

**The MetroHealth System**  
**Board of Trustees**  
**Executive/Personnel Committee**  
**May 10, 2017**  
**8:00 – 10:00 / K107**

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Minutes of April 12, 2017 Meeting

- Review of April Volume metrics - Craig Richmond & Bernie Boulanger
- Service Line Update - Bernie Boulanger
- Update on Call Center Service Levels - Bernie Boulanger

Adjourn into Executive Session