

**THE METROHEALTH SYSTEM  
BOARD OF TRUSTEES  
JOINT MEETING  
QUALITY & SAFETY AND PATIENT EXPERIENCE**

**DATE:** February 12, 2020

**TIME:** 12:00 p.m.

**PLACE:** MetroHealth Medical Center  
Business Services Building  
Board Room K107

**AGENDA**

**I. Approval of minutes of the joint meeting of the Quality & Safety and Patient Experience Committees – November 13, 2019**

**II. INFORMATIONAL ITEMS**

- |  |                           |
|--|---------------------------|
| A. Coronavirus and Influenza System Preparedness | Infection Prevention Team |
| B. What is your “Why”?                           | Group Discussion          |
| C. 2019 System Goal Performance Review           | S. Goerndt & M. Kaufmann  |
| D. 2020 System Goals Review                      | S. Goerndt & M. Kaufmann  |
| E. 2020 “The Year of No Clutter”                 | S. Goerndt & M. Kaufmann  |
| F. Safety Event Reporting                        | M. Kaufmann & S. Booker   |
| G. Wayfinding Field Trip (if time allows)        | Group Activity            |

**III. NON-CONSENT/ACTION ITEMS**

None

**IV. CONSENT ITEMS**

- A. Recommendation to the Board of Trustees of The MetroHealth System for the Observance of National Nurses Week, May 6, 2020 through May 12, 2020