

Health Opportunity Partnership Empowerment

The **Institute for H.O.P.E.™** is a catalyst of change for our health, neighborhoods, economy and future.



From January through March 2020, we screened **3,188** patients for social determinants of health, bringing our total to **8,622**

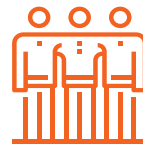
Food Insecurity



In Cuyahoga County, **18.6%** of residents are food insecure



49% of patients screened were food insecure



82 patients with chronic disease and food insecurity received healthy foods and nutrition education from our Food As Medicine clinic

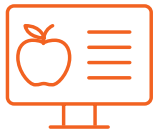
In partnership with **Hunger Network**, **3,085** pounds of food was distributed to approximately **400** patients at four MetroHealth locations



In partnership with **Greater Cleveland Food Bank**, over **14,000** pounds of fresh produce was distributed to **349** households, home to almost **1,000** people



225 patients referred directly to **Greater Cleveland Food Bank** through on-line referral portal



COVID-19 Response: 102 deliveries of food and other medical supplies to individuals and families impacted by COVID-19 related quarantine.

Transportation



25% of Cleveland residents live in household where there is no vehicle available



28% of patients screened had transportation needs



9,726 rides to medical appointments provided using the MetroHealth van fleet



3,141 rides to medical appointments provided using Lyft

COVID-19 Response: We conducted 28,412 telehealth visits to keep our patients safe at home, while still providing them with care.

Report to the Community

January through March 2020

Housing



Nearly **48%** of renter households in Cuyahoga County live in unaffordable housing



27% patients screened had unstable and/or poor-quality housing



CHN Housing Partners served close to **200** people on-site at MetroHealth's Buckeye Community Resource Center, providing housing stability and utilities assistance services

COVID-19 Response: Nearly 800 supply kits were assembled for distribution to persons who were homeless and directed to quarantine in local hotels.

Education

Over **55%** of Cleveland residents age 25 and older do not have any education beyond a high school diploma or equivalent (GED)



Our **School Health Program** provided clinical services at **13** different schools, with a total of **596** individual visits.



COVID-19 Response: School Health Program staff coordinated outreach and engagement with student families on health, wellness and educational materials. During school closures, staff were deployed throughout the health system to support our COVID-19 response in a variety of ways.

Poverty

Close to **220,000** people (nearly 1 in 5) in Cuyahoga County live in poverty



45% of patients screened were at risk for financial resource strain



38 patients at risk for financial resource strain were referred to on-site Financial Coaches, as part of our partnership with **ESOP** (Empowering and Strengthening Ohio's People)



Our **Open Table** program launched three new tables bringing our total to **15**. Each Table pairs a person in need with a group of volunteers who share their social capital to help transform a life.



COVID-19 Response: Supplies to meet the basic needs of patients under quarantine who have no other source of support were delivered to 60 households.