

**THE METROHEALTH SYSTEM
BOARD OF TRUSTEES
JOINT MEETING
QUALITY & SAFETY AND PATIENT EXPERIENCE**

DATE: May 13, 2020

TIME: 12:00 p.m.

PLACE: MetroHealth Medical Center
Business Services Building
Board Room K107

AGENDA

I. Approval of minutes of the joint meeting of the Quality & Safety and Patient Experience Committees – February 12, 2020

II. INFORMATINAL ITEMS

A. Safety Event Reporting	Stacey Booker
B. Patient Story	Seona Goerndt
C. Quality/Safety YTD Performance	Matthew Kaufmann
D. Experience YTD Performance	Seona Goerndt
E. Telehealth Experience	Becky Moldaver
F. Mask Reprocessing	Matthew Kaufmann
G. Mobile Team/Drive Through Testing	Matthew Kaufmann

III. NON-CONSENT/ACTION ITEMS

None

IV. CONSENT ITEMS

None