# THE METROHEALTH SYSTEM QUALITY & SAFETY COMMITTEE BOARD OF TRUSTEES REGULAR MEETING MINUTES

DATE:

July 26, 2016

TIME:

10:00 a.m.

PLACE:

MetroHealth Medical Center K107, Business Services Building

COMMITTEE

TRUSTEE:

Mr. Moss, Mr. McDonald, Ms. Kiedio, Dr. Silvers

STAFF:

Dr. Boutros, Dr. Boulanger, Dr. Connors, Ms. Aulisio, Ms. Delp, Dr. Golob,

Mr. Kaufmann, Ms. Kline, Mr. Lewis, Mr. Stern

(ABSENT):

Ms. Dee, Dr. Minor, Mr. Schneider, Mr. Spain, Ms. Whiting

Mr. Moss called the regular meeting of the Quality & Safety Committee to order at 10:05 a.m.

I. Approval of Minutes – April 26, 2016

The minutes of the April 26, 2016 Quality & Safety Committee Meeting were approved as presented.

### II. DICUSSION ITEMS

### A. Patient Safety Update (PQRSC) – Dr. Joseph Golob

Dr. Golob stated the PQRSC (Privacy Quality Risk Safety Compliance) meets twice a month to focus on quality and process improvement initiatives and to review reports indicating harm to patients in order to assure that appropriate follow up occurs. Dr. Golob stated some department accomplishments have been seen in Radiology with the turnaround times down by 38% over the last year and they are the first in the region to offer ABUS (Automated Breast Ultrasound). Internal Medicine saw improvement with blood pressure control and PRBC transfusion patients.

### B. Patient Safety and Quality Update – Matthew Kaufmann

Mr. Kaufmann updated committee members on the HACS (Hospital Acquired Conditions), PSI (Patient Safety Indicators), Patient Safety and Quality Goals along with Actions for Improvement.

# C. The Joint Commission Survey - Matthew Kaufmann

Mr. Kaufmann stated that the Joint Commission had one surveyor do a one day extension survey at the Parma and Cleveland Hts. Emergency Departments. The overall performance of the survey was excellent.

# D. Falls Reduction Plan – Anne Aulisio

Ms. Aulisio stated in 2012 there were 493 falls. So far in 2016 there have been 266. Most falls occur in the outpatient area. The falls are rated minor, moderate and major. The Outpatient Falls Program began meeting in February 2016 to review practices at various satellites. The leadership group developed a steering committee to work with nurse managers and directors. Nurse Managers are notified of every patient fall on their unit. Falls Data is presented monthly at Integrated Nurse Manager meetings. The Falls Champion on every unit prepares data for managers, works with CNS and offers real time coaching for the staff.

# III. NON-CONSENT/ACTIONS ITEMS

None

### IV. CONSENT ITEMS

None

There being no further business to come before the Committee, the meeting was adjourned at 12:00p.m.

Respectively submitted,

Mr. John Moss, Chairman Board of Trustee