have been increased to meet minimum stock-on-hand requirements based on MetroHealth peak usage rates.
- Supply Chain, in conjunction with Financial Planning & Analysis and Enterprise Data Analytics has developed planning and analysis tools to enable on-demand data in support of strategic sourcing and procurement.

# COO & CCO Dyad

## Dyad

- Successfully opened our new MetroHealth Ohio City Health center to patients on June 1st.
- A search was launched for a new Chair, Neurology. The search committee is chaired by Dr Sherrie Williams.
- We kicked off our Provider Workforce Planning initiative with assistance from The Chartis Group.
- The Council of Chairs hosted a virtual farewell for Dean Pamela Davis, including a video prepared with personal messages from the Chairs and others.

## Inpatient Operations

- The Acute Care for Elders (ACE) unit opened on July 14 to provide multidisciplinary focused care for geriatric patients admitted to the hospital.
- The Neuro Critical Care Unit will be relocating to 3B at the end of July which will allow for increased capacity based on the growing demand for neuro-intensive care.

## **Emergency Services**

- Brecksville officials and public safety workers recognized MetroHealth Brecksville Health Center's Emergency
  Department for their efforts in fighting Covid-19 and supporting the community. About 40 Brecksville fire
  fighters and police officers along with their vehicles gathered near the ambulance bay to clap and cheer for the
  incoming and outgoing Emergency Department teams.
- Cleveland resident Ricky Smith created a community outreach project called "R A K E" meaning "Random Acts of Kindness Everywhere." He and community members are visiting all Cleveland Emergency Departments with greeting cards and snacks for the staff to let them know that they appreciate their work. He also visits communities throughout the greater Cleveland area to "share" kindness with their residents. He has been a very positive role model for the children and teens by advocating for peace, kindness, and unity.

## **Emergency Preparedness**

- MetroHealth continues to monitor impacts from COVID-19 and continues to participate and support regional and state level initiatives including contributing to a virtual PPE (personal protective equipment) cache in support of skilled nursing facilities that may experience shortages or disruptions. The goal is to prevent community spread from congregate living facilities.
- MetroHealth has received approximately 26 pallets of PPE from the Strategic National Stockpile (SNS) to augment
  our current PPE stores for use by our clinical teams. The SNS includes surgical masks, gowns, gloves and N-95
  respirators. MetroHealth has also received allocations of remdesivir from the stockpile. The SNS is a Federal
  program, currently managed by the CDC to support response efforts during declared disaster situations. There is
  no charge to MetroHealth for SNS supplies.
- A mass-casualty drill was conducted that involved deploying a two-lane tent that allows for decontamination of both ambulatory and non-ambulatory patients. A new location and patient flow was developed in light of our new hospital construction. The drill went well.

## Environmental Services, Logistics, and Textile Care

- Logistics and Environmental Services coordinated efforts with the Operations Team to decommission McCafferty and open Ohio City Health, our new satellite location added to the current ambulatory network.
- Transportation Services were established for patients traveling from their homes to Ohio City Health.
- Environmental Services leadership continues to educate and update their team members on COVID-19 overall cleaning processes.
- Environmental Services initiated the cleaning program for Ohio City Health and its clinics, provided terminal cleaning at the Medina and Rocky River locations for their reopening, and continued to provide in-depth cleaning throughout The MetroHealth System to support the reduction of COVID-19.
- The MetroHealth System has finalized its contract with Paris Linen to outsource the service. Department leadership in conjunction with Human Resources began the process of reassigning the current employees assigned to Laundry to new positions within The MetroHealth System.

## Pathology

 Pathology has performed over 15,000 COVID-19 detection tests, which included MetroHealth System patients and employees, the Cuyahoga County Board of Health and Cleveland Health Department initiatives, The Cuyahoga County Corrections Facility, and the Governor's CCURT (Congregate Care Unified Response Team) Program.

## Pharmacy

• Hospital Pharmacy services have coordinated the use of an investigational medication for the treatment of COVID-19. Through June, 16 patients have received treatment with remdesivir that has been provided by both the drug's manufacturer and the Ohio Department of Health.

- Retail Pharmacy expanded the WIC Program for specialty infant formulas to the Cleveland Heights retail pharmacy, joining the Main Campus Outpatient retail pharmacy as a WIC approved pharmacy location.
- The pediatric antimicrobial stewardship pharmacist noted a 27.8 percent reduction in antibiotic doses administered between Quarter 1 and Quarter 4 2019 in the NICU and newborn nursery. Limiting antibiotics decreases harmful side effects and reduces development of multi-drug resistant bacteria. The pediatric antimicrobial stewardship program is a multidisciplinary effort among pharmacists, providers, and nurses to optimize antibiotic use in our pediatric patients.

### Radiology

- June 1st was the Go Live date for the new Mammography Information System for Breast Imaging. This system provides for easier identification of high risk patients and improves screening for this population.
- Main Campus' Computed Tomography Section achieved ACR's lung cancer screening designation.

#### Patient Access

- Since March 13, 2020 Nurse Triage has taken over 16,200 calls on the dedicated COVID hotline and several thousand more on the non-dedicated triage line through the end of June 2020
- The NSC has assumed the calls and scheduling for Endocrinology, Nephrology, and the Breast Center in the month of June 2020.

#### **Service Lines**

### Adult Health and Wellness

## Behavioral Health:

News:

- Brittany Myers, PhD was interviewed on WCPN on the benefits of telehealth and provider experience of counseling and therapy via telehealth.
- Lisa Ramirez, PhD and Marsheena Murray, PhD were featured at the City Club of Cleveland forum on the topic of mental health in the African American community.

Mental Health:

- Behavioral Health continues to prioritize providing telehealth services with 79% of visits completed via telehealth for the month of June, of which 20% were completed through video telehealth.
- The MetroHealth Autism Assessment Clinic expansion at Parma is under way. Kimberly Bodner, PhD onboarded in June and will be providing autism assessments in Spanish. Leslie Spear PhD will be onboarding in late July. Increase in testing availability will address the growing wait list for autism care.
- Integrated behavioral health continues to expand in the department with the onboarding of Maureen O'Connor, LISW (BCY and BWY) and Yesenia Carpio, LISW (Ohio City).
- The Ohio Department of Mental Health & Addiction Services has invited MetroHealth to be part of the Open Beds Project as one of 20 providers in Ohio and will allow for electronic placement of patients in need of a psychiatric inpatient bed amongst those in the project.

#### Geriatrics:

- Opening of Acute Care for the Elderly inpatient unit 7/14/2020. This unit will provide specialized care for our geriatric medicine patient population (aged 70+), with the goal of safely discharging to home (personal home, independent living or group home).
- The Elisabeth Severence Prentiss Center reopened June 16th. A complete redesign of care with 70 Private skilled nursing and rehabilitation beds.

#### Primary Care:

NEW PROVIDERS:

- 7/6 Welcome Allison Myers MD (FM) to Ohio City Family Medicine and Gordon Square Pride.
- 7/6 Welcome Meghan Fibbi DO (FM) to Broadway Family Medicine, OBC Recovery Resources and Brooklyn Pride.

## STRATEGIES AND TRANFORMATIONS:

- Adult Health continuing to offer virtual visits currently for July at 46.6% Telehealth & 53.4% In-Person.
- All ambulatory sites have opened up as of June 15, 2020, including Medina, Rocky River, and Gordon Square.
- Aging Out Foster Care Appointments are now being offered at Cleveland Heights.
- Vivitrol has rolled out to our MAT hubs at both Broadway and Parma.

## Cancer Care

- Dr. Yiping Wang has been named the Director of Oncology Satellites and Referral Inflow.
- Bingcheng Wang is a Co-Principal Investigator and recipient of a \$3.7M NCI multi-PI grant to study HIV infection and cancer.
- Hematology/Oncology continuity clinics for the Fellowship Program expands to Parma Medical Center beginning July 14th, 2020.

### Neuro-Musculoskeletal

 Kevin Kilgore, PhD, staff scientist in the departments of Orthopedics and Physical Medicine and Rehabilitation (PM&R) at The MetroHealth System (MHS) and Megan Moynahan, MS, Executive Director of the Institute for Functional Restoration at Case Western Reserve University (CWRU) were awarded a two-year, \$998,000 grant from the Ohio Department of Higher Education (ODHE) entitled: "Restoration of Grasp and Reach in Cervical Spinal Cord Injury (SCI) - Study Culmination."

### Specialty Care

- Specialty Care would like to welcome the following providers: Dr. Marissa Edmiston (Cardiology), Dr. Kathir Balakumaran (Cardiology), Dr. Kathryn Nolan (Dermatology), Stephanie Caldwell, NP (Endocrinology), Dr. Gengqing Song (Gastroenterology), Dr. Bhavesh Shah (Gastroenterology), Jeff Weaver, NP (Nephrology), Dr. Chloe Castro (Pulmonary), and Dr. Arvind Suguness (Pulmonary).
- Milana Bogorodskaya, MD has been awarded a \$50,000 grant from the NIH in conjunction with The Center for Reducing Health Care Disparities. The grant provides 1-year pilot funding to promote PrEP education and interest in HIV prevention in the African American population in the MH Broadway Satellite vicinity. Pre-Exposure Prophylaxis (PrEP) is a course of HIV drugs taken by high risk HIV-negative people to prevent Infection. Taking PrEP correctly greatly decreases the risk of getting HIV by 90%.
- Dr. Donald Anthony (co-PI), attending physician in the Division of Rheumatology in the Department of Medicine at The MetroHealth System, and Dr. David Wald (Corresponding PI) of the Department of Pathology at the University Hospitals of Cleveland received a 4-yr, \$1.8 million grant from the Department of Defense (DoD) entitled "Optimizing Natural Killer Cell Therapy for Cancer."

## Women and Children's

- Pediatrics is having a campaign to get children vaccinated. Saturday clinics have been opened.
- We are very happy to share with you the names of our Neonatology Program's Inaugural Annual Excellence in Research and Service Awards for 2020.
  - o Fellow Excellence in Research Award 2020: Juan Guillen-Hernandez
  - o Fellow Excellence in Service Award 2020: Zaineh Aljanini
  - o NNP Excellence in Service Award 2020: Chanel Ondecker
- The Maternal-Fetal Network at Metrohealth will be joining a national NIH study to look at the impact of COVID on pregnant women.
- We welcomed two new genetic counselors that joined the Division of Genetics and Genomics June 1st. Tim Trobenter and Hannah Sigurdson.

### Ambulatory Operations

Brecksville Health Center:

- Staff at the MetroHealth Brecksville Health Center's Emergency Department were recently recognized by Brecksville officials and public safety workers for their efforts in fighting COVID-19 and supporting the community. In early June, 40 Brecksville fire fighters and police officers – along with their vehicles – gathered near the ambulance bay to clap and cheer for the off-going and incoming Emergency Department teams.
   Medical Specialties (Dermatology):
- We have increased our offering of Project Snapshot (skin screening service):
  - o Tuesday 8am to 12pm Main
  - o Thursday 8am to 4pm Main
  - o Friday 1pm to 4pm MBH

### **Office of Patient Experience**

### Arts in Health

- The Department of Arts in Health collaborated with local arts organization Progressive Arts Alliance (PAA) to bring an arts engagement opportunity to 22 children ages 3-16 in the Slavic Village neighborhood. The project resulted in a beautiful new mural/art installation at MetroHealth's Broadway Health Center which was installed on June 19.
- The Department of Arts in Health collaborated with musicians of the Cleveland Orchestra to support their Salute to Healthcare Heros at MetroHealth. From June 15-July 8 the musicians provided 10 concerts at three sites, MetroHealth Medical Center, Main Campus, Parma Medical Center and Cleveland Heights Medical Center.

### **Patient-Centered Care**

• Visitors play a major role in supporting and enhancing the well-being of patients. Changes were made to the Visitation Policy in response to COVID-19. Recently, we have made additional modifications, and have opened up visitation to allow visitors during designated hours.

#### Spiritual Care

- The Spiritual Care Department supported the "Moment of Silence" observances on Friday, June 5, to reflect on healing, justice and unity. The main campus observances were led by Bishop Tony Minor, Chaplain Jim Kulma and Chaplain Mulba Borsay.
- Chaplain Sandie King recently completed the first level of certification with the Academy for Guided Imagery. Her training will be completed next year. This training and skill set will be a compliment to her ongoing spiritual care work in the Burn Unit.

#### **Ethics and Compliance**

- Launched a new electronic system to collect and manage conflict of interest disclosures, CONI
- Provided education to the Audit and Compliance Committee on the Department of Justice revised guidelines, *Evaluation of Corporate Compliance Programs*
- Improved oversight of data loss prevention tools by conducting privacy investigations of flagged emails
- Designing data analytic procedures to facilitate automation of 340B compliance auditing procedures

#### **Nursing**

## • Magnet Site Visit

MetroHealth will have a virtual site visit for our fourth Magnet designation on September 2-4. Four appraisers, who have reviewed our document, will "visit" and meet with Nurses and interdisciplinary teams throughout the organization. After their visit, the appraisers will write and submit their report to the Commission on Magnet Recognition. We should receive results by the end of October/beginning of November.

## • Mamava Pod

A Mamava Pod is arriving in August! This is a private lactation space for breastfeeding, or pumping, mothers and babies. It was purchased through Think Tank funds from the Mother Nurture project and will be located on the first floor of the Outpatient Pavilion (but can be moved if needed).

• Nurse Family Partnership Graduates Second Cohort

The Nurse Family Partnership, which has been at MetroHealth since January of 2017, graduated its second cohort. The participants-both families and nurses-shared how much the program has to them and what they have learned from it in a video that can be found at <u>https://www.wevideo.com/view/1738822713</u> It is about 15 minutes long but well worth the time!

### Foundation and System Philanthropy

- MetroHealth's For All of Us \$100 million campaign is moving forward, with \$44.8 million of the \$53.9 million committed to program and endowment and \$9.03 million committed to capital.
- Dr. Joan Papp, Director of the Office of Opioid Safety, has received two grant awards from the Ohio Department of Mental Health and Addiction Services. A grant of more than \$96,000 will be used to provide technical assistance on delivering Medication Assisted Treatment (MAT) in the Emergency Department to hospitals across Ohio. And a nearly \$33,000 grant will support a nurse practitioner in the ED to provide MAT to patients with substance use disorder. Both grants were secured by our Foundation Giving team.
- MetroHealth Foundation Board member, Chuck Gile and his wife, Georgia, made a gift of nearly \$60,000 to complete the new Gile Family Garden at the Old Brooklyn campus. Chuck and his family have contributed nearly \$120,000 to this project.
- The Jack, Joseph and Morton Mandel Foundation, through one of the foundation's affiliated funds, contributed \$250,000 to support MetroHealth's COVID-19 hotline.
- The Saint Luke's Foundation has given \$10,000 to MetroHealth's Institute for H.O.P.E.™ (Health, Opportunity, Partnership and Empowerment), in honor of the foundation's former president, Anne Goodman.
- Thank you to Maloney + Novotny, Clearstead Advisors, KeyBank and Tucker Ellis, LLP for redirecting their sponsorship support of GALA2020 to the Building for the Future Fund. This has resulted in nearly \$100,000 in support for this Fund.
- We have submitted a \$250,000 request to the David and Jacquie Clark Family Fund to support the creation of a space to serve sensory-challenged inpatients and outpatients, particularly those served by the MetroHealth Autism Assessment Clinic (MAAC). The sensory room would be located on the inpatient pediatric floor in the new hospital building, accessible to all patients with sensory and other special needs.
- The MetroHealth Foundation has welcome George Sullivan, Chief Executive Officer of Equity Trust to its Board of Directors. Prior to joining Equity Trust, George served as the Executive Vice President and Global Head of State for State Street Corp. in Boston.