

BOARD OF TRUSTEES
The MetroHealth System

Date: December 16, 2020

Time: 4:00 p.m.

Place: The MetroHealth System Board Room (Virtual Zoom)

Present: Ms. Dee, Mr. Hairston, Mr. Hurwitz, Ms. Kirk, Mr. Monnolly, Mr. Moreno, Mr. Moss, Dr. Silvers, Ms. Whiting

Staff: Dr. Boutros, Dr. Boulanger, Ms. Brown, Dr. Chehade, Mr. Frolik, Ms. Jacono, Mr. Jones, Ms. Kline, Mr. Nevel, Mr. Phillips, Ms. Platten, Mr. Richmond, Dr. Lovich-Sapola, Mr. Stern, Ms. Wahl, Dr. Watts

Guests: Mr. Brian M. O'Neill, Chair, Board of Directors, The MetroHealth Foundation
Dr. Lia Logio, Vice Dean of Medical Education, Case Western Reserve University School of Medicine

MINUTES OF MEETING

The meeting was called to order by Ms. Whiting with all participating via Zoom, in accordance with Section 339.02(K) of the Ohio Revised Code and due to the Declaration of a State of Emergency declared by Governor DeWine. Ms. Whiting commented that MetroHealth received 1,000 doses of the COVID-19 vaccinations which alleviates some of the stress to fight off the disease. She indicated that Dr. Boutros sent out a message concerning receiving the vaccine and that approximately 600 doctors, nurses, staff and environmental services employees registered immediately to receive it, which number increased to 900 quickly. She did remind everyone to remain safe by wearing masks, social distancing, and frequently washing hands. Dr. Boutros added that there is a 97% satisfaction rate in the report.

(The minutes are written in a format conforming to the printed meeting agenda for the convenience of correlation, recognizing that some of the items were discussed out of sequence.)

1. Minutes

The Board approved the Minutes of the Board Meeting of October 28, 2020.
RESOLUTION 19398.

2. Consent Agenda

A. Audit and Compliance Committee

1. The Board unanimously approved certain annual purchasing policies and procedures for participation in group/joint procurement arrangements for the calendar year 2021 and for the purpose of acquiring supplies, equipment, and services routinely used in the operations of the System. RESOLUTION 19399.
2. The Board unanimously approved the continued engagement of KPMG LLP as the System's Internal Audit consultant, for the purpose of providing management, assistance, advice and guidance with performing enterprise risk assessments, prioritizing risks and associated audits, providing oversight of Information Technology (IT) audits, establishing an enterprise risk management framework and reporting to

management and the Audit Committee of the Board of Trustees, for the year 2021, with cost not to exceed \$924,000 and associated expenses not to exceed \$15,000, to be paid out of general operating funds. RESOLUTION 19400.

3. The Board unanimously approved the continued on-going engagement of Kaufman Hall as the System's Financial Advisor for Transformation, for the purpose of providing financial planning, advice and guidance related to Transformation and the funding of additional strategic capital expenditures in December 2020 and throughout 2021, for total aggregate fees not to exceed \$384,250 plus reasonable out-of-pocket expenses, to be paid out of general operating funds. RESOLUTION 19401.
4. The Board unanimously approved the amendment of the Architectural Services Agreement with CannonDesign to provide additional architectural services, as further described in Attachment A. The total fees for this additional work shall not exceed \$582,820, for a total amended fee amount not to exceed \$1,575,885 to be paid out of capital funds previously approved through Board Resolution 19088. RESOLUTION 19402.

B. Community Engagement Committee – No Meeting

C. Diversity Committee – None

D. Executive Committee

1. The Board unanimously approved as written the proposed schedule of regular meetings of the Board of Trustees of The MetroHealth System for Calendar Year 2021. RESOLUTION 19403.

E. Facilities and Space Committee – No Meeting

F. Finance Committee – No Meeting

G. Governance Committee – None

H. Legal and Government Relations Committee

1. The Board unanimously approved the purchase of certain liability insurance policies, as more fully described in Attachment A. RESOLUTION 19404.
2. The Board unanimously approved the purchase of the professional and general liability insurance policies for the medical operations at the Cuyahoga County Jail with a combined premium not to exceed \$1,000,000. RESOLUTION 19405.
3. The Board unanimously confirmed and ratified the 2020 settlements under \$100,000 of the liability and worker's compensation claims in the amounts set forth in the detailed listing of these claim settlements in Attachment A, all paid from the general operating fund and, where appropriate, submitted for reimbursement by Select Assurance Captive, LLC. RESOLUTION 19406.
4. The Board unanimously authorized and ratified settlement of claim No. 18-24-1116 not to exceed the amount of \$995,000, to be paid from operations and to be submitted for reimbursement by Select Assurance Captive LLC. RESOLUTION 19407.

5. The Board unanimously reaffirmed the Policy relative to the Open Meetings Law for 2020-2021. RESOLUTION 19408.

I. Quality and Safety Committee – None

3. President and CEO’s Report

Dr. Boutros stated that in addition to the President’s Report noted in the Board Book the Board of Trustees also received information concerning the vaccination. Discussions with the Governor and eight additional health systems who received the vaccine has assured MetroHealth of a steady stream of vaccines not only for employees but for the patient population. MetroHealth will be switching from Pfizer to Moderna, the Pfizer vaccines given to the pharmacies to assist in providing vaccinations in nursing homes and other congregate living facilities.

Dr. Boutros next reported to the Board of Trustees that very few organizations in the country have an internal executive provider physician focused on the community’s public health, which is normally left to the Department of Public Health to handle; however, due to MetroHealth’s relationship with the Cuyahoga County Board of Health Dr. Brook Watts has been offered and accepted the responsibility of Senior Vice President, Chief Quality Officer and the Chief Medical Officer for Community Public Health and is already acting in that capacity and reporting to Dr. Nabil Chegade. In addition to congratulating Dr. Watts on her promotion and hard work, Dr. Boutros also announced significant coverage provided by news agencies and CBS Nightly News today and tomorrow, directed by Joseph Frolik, Jane Platten and Michael Tobin, that MetroHealth is one of the first hospitals to provide the COVID vaccine and assist in bringing an end to this pandemic. He also recognized Michael Stern, Dr. Bernard Boulanger, Melissa Kline, and Nicholas Sukalac and their staff who responded to the changing needs of the community and the patients at MetroHealth.

Lastly, Dr. Boutros reported that approximately three weeks ago one person in the Cuyahoga County Jail tested COVID positive; there are approximately 300 people today who are COVID positive and in excess of approximately 500 in quarantine, indicating out of the 1,300 individuals in the Jail approximately two-thirds of the population are either quarantined or COVID positive. The situation is under control with only a few people getting sick, noting one Emergency Department visit was necessary and an acute care facility is being set up at the Jail to care for those individuals who need care. He indicated that staff are providing services on the medical side and not so much on the security side as the National Guard beginning today will assist to secure the Jail in addition to the current correctional officers.

4. Nursing/Magnet Report – Melissa Kline, Chief Nursing Officer

Ms. Kline began by announcing that MetroHealth did receive its fourth Magnet designation with more details included in the President’s Report; Dr. Boutros had sent out an email thanking everyone for their support and thanking Ms. Whiting for participating in the survey, noting that the surveyors were quite impressed and that Ms. Kline was very proud of the nursing staff. Several nurses were nominated for the Ohio March of Dimes Nurse of the Year Awards which recognizes outstanding nurses in different categories. Judy Szerencsy from Labor and Delivery was the winner from MetroHealth through a virtual program (due to the pandemic) in the category of Clinical Education and Staff Development, noting balloons, a plaque and recognition gifts were received by Ms. Szerencsy and the finalists at MetroHealth. Ms. Kline recognized and thanked the MetroHealth nursing and clinical teams for the diligent hard work and pulling together as a team to take care of patients, noting that Ms. Kline rounded on night shift and indicated everybody was in good spirits and the staff appreciated all the support received from the Board of Trustees, the executive team and the community.

5. Medical Staff

A. Report of Medical Staff President – Dr. Jessica Lovich-Sapola

Dr. Lovich-Sapola began her report by thanking and appreciating Ms. Kline for all her nice comments. She indicated first that the Medical Staff had a rough month and took the opportunity to acknowledge three colleagues who had passed away in the last month: Dr. Robert Ferguson, Chair of Radiology; Jan Steinel, a Nurse Practitioner in Pulmonary Critical Care; and Dr. Anita Lang, an Internal Medicine doctor who had a large internal medical practice who is now missed by her staff and patients.

Dr. Lovich-Sapola indicated one of her goals was to start an Emerging Leaders Council for junior to mid-level faculty who want to advance in leadership but need guidance, and she has been working closely with Dr. Boutros, Dr. Boulanger and other individuals supporting the Emerging Leaders Council and is proud to announce it will start in January with an elected group of people involving a two-year cycle where the individuals will be mentored in leadership, receive leadership education, participate in group projects, and receive experience on hospital committees. She indicated the ultimate goal is to improve provider engagement and retention and keep the individuals starting motivated, involved and engaged so they remain at MetroHealth, noting the new class is being chosen and will begin in January. Former Surgeon General of the Navy Forrest Faison III appointed senior vice president for research & innovation/chief healthcare strategy officer at Cleveland State University (CSU) reached out to MetroHealth to partner with him in the CSU's Program Pathway to Practice to have physicians at MetroHealth serve as mentors for the under-represented minority on medical track at CSU, noting quite a few physicians have volunteered to assist the CSU students in mentoring and hopefully be successful in medical school.

At the request of Dr. Lovich-Sapola, Ms. Whiting made a motion and the Board unanimously approved the Medical Staff Providers Appointments, Reappointments and Actions for December 2020, as well as the Medical Executive Committee Minutes of November 13, 2020.

B. Approval of Medical Staff Providers Appointments, Reappointments and Actions – October 2020

1. The Board unanimously approved the Medical Staff Providers Appointments, Reappointments and Actions for December 2020. RESOLUTION 19409.

C. Medical Executive Committee Minutes – November 13, 2020

D. Report of Case Western Reserve University (CWRU), School of Medicine – Dr. Lia Logio, Vice Dean for Medical Education

Dr. Logio began her report by indicating CWRU has continued support of clinical students in clinical sites, hoping to advocate for the health professional students to be among those people eligible for the vaccine since they are not employees but students and are front line care providers, noting the fourth-year students will be interns within six months. Open conversations are taking place with CWRU partners and other medical schools in the State of Ohio to see how this can happen whether by special application for vaccinations for all health professional students which include not only the Medical Students but the Nursing, Dental, Physician Assistants, and Master of Science in Anesthesia students. Activities continue to be held and CWRU is thankful for everybody's participation in assisting the second-year students involved in physical diagnosis and the

opportunity to keep students engaged in their specific areas, noting that MetroHealth has been and continues to be a very strong partner.

Dr. Logio and the CWRU Dean have had several conversations concerning diversity and inclusion whereby three new positions within the Medical School are now available, two faculty positions and one staff position. The Vice Dean for Diversity and Inclusive Excellence is the highest level position, noting the job description will be distributed to all the faculties to gain interest in that position. Two other staff positions open are Director of Diversity Initiatives to support the Vice Dean for Diversity and Inclusive Excellence and an Assistant Dean for Diversity and Inclusion for students working with the Dean around diversity and inclusion. Recognition through students, curriculum, Town Halls and dialogues indicate some improvement needs to be done in this area, and CWRU is looking forward to building a new and improved team to achieve this goal. On April 29, 2021 an education retreat will be held virtually with the focus on diversity and inclusion, noting curricular events around the learning environment and clinical space which includes addressing microaggressions when they happen and discussing best practice strategies to mentor under-represented minorities. Ms. Logio indicated one of the admission's staff created a podcast on the process that is freely available to anyone who is interested.

Dr. Boutros stated that it is a misconception that the COVID vaccinations received and administered by MetroHealth are subject to decisions made by MetroHealth. He wanted to clarify to everyone that the COVID vaccinations received by MetroHealth are federal property and can only be given as instructed by the federal government along with the materials provided to deliver the vaccination.

6. Audit and Compliance Committee

A. Report of Committee Chairperson Silvers

Dr. Silvers stated the Committee met on December 9, 2020 and the four items discussed were Internal Audit, Ethics and Compliance, Construction, and Cybersecurity, all of which were positive. Internal Audit is on a different cycle than other parts of the System due to preparing for the External Audit and Risk Management. The Internal Audit is approximately 75% completed and getting ready for RSM to step in and perform the regular financial audit which should start the first of the year. Planning for 2021 is underway. A lot of time was spent by the Committee and staff on Enterprise Risk Management concerning the various elements of risk that MetroHealth faces and setting the objectives and activities in 2021, noting that approximately 200 individuals in the organization are engaged in terms of prioritizing and coming up with a risk universe, part of the objective already being achieved due to people being sensitized to the risk elements at hand. Ms. Wahl gave a positive report on Ethics and Compliance, noting that the Work Plan is 90% complete and should be finished by the end of the calendar year. Highlights for the fourth quarter included: MetroHealth being included in the World's Most Ethical Companies, publishing of a new electronic Code of Conduct that is online for review, training concerning Ethics since MetroHealth is concerned about physical security and patient information, automation of some audits being completed in terms of Compliance that include 340B, and initiatives discussed for next year. Separate audit monthly reviews are being completed by RSM with respect to Construction to ensure that the contractors are correctly maintaining work details. Cybersecurity was the last item discussed given the recent incident of a few systems in our government being crippled, noting attention given to the phishing simulations that test how people respond to items in emails not to be clicked on and, while doing well, there is always room for improvement. The Remote Security Operations Center has been well established and

moving to disaster recovery, noting work is being done on authentication and migration of the data center to the independent site.

Mr. Monnolly added that RSM was hired in the past to complete the Critical Care Pavilion construction review and have been proven to save MetroHealth money, noting they have found items being billed that were not in the base bid.

Mr. Richmond elaborated as point of clarification that it is a different division of RSM completing the construction risk advisory services practice than RSM as MetroHealth's External Auditors and, as Mr. Monnolly pointed out, RSM saved MetroHealth in excess of \$100,000 on construction of the Critical Care Pavilion. This RSM team has been engaged to perform construction cost review services, and NV5 is the construction auditor as part of our continuing disclosure filed on a quarterly basis as part of the bond transaction.

B. Non-Consent Agenda

1. Action Items – None
2. Information Items
 - a. Transformation Project Construct Cost Review
 - b. Enterprise Risk Management
 - c. 2020 Internal Audit Update and 2021 Integrated Risk Assessment and Planning
 - d. 2020 Compliance Update and 2021 Compliance Work Plan
 - e. Cyber Security & IT Update

7. Community Engagement Committee – No Meeting

8. Diversity Committee

A. Report of Committee Chairperson Dee

Ms. Dee stated the virtual meeting of the Diversity Committee was held on November 11, 2020. The review and update of racial Diversity, Equity and Inclusion goals were provided by Alan Nevel and Margarita Diaz; the statement of goals for improving black and other minority representation and the hiring, retention, and promotion of staff at all levels were reviewed as well as creating inclusion and belonging, a commitment to reduce health disparities, and continuing provision of anti-bias and anti-racism training through the four pillars being patient experience, employee experience, cultural values, and human resources systems policies and procedures. The process includes engaging and assessing the current environment and then building capabilities, accountabilities and metrics. The employee education activities timeline for the fourth quarter 2020 through the second quarter of 2021 was reviewed beginning with the Board of Trustees, the executives, chairs, directors, Human Resources and Ethics teams and employees which will be an ongoing process. MetroHealth has 7,800 employees and the use of a trainer model with 40 to 60 facilitators in approximately 92 sessions a month will be utilized. Ms. Diaz reviewed the listening through the video project; the topics included begin with the first round of challenges produced by racism in all of us and the second round are positive stories based on relationships and mentors that foster inclusion and capture the power of diversity. Listening tours at various sites with focus groups were conducted in the engage and assess phase with the purpose being to create opportunities for employees to express themselves, identify where they believe bias is occurring and to identify themes for creating additional training and prioritizing needs, providing opportunities to discuss what works versus what does not work. Results from the Ethics survey conducted indicates additional training and tools need to be effective to navigate cultural differences with a need to address employment practices that impede

minorities' abilities to be hired or promoted with an additional need to look at team dynamics in communication that might impact trust and perpetuate stereotypes.

Tiffany Short reported on the Culture and Employee Engagement, as well as workforce development and Lincoln West Science and Health. Employee recognition and awards continue and discussions have identified employee stressors raised such as child care for the working parents, COVID and the impact on schools. MetroHealth is assisting to subsidize supervised learning for remote students through Urban Community School and MetroHealth provides funding for family emergencies. MetroHealth launched an Access Center in January 2020 offering several classes to help develop careers in conjunction with the workforce development area in partnership with Tri-C, noting initiatives include digital literacy, STNA training, tuition reimbursement, and a pilot to take free classes at Tri-C in the future. As of January, Lincoln West High School has 50 seniors and 67 juniors; students will remain remote until after Winter break and seniors will begin on site internships in December 2020. MetroHealth offers parents and students question and answer sessions, a COVID update led by Dr. Margolius, and a three-part race relations series, Let's Talk About Racism, Managing Your Mental Health as it Relates to Handling Racism, and Candid Talk with Police Officials; career panels for Nursing, Construction and trade careers, and IT careers are in place.

Karen Dethloff from Facilities reported improved diversity spend in the first three quarters of 2020 with a MBE/WBE spend at 32%. Margaret Hewitt, Director of Planning Design and Construction reported overall diversity spend for the first three quarters averaged 18%; upcoming projects and opportunities include the Ohio City Dentistry Unit, the Skilled Nursing unit at Old Brooklyn, and the Lincoln West Chemistry Lab for which they will be adding vendors. Hispanic inclusion has gone better with the workforce and not as much with the vendors, noting that Adrian Maldonado and construction workers training at the Spanish American Committee has helped; funding is being sought to enhance and continue the successful training program.

Justin Gallo, Vice President of Supply Chain, stated in his report we are not a decision-maker where we facilitate contacts; diversity spend has a positive gain in Supply Chain for the first three quarters averaging 11% with a total of above \$8 million spent on diversity vendors for the first three quarters. In making it easier for individuals and vendors to do business with MetroHealth, the portal now has search functionalities which makes it easier to find vendors.

Walter Jones provided the Transformation diversity spend report, noting 450 trades people a day are on the site indicating we are at our peak. MetroHealth is halfway through the project spend and, at the end of September 2020, had 23% minority trades people on site which is expected to climb.

Arlene Anderson reported on outreach to vendors with a very successful event hosted in November with several MetroHealth staff presenting and describing MetroHealth's diversity goals and priorities, noting approximately 45 representatives present with a very high level of participation.

Seona Goerndt, Director of Patient Experience, and Jen Lastic, Manager of Patient Centered Care, reported on patient insights which are garnered through patient and family advisors (PFA) and the patient focus groups. PFA is an award-winning effort that began in 2014 to integrate patients and families throughout MetroHealth to collaborate on policies, programs, facility design and delivery of care. MetroHealth currently has 45 volunteers embedded in various committees and councils, including racial equity inclusion and diversity initiatives; another effort to obtain patient perceptions was solicited through focus groups with a goal of receiving feedback on processes that promote racial and

equity inclusion and are intended to reduce the gap in equity of care and in communications, noting these focus groups are occurring and planned for the future and will include religious groups such as Muslim and Orthodox Jewish to be convened virtually or by phone in addition to African American, Hispanic, and other race groups.

Alan Nevel, Chief Diversity and Human Resources Officer, and Dominique Allds, Director of Provider Recruitment, provided the full report on diversity recruitment for the third quarter 2020, noting the effort to interview diverse candidates for positions in leadership and medical providers is intentional. Second chance interviews and hiring results of diverse candidates are being tracked which will be reviewed and expected to improve. There is a 38% goal for race, ethnicity and gender interviewing and recruitment and a 12% goal for black and Hispanic recruitment. Korn Ferry is assisting with under represented minorities strategy. MetroHealth will continue to see increases in candidate pools going forward, and chairs of the medical departments are submitting plans to interview and recruit diverse candidates for 2020 and 2021 to Dr. Bernard Boulanger.

B. Non-Consent Agenda

1. Action Items – None
2. Information Items
 - a. Inclusion, Diversity & Equity Strategy Update
 - b. Culture & Organizational Effectiveness
 - c. Office of Patient Experience Update
 - d. Inclusion, Diversity & Equity Workstream Update
 - e. Provider Recruiting Update
 - f. Campus Transformation Update
 - g. Planning, Design & Construction Update
 - h. Facilities Update
 - i. Supply Chain Update
 - j. Q&A / General Discussion

9. Executive Committee

A. Report of Committee Chairperson Whiting

Ms. Whiting stated the Executive Committee met on November 18, 2020 and began with a presentation by Dr. Bernard Boulanger, Chief Medical Officer, and Michael Stern, Chief Operating Officer, concerning the COVID-19 trends and related developments. Laura McBride and Michael Phillips from the General Counsel's office gave a presentation regarding MetroHealth's proposed new policies dealing with Intellectual Property and a proposed resolution will be discussed in Executive Session. A Compliance and Ethics training update was given and discussed, as well as various strategic matters involving trade secrets.

10. Facilities and Space Committee – No Meeting

11. Finance Committee – No Meeting

12. Governance Committee

A. Report of Committee Chairperson Whiting

Ms. Whiting reported that the Committee met on November 11, 2020 with eight Board of Trustees participating. All matters discussed were addressed in Executive Session. Cheryl Forino Wahl, Chief Ethics and Compliance Officer, gave an update on and provided thorough training to the Board of Trustees on ethics and compliance. Through

the Governance Committee a skills assessment tool for the Board of Trustees will be utilized to evaluate itself as well as an electronic evaluation of the Chief Executive Officer circulated and available to take online hopefully prior to the end of the year.

B. Non-Consent Agenda

1. Action Items - None
2. Information Items – None [All held in Executive Session]

13. Legal and Government Relations Committee

A. Report of Committee Chairperson Whiting

Ms. Whiting reported the Committee met on December 9, 2020 and began with a thorough report concerning the developments with Cuyahoga County, the State of Ohio, and federal matters, as well as the approach taken at the Cuyahoga County Jail. Appreciation was expressed to all the individuals who are doing an extraordinary job working at the Jail and on the Jail despite the presence of and spread of COVID-19. Laura McBride presented a recommended portfolio of liability insurance policies that she and Dr. Boutros had negotiated, noting a decrease in certain premiums made were quite remarkable at this time and the ability to decrease those premiums made through the diligent efforts and great work of the MetroHealth staff in keeping claims down. The Board of Trustees also approved in the Consent Agenda the policy for the Cuyahoga County Jail operations and the claims at or under \$100,000 for 2020.

B. Non-Consent Agenda

1. Action Items – None
2. Information Items
 - a. Government Relations Update
 - b. Update on Risk Management/Insurance Developments

14. Quality and Safety Committee

A. Report of Committee Chairperson Silvers

Dr. Silvers stated the Committee met on November 11, 2020 and a good description of Patient Experience is included in the President’s Report. The meeting began with a patient story which set the tone for discussion because it involved someone at the patient level. Reverend Debra Dove was introduced as MetroHealth’s Manager of Spiritual Care. Most of the time spent in discussion was on the quality goal indicators, noting that there are quality indicators and then patient experience indicators that are tracked and determine how well MetroHealth is doing along with the compensation incentives. There are eight quality indicators and the number and composite score is below our threshold performance, noting that to determine the indicators, the patient needs to be directly seen and not through telemedicine. The second quarter brought problems with these indicators as it did with other health systems around the country due to the pandemic. Patient Experience is at threshold meaning MetroHealth is doing as expected, noting a year-end review should be completed to see how the pandemic affected some of these measures. A number of interventions have started on both sides, particularly those where threshold is not being met. Ways to standardize patient education is being reviewed to maximize electronic solutions, noting MetroHealth is reaching out to patients to assist in their experience in a number of ways; a planned patient focus group is being researched to enable the ability to talk to patients and discuss what works, what does not work, and where MetroHealth can do better. Dr. Silvers indicated this coincides with the Diversity Committee’s inclusion and diversity, equity strategy and efforts to do a better job along these lines at the patient level, noting

the importance of different subgroups of patients respond differently and the need to know why—whether it is a perceptual thing or if it is reality in terms of what happens.

Dr. Nabil Chehade responded in Dr. Watts' absence doing vaccinations and added that MetroHealth improved approximately eight points since the report was released and it reflects the COVID pandemic. Three metrics could be difficult to assess because of the pandemic and the indication is MetroHealth is doing extremely well, one of them being colorectal cancer screening because those tests can be mailed directly to the patient. We are doing better than we thought in immunization measures of COVID where people are engaged. Centers for Medicare & Medicaid Services (CMS) metrics are mostly following the accountable care organization (ACO) metrics that we have and are accountable for; CMS recognizes this and CMS is basically giving a pass on most of those measures this year, noting the College of American Pathologists (CAP) survey being suspended.

B. Non-Consent Agenda

1. Action Items - None
2. Information Items
 - a. Patient Story
 - b. Introduction: Rev. Debra Dove
 - c. Quality and Experience YTD Goals Performance
 - d. Education 2021! Update and Request for BOT Feedback
 - e. Inclusion, Diversity and Equity Patient Focus Group

15. Foundation and System Philanthropy Report – Kate Brown – President, The MetroHealth Foundation and MHS Chief Development Officer

Ms. Brown reported that in getting ready to announce the extraordinary commitment that JoAnn and Bob Glick made to MetroHealth a list was created of approximately 46 people making a team effort within the hospital system that have assisted with the Glicks over the last two and a half years, whether they were volunteer leaders, faculty members, or nursing staff, noting the positive impact made from the announcement by the number of inquiries being received. With the commitment by JoAnn and Bob Glick MetroHealth's For All of Us campaign has reached its goal; MetroHealth is currently at \$103 million and The MetroHealth Foundation is currently working with the national philanthropy consulting firm Marts & Lundy, Inc. and will soon announce MetroHealth's second goal. Other significant gifts received over the last few weeks included recognition to Dr. Nabil Chehade and the team for the Institute of H.O.P.E. that lead to a generous contribution from the CareSource Foundation to support the Institute for H.O.P.E., an uptick in the number of gifts being received relative to unrestricted support for the Campus Transformation, and a \$175,000 commitment to MetroHealth by the John P. Murphy Foundation.

Mr. Brian O'Neill, Chair of The MetroHealth Foundation (Foundation), thanked Alan Nevel for including the Foundation in the recent diversity training program in which approximately 15 Foundation Board Members participated since there is a high level of interest in that initiative. He announced two new Foundation Board Members: JoAnn Glick, who everyone knows, and Eric Fiala, Head of Corporate Responsibility at KeyBank to succeed Don Graves who has left KeyBank to join the Biden Administration in Washington but will remain a member of the Foundation Board. In reflecting on the journey with the Glick Family and the tremendous gift, Mr. O'Neill acknowledged the following extraordinary accomplishments of certain individuals in terms of reaching the Foundation's goal: Dr. Akram Boutros, Kate Brown, Michelle Wood, and Joseph Frolik on communication and good work, commitment, dedication and a very high level of personal touch; Brenda Kirk for kicking off the campaign as the Chair of the Foundation Board, being an inspiration to Mr. O'Neill and other individuals on the Foundation Board, and where the contribution of this gift ended; over 40 individuals who touched the process and a number of attendees at this meeting who made a very meaningful impact, which include Vanessa Whiting, Craig Richmond, Melissa Kline, Walter Jones, Dr. Nabil Chehade, and Susan Fuehrer. Mr. O'Neill

also wanted to mention the importance of the gift by Dr. Connors and his wife made early on in the campaign and the gift from Bank of America that was a validation in the eyes of the Glick Family and also the gift from the Roots & Wings Foundation.

Ms. Whiting and Ms. Kirk elaborated acknowledging Brian O'Neill on his efforts and leadership, Kate Brown on her personal level of commitment, and Dr. Boutros, Mr. O'Neill, and Ms. Brown for forming an incredible team. Ms. Whiting noted that this is the third largest gift given to a public hospital in the country.

A motion was unanimously passed by roll call vote to go into Executive Session (4:50 p.m.) to discuss trade secrets and information required to be kept confidential by law.

Following the Executive Session, the meeting reconvened in open session at approximately 6:10 p.m.

The Chair noted that the Board of Trustees were provided information for a policy on the System's and System employees' participation in outside entities involved in commercializing MetroHealth intellectual property. There being no further questions, the Board unanimously approved the policy on "Participation in Companies Commercializing MetroHealth Innovations," as set forth in the attached Exhibit A. RESOLUTION 19410.

The meeting adjourned at approximately 6:40 p.m.

**NEXT MEETING: January 27, 2021 (WEDNESDAY) – 4:00 p.m.
 The MetroHealth System – Zoom Virtual Meeting**

The MetroHealth System

Respectfully submitted,

Vanessa Whiting, Chairperson

Akram Boutros, M.D., FACHE
President and Chief Executive Officer