

**THE METROHEALTH SYSTEM  
BOARD OF TRUSTEES  
PATIENT EXPERIENCE COMMITTEE**

Date: WEDNESDAY, MARCH 8, 2017  
Time: 10:00 am - Noon  
Place: Board Room- K107

**AGENDA**

**I. APPROVAL OF THE MINUTES OF THE REGULAR MEETING OF THE PATIENT EXPERIENCE COMMITTEE – December 21, 2016**

**II. INFORMATION ITEMS**

- a. Pastoral Care Programs  
*Daniel Rossbach, Director Pastoral Care*
- b. Survey Transition to National Research Corporation & 2016 Summary  
*Katrina Dubovikova, Data Analyst*
- c. One Metro Experience  
*Sara Laskey, MD*

**III. NON-CONSENT/ACTION ITEMS**

None

**IV. CONSENT ITEMS**

None