

**THE METROHEALTH SYSTEM
BOARD OF TRUSTEES
REGULAR JOINT MEETING
QUALITY & SAFETY
PATIENT EXPERIENCE**

DATE: May 8, 2019

TIME: 12:00 p.m.

PLACE: MetroHealth Medical Center
Business Services Building
Board Room K107

AGENDA

I. Approval of the minutes of the regular meeting of the Quality & Safety Committee and Patient Experience – February 13, 2019

- Approval 2018 Patient Safety and Quality Report
- Approval 2019 Patient Safety & Quality Report Plan

II. INFORMATIONAL ITEMS

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| A. Arts in Medicine | Linda Jackson |
| B. Patient Safety Week and SERs | Stacey Booker, RN |
| C. FIT Testing Project | Nisrine Khazaal, RN and
Virginia Serowski, RN |
| D. Volunteer Services | Becky Moldaver |
| E. The Leadership Rounding Program | Brook Watts, M.D. |
| F. Report on the Patient Experience and
Quality Institute Goals | Seona Goerndt and
Matthew Kaufmann, RN |

III. NON-CONSENT/ACTION ITEMS

None

IV. CONSENT ITEMS

None