

**THE METROHEALTH SYSTEM  
QUALITY & SAFETY COMMITTEE  
BOARD OF TRUSTEES  
REGULAR MEETING MINUTES**

**DATE:** November 14, 2018

**TIME:** 12:00 p.m.

**PLACE:** MetroHealth Medical Center  
K107, Business Services Building

**COMMITTEE**

**TRUSTEES:** Mr. Moss, Mr. McDonald, Dr. Silvers

**STAFF:** Dr. Boulanger, Dr. Chehade, Dr. Golob, Mr. Gutridge, Dr. Hecker, Mr. Kaufmann, Ms. Kline, Ms. Kiedio, Ms. McBride, Dr. Mercer, Ms. Son, Mr. Stern, Mr. Sukalac, Dr. Watts

**ABSENT:** Dr. Boutros, Ms. Abramov, Ms. Anderson, Ms. Dee, Mr. Hurwitz, Dr. Kasprzak, Mr. Monnolly, Ms. Platten, Dr. Werner, Ms. Whiting

Mr. Moss called the regular meeting of the Quality & Safety Committee to order at 12:03 p.m.

**I. Approval of Minutes – August 8, 2018**

The minutes of the August 8, 2018 Quality & Safety Committee Meeting were approved as presented.

**II. DISCUSSION ITEMS**

**A. Antimicrobial Stewardship – Dr. Hecker**

Dr. Hecker stated that antibiotics can often be lifesaving, commonly prescribed, and influences not only the patient, but also the population. The Antimicrobial Stewardship program implements interventions to optimize necessary antibiotic use and decrease unnecessary antibiotic use. It also measures and tracks antibiotic use, which contributes to the provision of safe and high-quality patient care, and population health. Dr. Hecker stated that the Antimicrobial Stewardship Program would like to expand efforts in the Neonatal Intensive Care Unit (NICU), Emergency Department, Outpatient/Urgent Care Clinics and Long-Term Care (Prentiss Center).

**B. The Joint Commission - Mr. Kaufmann**

Mr. Kaufmann stated that the Joint Commission Survey for Stroke Certification would be tomorrow, November 15, 2018. It will focus on stroke specific areas. Mr. Kaufmann was also happy to report that MetroHealth received full accreditation.

**C. Organizational Quality Goals – Mr. Kaufmann**

Mr. Kaufmann presented the reports for ACO Quality Metrics, CAUTI & CLABSI, HAC Reduction: PSI 11,12,13 Composite, Acute Care Three Day Readmission Reduction, Employee Safety: Contaminated Needle Sticks, Care Equitability and Internal/External Benchmarking.

**D. Vizient PSO Membership – Mr. Kaufmann**

Mr. Kaufmann stated that Vizient PSO (Patient Safety Organization) was created by Congress after the “To Err is Human” report. It creates a safe place for organizations to improve safety and quality by legally securing an environment where we can voluntarily report, aggregate and analyze data with other health care organizations. The next steps will be to complete orientation, develop internal Patient Safety Evaluation System (PSES) and attend monthly PSO meetings with Vizient.

**E. Patient Safety: Swarming in 2019 – Dr. Golob**

Dr. Golob stated the framework for safe and reliable care has three components:

- 1) Leadership
- 2) Culture
- 3) Learning System.

This will be the framework for 2019. Areas we are currently working on are SER, SWARMS (psychological safety), TeamSTEPPS (teamwork and communication), Intelligent Data Analysis (improvement & measurement) and Data Organization with User Interface (transparency).

**F. 2018 Patient Safety and Quality Goals – Reflection and Lessons Learned – Dr. Watts**

Dr. Watts stated we will continue to work on our Star Rating, hospital infections, post-acute care and mortality rates. We are a top performer both locally and nationally. The CAUTI/CLAUBSI taught us that we can make improvements. Dr. Watts also stated that the goals will be finished before the end of the year and we will have a similar model.

**III. NON-CONSENT/ACTION ITEMS**

None

**IV. CONSENT ITEMS**

None

There being no further business to come before the Committee, the meeting was adjourned at 1:37 p.m.

Respectfully,

Mr. John Moss, Chairman  
Board of Trustees