

**THE METROHEALTH SYSTEM  
BOARD OF TRUSTEES  
REGULAR MEETING  
QUALITY & SAFETY**

**DATE:** February 13, 2019

**TIME:** 12:00 p.m.

**PLACE:** MetroHealth Medical Center  
K107, Business Services Building

**COMMITTEE TRUSTEES:** Mr. Moss, Mr. McDonald, Dr. Silvers

**STAFF:** Ms. Abramov, Ms. Booker, Dr. Chehade, Dr. Crowe, Dr. Golob, Mr. Gutridge, Mr. Hairston, Mr. Kaufmann, Ms. Kiedio, Ms. Kline, Ms. McBride, Mr. Stern, Dr. Watts, Dr. Werner

**ABSENT:** Dr. Boulanger, Dr. Boutros, Dr. Mercer, Ms. Platten, Mr. Sukalac

Mr. Moss called the regular meeting of the Quality & Safety Committee to order at 12:04 p.m.

**I. Approval of Minutes – November 14, 2018**

The minutes of the November 14, 2018 Quality & Safety Committee Meeting were approved as presented.

**II. DISCUSSION ITEMS**

**A. 2018 Goal Performance – Mr. Kaufmann**

Mr. Kaufmann reviewed the 2018 System Goals. Thirteen goals were scored. The new processes implemented by the nursing staff resulted in significant improvement on the falls screening. HAC reductions showed a significant shift in 2018 thanks to Dr. Golob and his team. This is the lowest in MetroHealth's history and currently number one in the state. Mr. Kaufmann reviewed the HAC PSI Composite scores with the board. SSI Infections achieved five points, which is over our target goal. There was improvement in the colon and hysterectomy areas. OR contaminated needle sticks were down this year due to training with OR staff and new processes put in place. We have worked with a lot of outside sources that use a tool called Wayfinder. This tool does not report in real-time. We are in the process of finalizing a contract with Vizient, which would allow us to have a more real-time picture of how we compare to our competitors.

**B. The Joint Commission – Mr. Kaufmann**

Mr. Kaufmann shared the Joint Commission Accreditation Certificates. We are now a fully accredited hospital. We are anticipating a visit from the Joint Commission Stroke Surveyor to review our plan to expand the stroke centers to qualify as acute stroke centers. The Joint Commission COO and CMO will visit MetroHealth in March.

**C. Patient Safety Week - March 11-15 – Ms. Booker**

Ms. Booker asked the board members to save the date of March 12<sup>th</sup> from 5:00 p.m. to 7:00 p.m. in Scott Auditorium for the “To Err is Human” screening and panel discussion with key leaders from our team including, Dr. Golob, Dr. Boulanger, Terry Monnolly and Melissa Kline. Patient Safety Week will be used as the platform.

**D. Patient Safety Index – Dr. Golob**

Dr. Golob presented the 2019 Patient Safety Program. The number of days between preventable harm is currently at 1.57 days. The MetroHealth Preventable Harm Index was reviewed with the board members. There are 18 preventable harms monitored and 10 are in the PSI 90 composite measures. These make up 22% of our star rating. Dr. Golob shared a new pilot that will be released on the MIV soon. This real-time number will be listed on the MIV for all staff and employees to see. There will be a link under the score that will lead to the Quality SharePoint Site for more information. Dr. Golob created a ranking system to show where we are in real time. He also showed how to use the new Wayfinder tool and how we compare to other hospitals in Cleveland. Dr. Silvers asked if we can share best practices with the other hospital systems so that we are all providing excellent patient care to the community. Dr. Watts gave a brief overview of the better health model, which is a regional health collaborative to have health organizations think of the broader health of the community and their own outcomes.

**E. 2019 Patient Safety & Quality Goals – Dr. Watts**

Dr. Watts reviewed the 2019 goals with the board. Dr. Watts shared that the goal for the pediatric measure will be the immunization panel metric. There are eight different vaccines that make up this metric. We are currently at 28% with a goal of 34%. The flu vaccine has the greater gap amongst the vaccinations. The opportunity that has been identified is to give vaccines on the spot anytime the child is present at a facility and is in need. Dr. Watts stated that we had 74 cases of C.Diff in the past year and our goal is to reduce this number by 50%. She stated that we are reviewing what the baseline is in the community for C.Diff and testing methodology has changed from previous years. An algorithm has been created for the clinical team to determine if the case is to be used in the hospital tracking metrics or if it was already present in the patient prior to their visit or admission.

**F. Dermatology QI Project – Dr. Crowe**

Dr. Crowe presented the Dermatology Quality Measures to the Board. Dr. Crowe stated the most common types of skin cancers and the percentages of each. Ohio has been ranked 6<sup>th</sup> in melanoma cases by state. He also shared a new way to detect cancer with the Epic Haku which allows the physician to take a picture and upload it directly into Epic for other providers to view. This has improved patient satisfaction and brought quality goals to around 80%. The goal is 100% and with Haku Dr. Crowe believes this is attainable.

**III. NON-CONSENT/ACTION ITEMS**

None

**IV. CONSENT ITEMS**

- A. Recommendation to the Board of Trustees of the MetroHealth System for the Observance of National Nurses Week, May 6, 2019 through May 10, 2019. Mr. Moss asked the Board for an approval of the Observance of National Nurses Week. Mr. McDonald motioned, Dr. Silvers seconded, and the Board approved.

There being no further business to come before the Committee, the meeting was adjourned at 1:52 p.m.

Respectfully,

Mr. John Moss, Chairman  
Board of Trustees